



**SRSU Office of Academic Affairs**  
**Fall 2022**  
**Live Brown Bag Event**

**WHAT:** Fall 2022 SRSU Instructional Services at SRSU-RGC Update

**WHEN:** Friday, October 21st, 2022 from 11:30am to 1:30pm





## Welcome & Opening

Provost Bernie Canteñs  
SRSU Office of Academic Affairs

(...and some general housekeeping with Tim before  
we get started...)



# SRSU Office of Information Technology Team

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**Jacob Fuentes** – Chief information Officer

**George Hernandez** - Director OIT Operations RGC

**Paula Arredondo** – Director of Networking Services

**Paedric Rayburn** – Network Specialist

**Sonny Galindo** - Network System Administrator

**Dominick Percoco** – Academic Technology & Teleconference Coordinator

**Roman Baeza** – Control Systems Technician

**Scott Polk** – LTAC Helpdesk Coordinator

**Juan Garza** - Technical Support Specialist II RGC

**Santana Tarango** - Technical Support Specialist II RGC

**Sindy Ortiz** -Technical Support Specialist II RGC

**Manuel Martinez** – Technical Support Specialist II ALP

**Sarah Lucio** – Technical Support Specialist II ALP



# TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

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## SHSU Online Team



**Dr. Ruth Chisum** – Assistant Vice President for Online Operations

**Ricki Lee Hodges Neri** – TSUS Blackboard Master Administrator

**Ray Scheel** - Assistant Director for Course Development

**Jacob Spradlin** - Director of Online Instructional Development and Support

**Daniel Walker** - Director for Online Technology Support Operations

**Rachel Scherer** - Senior Instructional Designer

**Jorge Luna** – Instructional Designer to Sul Ross State University

## SRSU Blackboard Support Team



**Tim Parsons & Estella Vega** – SRSU Blackboard Admin & Instructional Design Support





## SRSU OIT Update

George Hernandez  
Director of OIT Operations MRGC

**QUESTIONS?**  
**Q&A time with George!**



# SRSU Division of Online Learning & Distance Education Update

Dr. Jennifer Haan  
Director of ODE  
Quality Matters Initiative



# SRSU Division of Online Learning & Distance Education Update

Dr. Sam Garcia  
Associate Professor - Counseling  
Quality Matters Testimonial



**QUESTIONS?**  
**Q&A time on Quality  
Matters at SRSU!**



## SRSU Communications Spotlight

Bobby (BobbyG) Greeson  
SRSU Media Specialist

**QUESTIONS?**  
**Q&A time with BobbyG!**



Instructional Services / Blackboard Support Team

**SRSU Ultra Update**

**Making the Transition to Ultra Course View**

Jorge Luna

TSUS-SRSU Team Blackboard

**QUESTION: How long do I have before SRSU moves completely to the Ultra course view?**

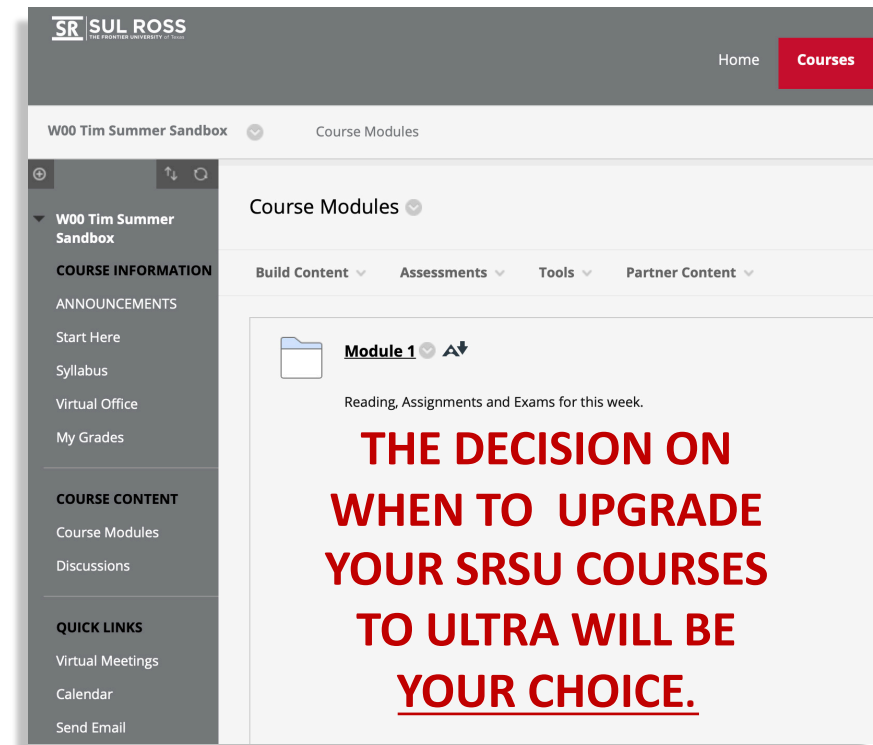
**ANSWER: Blackboard will continue to support the original course view through 2024 (but faculty should be moving to Ultra in 2023).**

