

# TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

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## SRSU Office of Academic Affairs Summer 2020 Virtual Brown Bag Event

**WHAT:** Fall 2020: Teaching with Technology at SRSU Update

**WHEN:** Thursday, July 23rd, 2020 from Noon to 12:45 p.m.



# Phase 2 – Shared Services Benefits

Over the course of the summer, the SHSU Shared Services team will be working to **seamlessly migrate our SRSU Blackboard environment into the TSUS/SHSU shared services Blackboard environment** (with LIT) for fall 2020. Once in this TSUS shared services Blackboard environment, SRSU faculty and students will gain access to resources & tools previously unavailable to us.

## Migration Milestones Broken Out from Full Timeline:

### ALREADY MIGRATED:

- (1) ALL 2018 Blackboard courses were successfully migrated to the new TSUS Blackboard environment from April 6th through April 20th.
- (2) All Fall 2020 Blackboard courses were successfully migrated to the new TSUS Blackboard environment from July 2nd through July 5th.

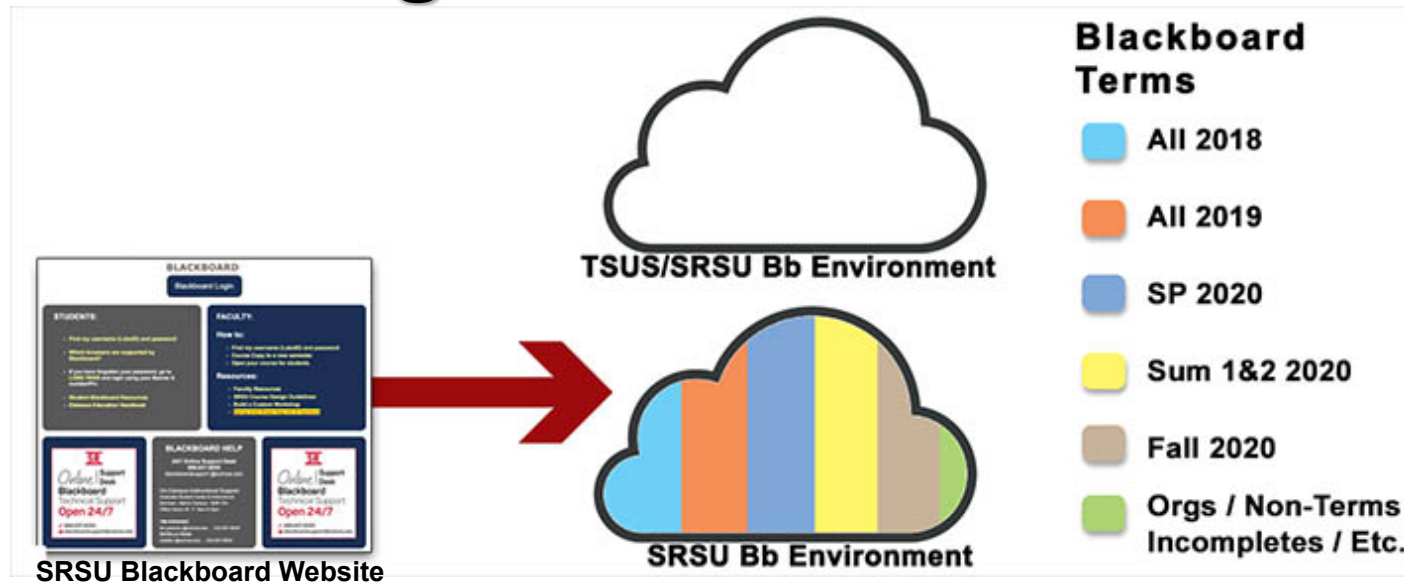
### **MAJOR MILESTONE – EARLY ACCESS FOR SRSU FACULTY TO THEIR FALL 2020 COURSES ON OUR TSUS BLACKBOARD ENVIRONMENT:**

– On July 6th, SRSU faculty were given information for early access to the new TSUS shared services Blackboard environment.

