**SRSU Office of Academic Affairs:**

The SRSU Office of Academic Affairs hosts these Brown Bag presentations. For more information:
Contact Executive Vice President & Provost Bernie Canteñs at bernie.cantens@sulross.edu
Contact Executive Assistant to the Provost Lou Pauls at lpauls@sulross.edu or call 432 837-8432

Contact VP for Administrative Services and COO Dr. Jorge Garza at jorge.garza@sulross.edu
Contact Administrative Specialist for Admin Services Jazell Diaz at jmd16cc@sulross.edu or call 830 279-3002

Contact Dual Credit Coordinator Julie Vega at jvega@sulross.edu or call 432 837-8771

**SRSU Instructional Services/Blackboard Support:**

To get Instructional Design help immediately, use our new SRSU Faculty Instructional Designer support email: IDSupport@sulross.edu

You can also contact our 24/7 Online Support Desk at blackboardsupport@sulross.edu
or you can call the support desk toll-free anytime day or night at 888.837.6055

Contact SRSU Instructional Services/Blackboard Admin-Support - Tim Parsons - tim.parsons@sulross.edu
OR while still time, our dedicated to SRSU faculty SHSU ID – Jorge Luna - jll092@shsu.edu

**SRSU OIT Support:**

For general OIT requests contact the Lobo Technology Assistance Center at:
l tac@sulross.edu or call toll free 432 837-8888

OIT Support at the SRSU Eagle Pass Campus (Room D119) contact Juan Garza at: jgarza8@sulross.edu
or 830 758-5010

**SRSU Eagle Pass-ISD Dual Credit Course Developers / SMEs:**

**HIST 1302 EP-ISD Dual Credit Course Developers** -
Contact Dr. Matthew Marsh at mmarsh@sulross.edu Office: 432 837-8199
Contact History Dept Chair Dr. Kendra DeHart at kdehart@sulross.edu Office: 432 837-8150

**ENG 1302 EP-ISD Dual Credit Course Developer** -
Contact Robin Alvarez at rka19ro@sulross.edu Office: 830 469-8243

**MATH 1314 EP-ISD Dual Credit Course Developer** -
Contact CS & Math Dept Chair Dr. Angela Brown at abrown4@sulross.edu Office: 432 837-8223
Blackboard Ultra Quickstart Resources (and Support Info):

1) Faculty Development Day Recorded Sessions on Blackboard Ultra:
These are easily accessible recorded sessions from our July 14th TSUS Faculty Development Day for Digital Education focusing on faculty developing Ultra Course View. Click on the link below and then scroll through the recorded sessions:
TSUS Faculty Development Day 2023 Session Recordings
Here’s some recommended videos for an Dual Credit instructors:
- "Communicating in Ultra Course View" - Using Ultra's communication tools to engage students.
- "Grading in Ultra Course View" - A quickstart on using the gradebook in Ultra.

2) For SRSU Blackboard Ultra Webinar Training Workshops - Recorded Webinars and QuickStart Guides:
Instructor Resources Available in the Faculty Central "Teaching Online with Blackboard" Organization Site!
To access our Faculty Central "Teaching Online with Blackboard" instructor resource site within Blackboard: On the Blackboard institutional landing page, scroll down to the bottom of the screen and find the "SRSU Faculty Central" module. In the Faculty Central module, choose the "Teaching Online with Blackboard" link in your "SRSU Faculty Central" module on the institutional landing page.

Inside the TOwB site you’ll find:
- Faculty and Staff Services – Sign up for Digital Teaching webinars, SRSU Quality Matters info, or access online training thru LinkedIn Learning!
- Bb Ultra Quickstart Guides, Blackboard Ultra Help from A-Z, Bb Ultra Roadmap (when new Ultra tools & features will appear)
- SHSU Online Webinar Recordings – In the "Webinar Recordings" folder you’ll find the latest recorded SHSU Online webinars (under both "Ultra" and "Original" webinar recording folders).
I would recommend viewing the following Ultra Recorded Webinars:
  - Blackboard Ultra Instructor Bootcamp
  - Bb Learn Ultra Course View
  - Blackboard Collaborate Ultra
  - Kaltura – Recording Audio, Video & Screen for Bb
Please let me know if you are having any trouble accessing this instructor resource site and the recorded Ultra webinars!!

3) Bb Ultra One-On-One How-To By Appointment Sessions:
AVAILABLE TO ALL SRSU FACULTY- Digital Teaching How-to By Appointment
Need to know how to do something in Blackboard Ultra or one of its associated tools? Can’t make the scheduled webinar times above, or there isn’t a specific webinar for your need on the schedule? No problem! Sign-up for a "by appointment" webinar at a time/day that works for you.

Just visit our Faculty Development Sign-up page, use the "Sessions" drop-down menu, and select "Choose Me for By Appointment Sessions" to schedule a one-on-one session!