**FACULTY CURRENTLY HAVE THE CHOICE TO:**

- Keep their spring 2023 courses in the current, original Blackboard course view.

**OR**

- Preview their spring courses in the Ultra Course View and then adopt the Ultra Course View if ready.



**QUESTION: How can I preview upcoming courses in the Ultra Course View?**

**ANSWER: Reach out to one of our SRSU Instructional Designers and ask to preview a spring 2023 course in the Ultra Course View!**

**SRSU Instructional Designers:**

Jorge Luna - [jll092@shsu.edu](mailto:jll092@shsu.edu)

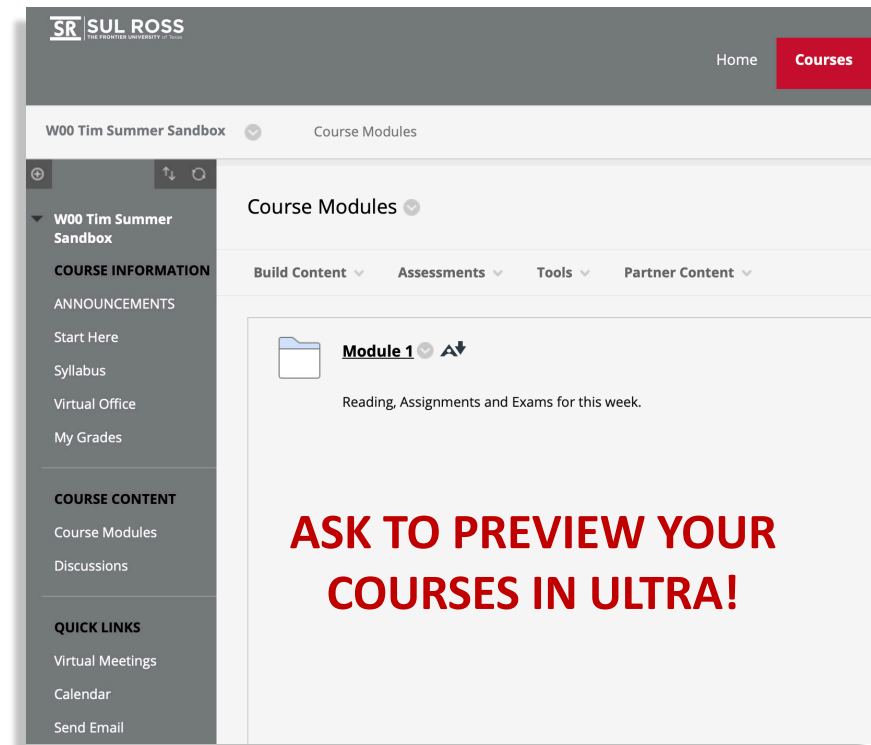
Tim Parsons - [tim.parsons@sulross.edu](mailto:tim.parsons@sulross.edu)

**OR**

Contact our **24/7 Online Support Desk**

[blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu)

and they will set you up with an SRSU ID.