### NEXT TO BE MIGRATED:

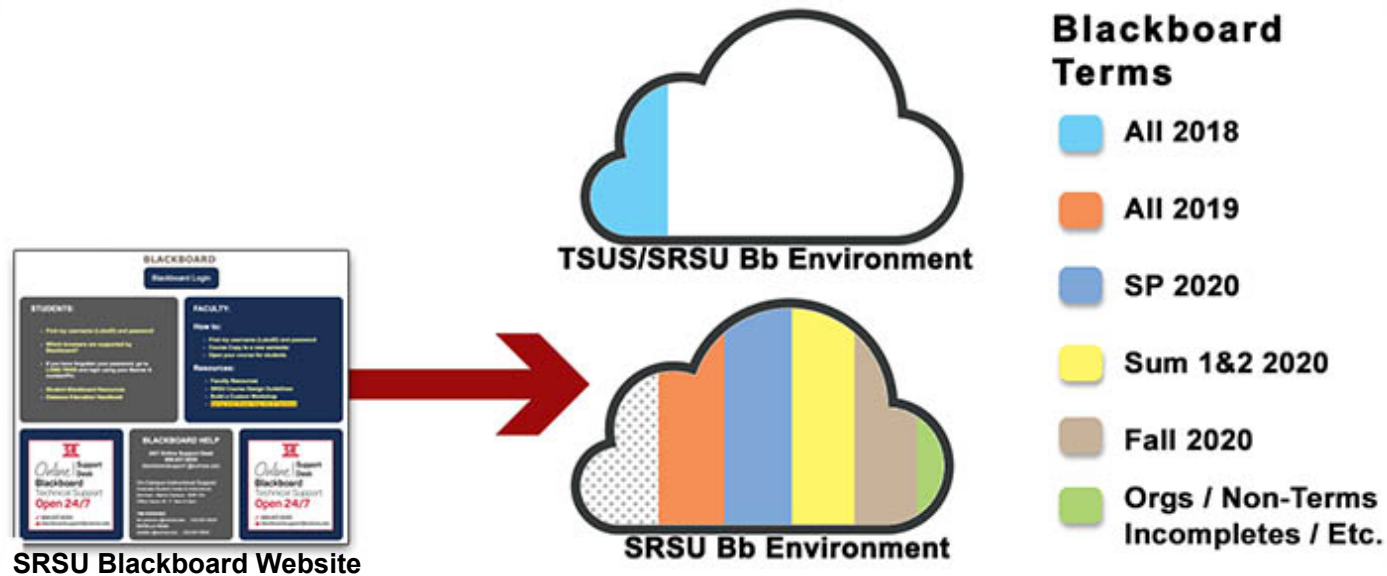
- (3) All 2019 and Spring 2020 courses to TSUS Blackboard starting at 5pm on July 27<sup>th</sup> through August 5<sup>th</sup>.
- (4) Migrate SUM I & SUM II 2020 courses, all Organizations, all non-term (custom) courses to TSUS Blackboard: August 11th thru Aug 14<sup>th</sup>.
- (5) Seamless switchover occurs from SRSU Blackboard environment to TSUS Blackboard environment on August 17<sup>th</sup>. All SRSU Blackboard courses that have not been set to open early in the TSUS Bb environment will automatically open on August 24<sup>th</sup> (first day of SRSU Fall 2020 semester).

