



**SRSU Office of Academic Affairs
Eagle Pass ISD Dual Credit Orientation
Brown Bag**

WHAT: SRSU Instructional Services Brown Bag

WHEN: Monday, November 27th, 2023





Welcome & Opening

Provost Bernie Canteñs

SRSU Office of Academic Affairs

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Dr. Jorge Garza

SRSU VP for Admin Services and COO



TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University



SRSU Instructional Services / SRSU Blackboard Admin
& Instructional Design

Tim Parsons

Since 2003/2004, we have been providing informational/instructional Brown Bags every semester as in-person events on the Alpine, Del Rio, Eagle Pass and Uvalde campuses, or as virtual events for all campuses.



SRSU Enters TSUS Partnership

TSUS/SHSU Shared Services Blackboard Environment

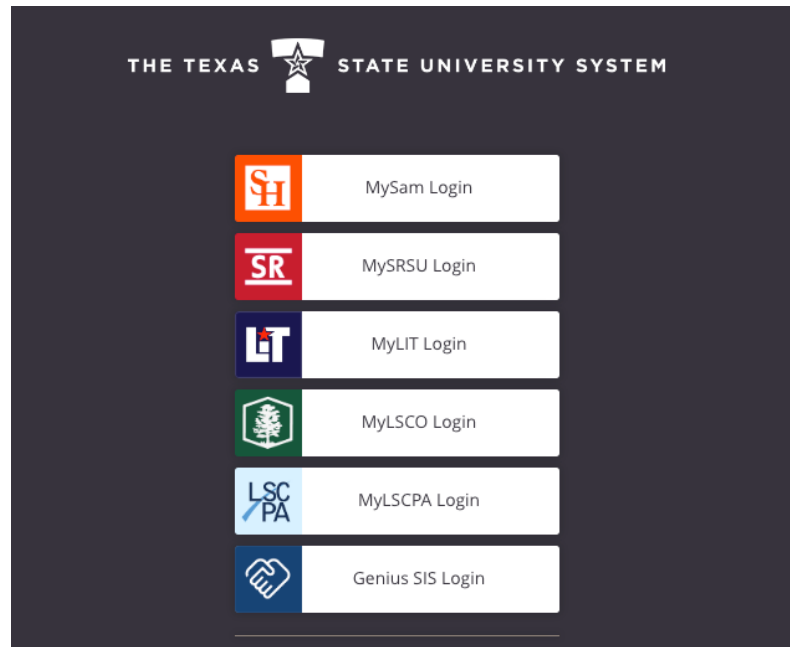


SRSU signed a Memorandum of Understanding with Sam Houston State Univ in early 2020 agreeing to be the second TSUS system school (after LIT) to join in a TSUS system shared services partnership.

As of 2023 our current TSUS partnership schools are:

SHSU, SRSU Lamar Institute of Technology, Lamar Port Arthur, and Lamar Orange.

TSUS Shared Services Partnership



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Benefits of Shared Services for SRSU

Once SRSU entered the TSUS Shared Services Blackboard environment our faculty, staff and students gained access to resources previously unavailable to us. A few of the features, tools, and services now available to us thanks to our TSUS Partnership:

- **Access to all Blackboard webinars, workshops, conferences, etc. developed and offered by our TSUS-SHSU Partnership** (Including our “Teaching Online with Blackboard” SRSU instructor resource area)
- **Kaltura Lecture Capture and My Media area** (a lecture capture solution that is simple, streamlined, and integrated with Blackboard that comes with a faculty & student custom media library integrated into SR Blackboard)
- **LinkedIn Learning** (provide 13,000 online training courses over all areas and is available to SRSU faculty, staff, and students through Blackboard)
- **Turnitin Studio & SafeAssign** (anti-plagiarism tools that can be integrated into Blackboard assignments)
- **Our TSUS Blackboard is expertly maintained and upgraded** (SRSU moving completely to Bb Ultra Course View in 2024 – all EPDC courses are in Ultra)

Upgraded Support & Training

With the addition of the SHSU Partnership, our SRSU online faculty and students gained the following added support services & training resources.

24 x 7 Blackboard Support hotline for SRSU Faculty & Students

- SRSU 24x7 Blackboard Online Support Desk and toll-free hotline.

Who should I contact?

Online Support Desk ☎ 888.837.6055 ✉ blackboardsupport@sulross.edu Available: 24/7 <ul style="list-style-type: none">• Logging into Blackboard• Questions about Blackboard tools/software• Trouble with tests/quizzes/assignments• Error messages on Blackboard• Online course video problems	Lobo Technology Assistance Center (LTAC) ☎ 888.837.2882 ✉ techassist@sulross.edu Available: Monday-Friday 8 a.m. - 5 p.m. <ul style="list-style-type: none">• Logging into your mySRSU/Banner/SRSU email• Campus computer, computer lab, or campus Wi-Fi issues• Security concerns with your SRSU or VPN account• Questions about Office 365 or OneDrive
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NEW SRSU Bb Faculty Support: IDSsupport@sulross.edu goes to a pool of TSUS-SHSU instructional Designers and allows for a quicker one-on-one response!

SRSU Office of Information Technology Team



Jacob Fuentes – Chief information Officer

George Hernandez - Director OIT Operations RGC

Paula Arredondo – Director of Networking Services

Paedric Rayburn – Network Specialist

Carlos Guzman – Network System Admin

Sarah Sheffield – Information Security Specialist

Dominick Percoco – Director of Academic Technology

Scott Polk – LTAC Helpdesk Coordinator

Juan Garza - Technical Support Specialist II Eagle Pass

Sindy Ortiz -Technical Support Specialist II Uvalde

Manuel Martinez – Technical Support Specialist II Alpine

John Chasteen – Technical Support Specialist II Alpine

Cesar Sanchez – Technical Support Specialist II Alpine



mySRSU Portal & SRSU Blackboard

The screenshot shows the SRSU website interface. At the top left is the SRSU logo. The navigation menu includes: ABOUT, ACADEMICS, ENROLLMENT SERVICES, LOBO LIFE, COMMUNITY, ATHLETICS, NEWS, QUICK LINKS, and CALENDAR. A search icon is located to the right of the CALENDAR link. A dropdown menu is open from the CALENDAR link, listing various services: Academic Calendar, Blackboard, Bookstore, Campus Store, Class Schedule, Directory, Email, Employment Opportunities, Lobo OnLine, Lobo Pass, LTAC (Tech Help Desk), Title IX, and University Police Department. A red arrow points to the 'Blackboard' option in the dropdown menu. Another red arrow points to the 'CALENDAR' link in the navigation bar. Below the main content area, there are three red buttons: 'APPLY NOW', 'SULLY SHOWCASE', and 'GRADUATION FALL 2023'. The background of the page features a large image of a brick building with a classical portico and a stone wall with the text 'SUL ROSS STATE UNIVERSITY'.



Meet and Greet Presentations
SRSU EP Dual Credit Course Developers

Dr. Matthew Marsh – HIST 1302

Robin Alvarez – ENG 1302

Dr. Angela Brown – MATH 1314

QUESTIONS?
Q&A time with
SRSU EP Dual Credit Course
Developers



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THANK YOU!