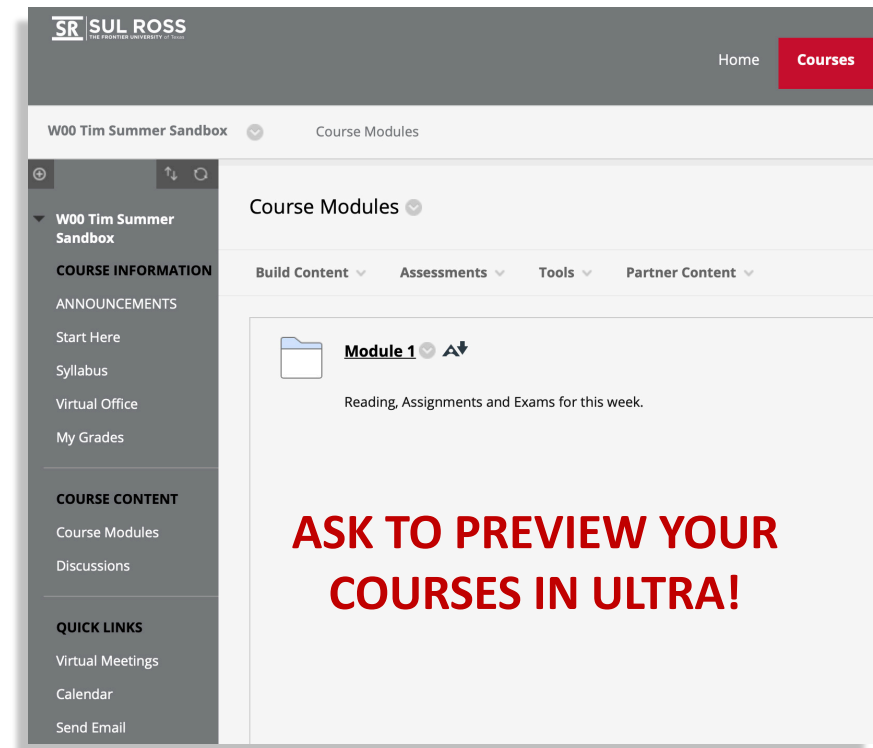


## Upcoming SHSU Online Webinars On This Topic:

### **Making the Leap: Moving from Original to Ultra Course View**

**10/26 @ 3pm and 11/3 @ 3pm**

This webinar will walk you through how you move from Original Course View to Ultra Course View in Blackboard Learn. We will cover the entire process, from preparation and preview to finalizing the transition





Instructional Services / Blackboard Support Team  
Informational Overview – Blackboard Retention Tools

Tim Parsons

SRSU Instructional Services & SRSU Team Blackboard



## Blackboard Attendance Tool

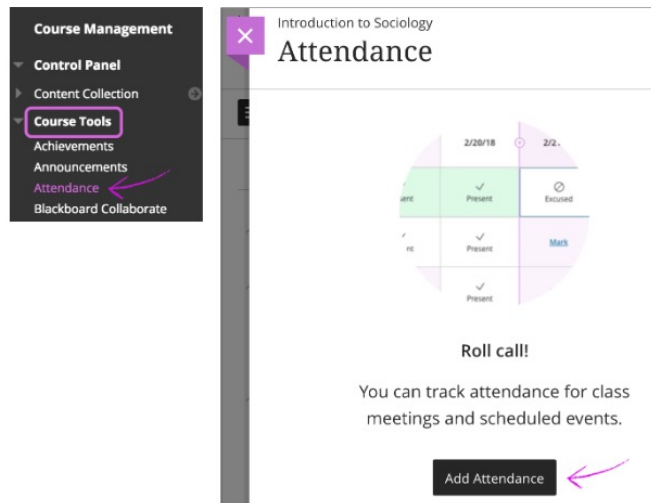
The screenshot displays the Blackboard Attendance tool interface. On the left, a table shows the attendance for a class titled "Introduction to Sociology". The table has columns for "Student", "Today 9:50 AM", "Present", "Late", "Absent", and "Excused". The students listed are Chris Casper (95.45 / 100, Present), Ryan Griffin (--, Excused), Bruce Lopez (75%, Late), Zoe Spooner (0%, Absent), and Henry Wagner (100%, Present). On the right, a detailed view for "Chris Casper" shows an "Overall Score" of 95.45 / 100 and a summary of "10 Present | 1 Late | 0 Absent | 0 Excused". Below this is a table of attendance history:

