OIT Spotlight: The New Sul Ross VoIP Phone System

The old Cisco Call Manager system, which SRSU has been using for over 10 years, has been replaced by a new Cisco product that is cloud based. This new system features Visual Voicemail, Call Blast, Forward Fail Over, Call Distribution Queues, a web page for phone configuration and reporting, and free and unlimited long distance in the contiguous fifty states, to name a few. But without a doubt, the one feature we will appreciate the most is Caller ID! You can view or download a copy of the training manual for the new phone system by logging into the production site (https://srsu.voippbxsite.net), clicking on the "Support tab" and then clicking on VCP PBX Users Manual. The manual has step-by-step instructions on how to set up and use many of the features of the phone system.

For more information, see the latest posts covering a multitude of new phone system features on Dave Gibson's CIO blog:
http://blogs.sulross.edu/cio/

For help with our new phone system:
Contact LTAC/Helpdesk at BAB 101 or call: 432-837-8888 (x8888) email: techassist@sulross.edu

Blackboard Update & Feature Spotlight

We did a major update on Blackboard in August and have been having some browser issues since then. I have been working with Blackboard support to fix most of the problems. Currently Firefox, Chrome (and Safari on the Mac) are working pretty well. There is a new drag and drop feature for uploading files that I will demonstrate.

For info on Faculty Technology Zone workshops:
http://libit.sulross.edu/TTRC/

For more info on Blackboard:
Contact Sandy Bogan - sbogan@sulross.edu or call ext. 8523 - ACR 207

LTAC Update

Estella Vega, SRSU HelpDesk Coordinator, will give an update on the LTAC area as well as any HelpDesk support announcements that could impact SR faculty, staff, and students.

For info on LTAC support and services and to access the LTAC ticket system: http://www.sulross.edu/ltac
For LTAC Tech Assist Online: https://techassist.sulross.edu
For more info:
Contact LTAC at 432-837-8888 - BAB 101 Contact Estella Vega - estellav@sulross.edu or call ext. 8760, anytime!

SRSU Office 365 Online Apps / OneDrive / Sharepoint sites

The Office 365 Online Apps include Word Online, Excel Online, PowerPoint Online, Planner, Sway, Forms, Stream, Planner, Video and more. Our spotlight app is OneDrive for Business. By using your personal OneDrive app you’ll get up to 1 TB of cloud-based storage that you can access from anywhere, even your iOS or Android smartphone or tablet. With OneDrive and your other applications and collaborative features, you have the power and flexibility to get things done from virtually anywhere.

SRSU SharePoint sites can also be accessed via your Office 365 Apps menu. Using SharePoint technology, our SRSU Sharepoint area can be utilized by the Sul Ross community as a "University Intranet"; an internal web-based platform that will enable SRSU departments/organizations/committees to securely store or share internal documents, data, and information as well as collaborate as a team.
Distance Education Rooms Update

Kendall Craig, our OIT Director of Distance Education will provide an update on scheduling, instructing, or facilitate activity in one of our DE Classrooms for the spring semester. The 7 Distance Education Classrooms are: ACR 204, ACR 206, MAB 205, MAB 308, WSB 101, WSB 107, and WSB 321.

For ITV Classroom information:
http://www.sulross.edu/page/1233/itv-class-rooms
For more info:
Contact Kendall Craig at k craig@sulross.edu or ext. 8105

The Tutoring and Learning Center (TLC) in the Sul Ross Library

Located on the Wildenthal Memorial Library’s first floor, the TLC officially opened on Aug. 30th with a ribbon cutting ceremony and reception. This space and the programs under it are funded by the the Title V El Camino del lobo al exito, Lobo Road to Success Grant. The campus-wide tutoring center houses peer tutors, the Peer Mentoring Program, the Sul Ross Writing Center and other departmental tutors. The TLC also houses the campus-wide Early Alert Program that is open to all faculty and staff. To submit an Early Alert on a student, please fill out the form located under Advising on the Lobo Den webpage.

More information on TLC:

TLC hours of operation follows regular Library hours (through Dec.15, 2017): 8 a.m.-9 p.m. Monday-Wednesday; 8 a.m.-7 p.m. Thursday; 8 a.m.-5 p.m. Friday; closed Saturday; and 1-7 p.m. Sunday.
Contact Micah Ferrell, at (432) 837-8556 or micah.ferrell@sulross.edu

Spotlight Presentation – Sul Ross Library & Archives of the Big Bend Update

April Aultman Becker, our Dean of Library and Information Technologies, and Betsy Evans, our Education and Outreach Librarian, will be an overview on all the recent updates to the Sul Ross Library and the Archives of the Big Bend including new pathways to discovery of services and resources available on the new Library website and info on Library Information & Literacy-themed Brown Bags that are coming your way this fall!

For Library Resources:
http://library.sulross.edu/
For Library Instruction:
http://library.sulross.edu/infolit/
See also, Library Guides: http://sulross.libguides.com/
For more info:
Contact Betsy Evans at betsy.evans@sulross.edu or ext. 8312