# Phase 2 – Migration to TSUS Blackboard



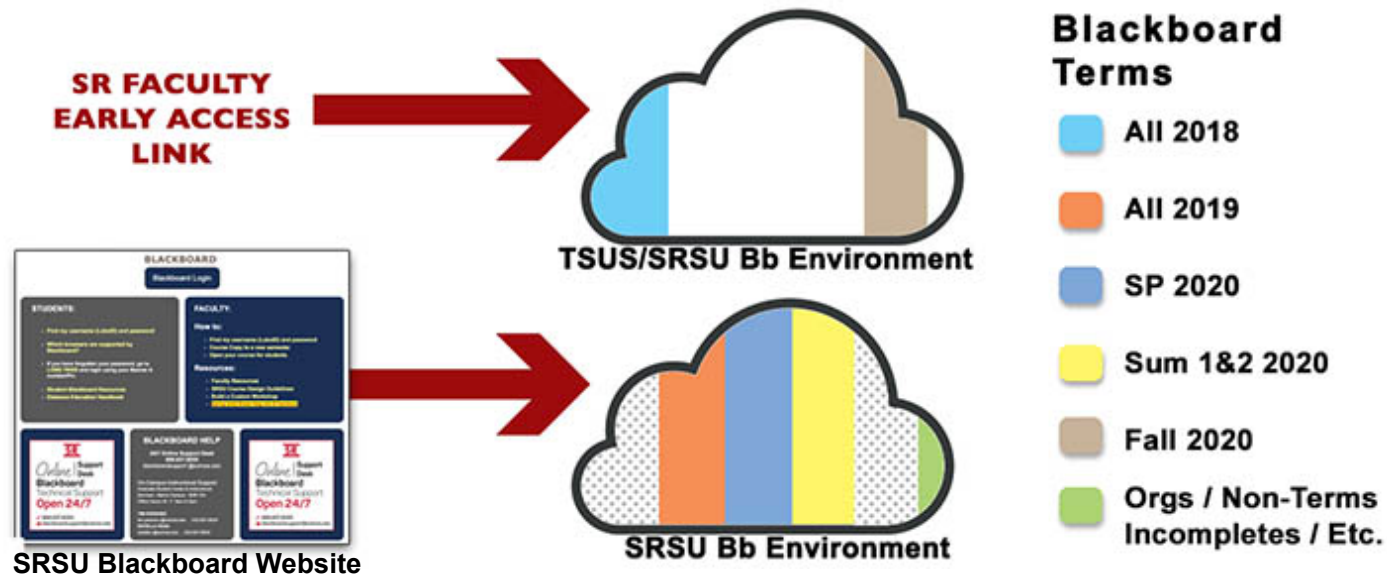
By March 2020, our Blackboard integration/migration specialists, along with the SHSU Online team, had set up our TSUS/SRSU Blackboard environment in preparation for the start of the SRSU Blackboard course migration in April.

# Phase 2 – Migration to TSUS Blackboard



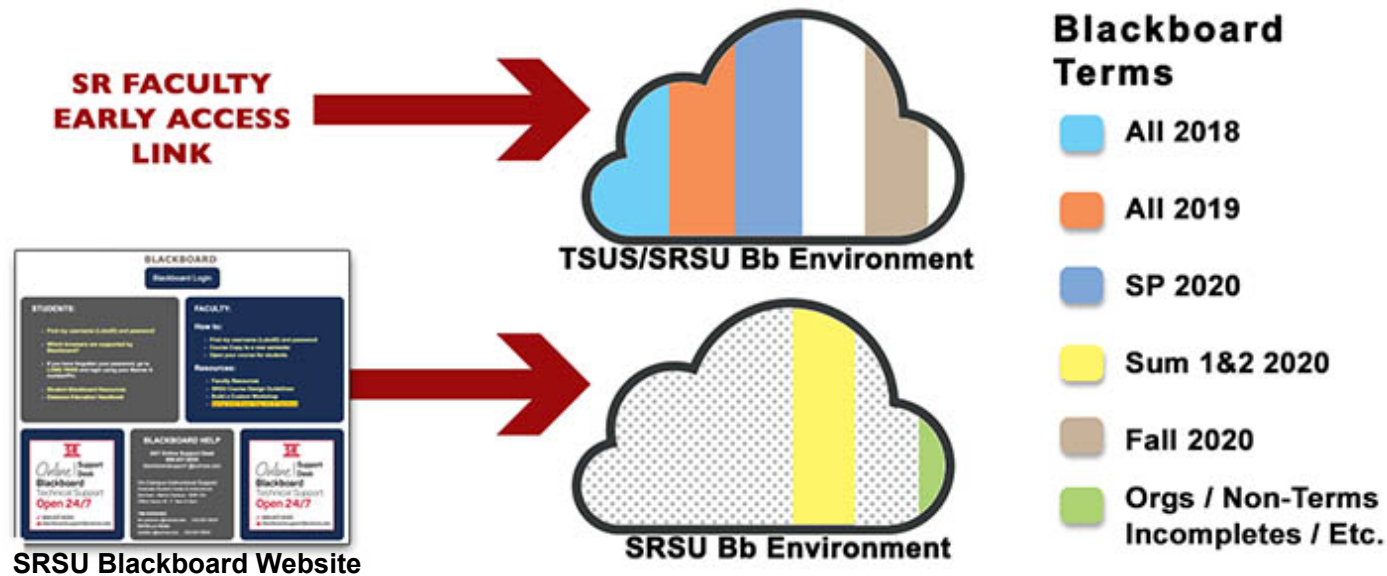
**(1)** ALL 2018 Blackboard courses were successfully migrated to the new TSUS Blackboard environment from April 6th through April 20<sup>th</sup>. As each 2018 term was migrated off the SRSU Blackboard environment to be restored on the TSUS Blackboard environment, they become inaccessible to faculty on SRSU Blackboard.