Meeting	Status	Grade
8/16/19	Present Signed in by instructor	100%
8/17/19	Present Signed in by instructor	100%
8/18/19	Late Signed in by instructor	75%
8/19/19	Present Signed in by instructor	100%

- Available in both Original Course View and Ultra Course View.
- Since all SRSU face to face courses have Blackboard components, the Bb Attendance tool is very accessible for F2F faculty to use.
- You can mark whether a student is present, late, absent, or excused and assign and set status percentages.
- You can use attendance as part of grade calculations (letter/points) just as you can for an assignment grade column in Grade Center.
- Choose between a standard "Meeting View" or an "Overall View" view for attendance history and class summary statistics
- Choose to have Collaborate take session attendance for you and send the student attendance info to your Attendance tool area.

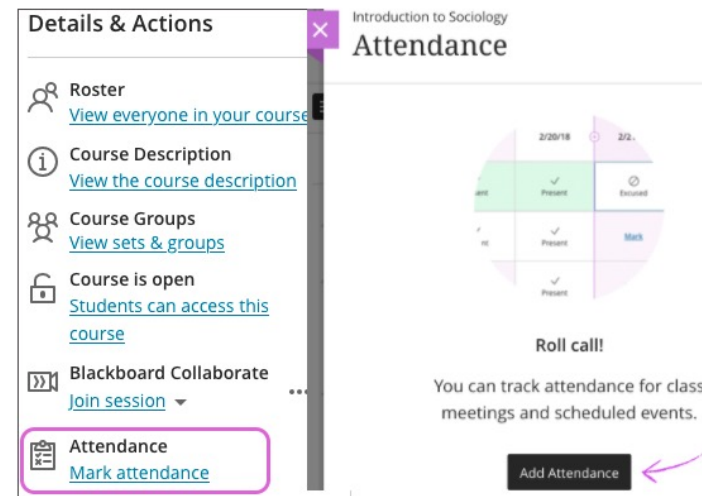
# Blackboard Attendance Tool

Control Panel > Course Tools > Attendance



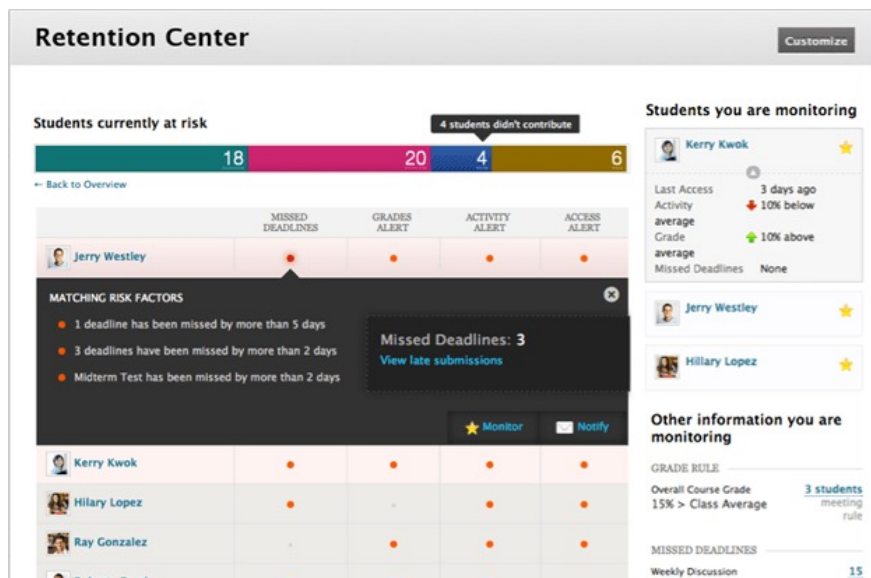
Original Course View

On the *Course Content* page, select *Mark attendance* in the *Details & Actions* panel.