# Phase 2 – Migration to TSUS Blackboard



**(2)** All Fall 2020 Blackboard courses were successfully migrated to the new TSUS Blackboard environment from July 2nd through July 5<sup>th</sup> (Fall 2020 courses become inaccessible to faculty on SRSU Blackboard). **On July 6<sup>th</sup>, SRSU faculty were given information for early access to the new TSUS shared services Blackboard environment.**

# Phase 2 – Migration to TSUS Blackboard



**(3)** All 2019 and Spring 2020 courses migrated to TSUS Blackboard starting at 5pm on July 27<sup>th</sup> through August 5<sup>th</sup>. From 5pm on July 27<sup>th</sup> onward, all 2019 and Spring 2020 courses will become inaccessible to faculty and students on SRSU Blackboard as they are being restored on the TSUS Blackboard environment.



**at this current point in the SRSU Bb environment to TSUS Bb environment course migration.**

**QUESTION:** I have students making up incompletes in my (Sum 2 2019, Fall 2019, Spring 2020) Blackboard courses, how is this going to work if these courses are moving to the TSUS Blackboard environment after July 27th?

**ANSWER:** A list of all SRSU courses with incompletes from SUM 2 2019 (the earliest valid term for incompletes currently) through Spring 2020 has been provided to our Blackboard migration specialists. These 2019 and spring 2020 courses will be held back from the upcoming 7/27 migration and will continue to be available on the SRSU Bb environment until they are migrated along with the final terms (SUM 1 & 2 2020) to the TSUS Bb environment on Aug 11<sup>th</sup>-14<sup>th</sup>.





**at this current point in the SRSU Bb environment to TSUS Bb environment course migration.**

**QUESTION:** I'd like for my Fall 2020 students to be able to access their Fall courses so they can get their textbook info and syllabus, but how can they do that if the Fall 2020 courses are on the TSUS Blackboard environment?

**ANSWER:** At the moment, to avoid too much student confusion during this migration period, we're only giving access to the TSUS Bb area to SRSU students who have a critical need to access courses early there. For instructors who are only wanting to open courses early on the TSUS Bb area so that students can access textbook or syllabus info, we're asking that you instead send out a "course email" to "All Student Users" from your Fall 2020 TSUS Bb courses with that textbook and syllabus info (enrollments into Fall 2020 courses on the TSUS Bb area are updated daily). Your Fall 2020 course email will still work even if your course is closed.