Ultra Course View

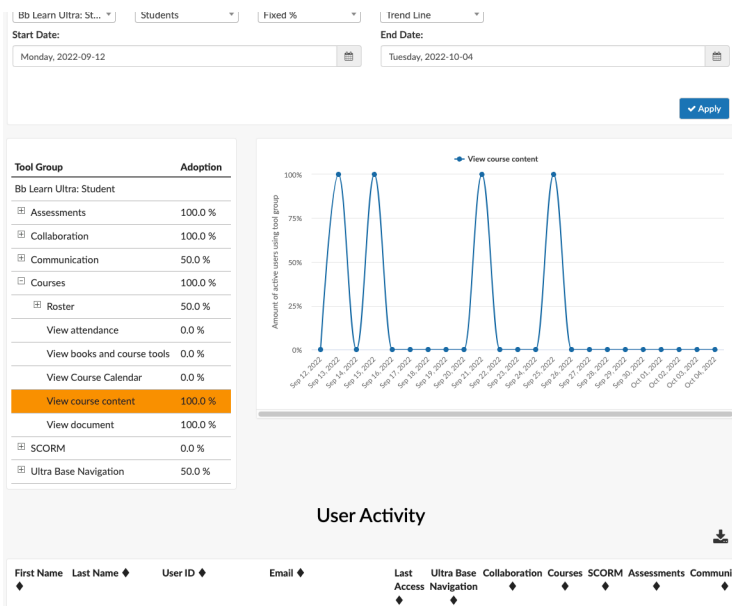
# Blackboard Retention Center Tool



Original Course View

- In **OCV** access it under Course Management area: Control Panel > Evaluation
- Check the overall academic health of your class and see who is struggling at a glance.
- You can flag those you students you want to monitor closely and contact at-risk students immediately.
- Tailor the default rules (covering Course Activity, Course Access, Missed Deadline, etc.) to suit your teaching methodologies or create new rules to track specific items that are good indicators of risk
- Create rules to check which students are in the top five percent of your class so you can use this information to discover student mentors, assign group membership, etc.

# Blackboard Impact Course Report Tool



## Original & Ultra Course View

- In **OCV** access it under Course Management area: Control Panel > Course Tools
- In **UCV** access it under the Books and Tools link on any Ultra course landing page

November SHSU Online Webinar: **Ultra Course View: Tips and Tricks - 11/1 @ 3pm, 11/9 @ 3pm**

Strategies and practices to make life easier when teaching an Ultra Course View. This webinar covers:

- Evaluating student activity (**student progress - Impact Course Reports**)
- Release conditions
- Moving course content
- Video feedback... and more!

# For Assistance Setting Up or Using BB Student Retention Tools

Contact SHSU Online's Jacob Spradlin for a "Digital Teaching How-to" By Appointment Sign-up for a "by appointment" session at a time/day that works for you! **To do so:** Visit the SHSU Online Faculty Development Sign-up page, use the Sessions drop-down menu, and select "Choose Me for By Appointment Sessions".

**Faculty Development Sessions Sign-Up**

Sign Up for Sessions and Certification Cohorts

Sessions:

- ✓ Click here to choose a session.
- Fall 2022 Redesign and Certification Cohorts-----
- Online Course Redesign & Faculty Certification Cohort 2 10/17-11/18 (ONLINE in Blackboard)
- Digital Teaching Webinars -----
- Blackboard Collaborate Ultra 10/3 3pm
- Zoom In Blackboard Courses 10/10 3pm
- Adding Content & Activites to Bb Ultra Courses 10/11 3pm
- Adding Content & Activites to Bb Ultra Courses 10/17 3pm
- Blackboard Course Accessibility Review 10/19 3pm
- By Appointment-----
- Choose Me For By Appointment Sessions**

OR contact our 24/7 Online Support Desk - [blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu) or call toll-free at 888.837.6055

**QUESTIONS?**  
**Q&A time with**  
**TSUS-SRSU Blackboard**  
**Support Team!**



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**THANK YOU!**