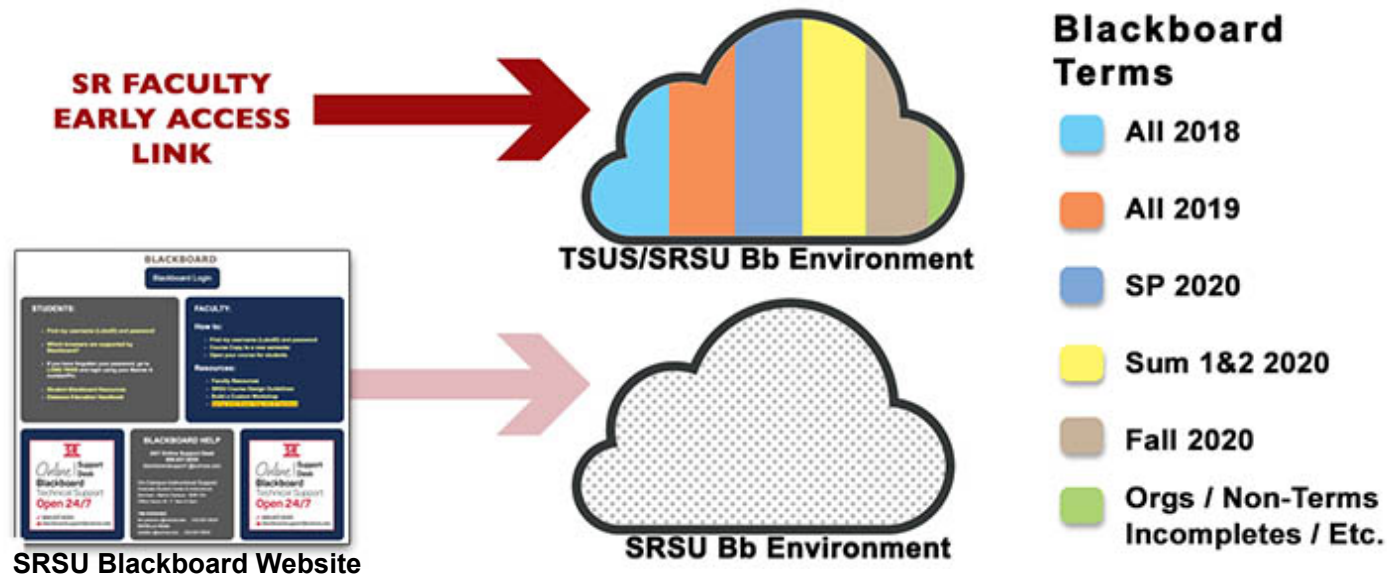
**at this current point in the SRSU Bb environment to TSUS Bb environment course migration.**

**QUESTION:** I build out my Blackboard courses using publishers content (Cengage, Pearson, etc.) that I've always been able to access through SRSU Blackboard. Will I still have this same access in the TSUS Blackboard environment?

**ANSWER:** Ever since the TSUS/SRSU Blackboard environment was set up and prepared earlier in the spring, your SRSU Blackboard support team (Tim and Estella) have been working closely with the TSUS/SHSU team to insure that the unique makeup of our current Blackboard environment, from Building Block features like Safe Assign, Atomic Learning/Hoonuit, and Smarthinking... to all of our integrated publisher content are going to be accounted for, tested in the new environment, and successfully migrated.

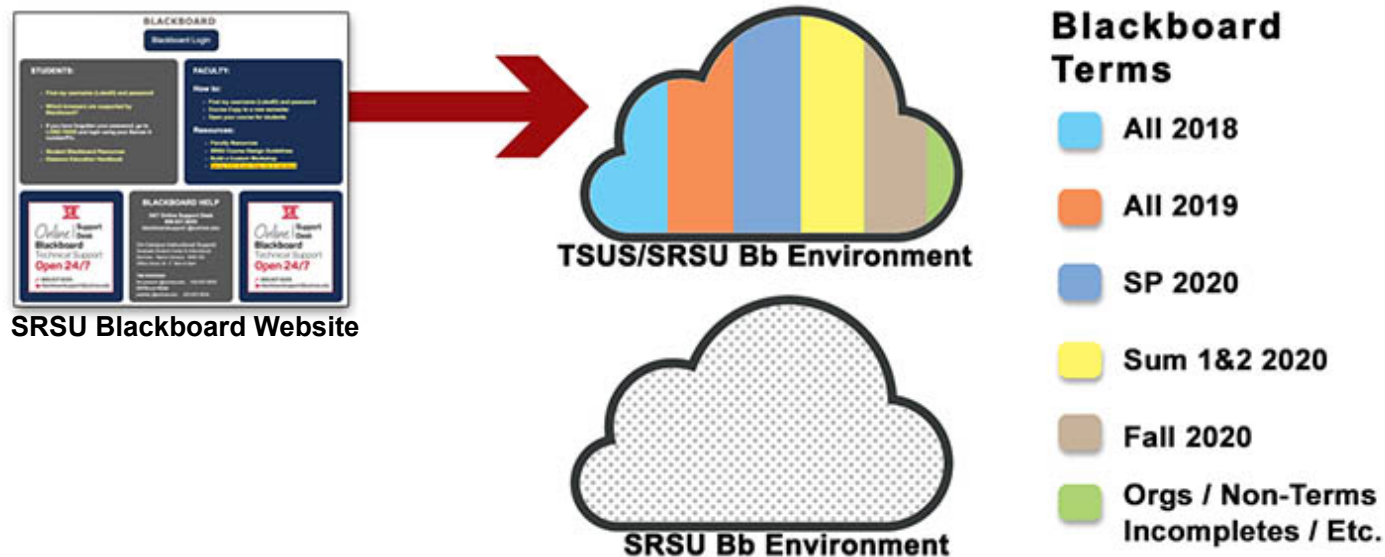


# Phase 2 – Migration to TSUS Blackboard



**(4)** Migration of SUM I & SUM II 2020 courses, all Bb Organization sites, all non-term (custom) courses, and all courses with 2019-2020 incompletes to TSUS Bb environment starting at 5pm on August 11th thru Aug 14<sup>th</sup>. From 5pm on Aug 11<sup>th</sup> onward, all SUM I & SUM II 2020 courses, Orgs, non-term courses, etc. will become inaccessible to faculty & students on SRSU Blackboard as they are being restored on the TSUS Blackboard environment. The SRSU website will continue to point to the SRSU Bb environment during this migration period even though it will be empty of all SRSU Blackboard content.

# Phase 2 – Migration to TSUS Blackboard



**(5)** Seamless switchover occurs from SRSU Blackboard environment to TSUS Blackboard environment on **August 17<sup>th</sup>**. On Aug 17<sup>th</sup>, SR faculty will no longer need to use the “early access” link to the TSUS Bb Environment, and SR students will access the TSUS/SRSU Bb environment from the SRSU website. All SRSU Blackboard courses that have not been set to open early in the TSUS Bb environment (such as summer 1 & 2 2020 incompletes) will automatically open on August 24<sup>th</sup> (first day of SRSU Fall semester).



# On NEW Automated Processes

**QUESTION:** Will I still have to “police my Blackboard roster” at the beginning of every semester and manually remove students from my course who have dropped?

**ANSWER:** There are many things that are going to be automated for us from now on as part of the TSUS shared instance of Blackboard. One of them is that students will automatically be removed from your course when they drop (instructors will no longer need to do that themselves). Finally, right? To gain this automation, you no longer have the ability to add or remove users to your courses. Instead, when you need a TA, GA, or additional instructor added (or removed) from one of your courses, you'll email Blackboard support ([blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu)) and they'll do it for you.





# On NEW Automated Processes

**QUESTION:** Will I still need to manually open or close my Blackboard course at the beginning or end of the semester?

**ANSWER:** Another automation happening for SRSU Blackboard is that courses will automatically become available on the first day of the semester and automatically become unavailable two weeks after the end of the semester. That doesn't mean you can't request blackboard support to have your course opened at an earlier date (or closed earlier/later than two weeks out). You absolutely will have that ability...just like adding or removing a TA/GA/etc., it will just be a request you will make to Blackboard Support ([blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu)).

**TSUS/SHSU Shared Services Blackboard Environment**



# **SPEAKING OF QUESTIONS?**

If you have any questions, please let us know at:

[blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu)

We will building out an FAQ section on the TSUS Partnership website at:

TSUS Partnership website: <https://srinfo.sulross.edu/tsus-shared-services-partnership/>



# TSUS Shared Services Partnership

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**SRSU Office of Academic Affairs  
Summer 2020  
Virtual Brown Bag Event**

**THANK YOU!**

