



SRSU Office of Academic Affairs
Spring 2024
Virtual Brown Bag Event

WHAT: Spring 2024 Instructional Services at SRSU Update

WHEN: Friday, April 19, 2024, from Noon to 1:00pm





Welcome & Opening

Provost Bernie Canteñs

SRSU Office of Academic Affairs

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(...and some general housekeeping with Tim before
we get started...)



TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

SHSU Online Team



Dr. Ruth Chisum – Assistant Vice President for Online Operations

Ricki Lee Hodges Neri – TSUS Blackboard Master Administrator

Ray Scheel - Assistant Director for Course Development

Jacob Spradlin - Director of Online Instructional Development and Support

Daniel Walker - Director for Online Technology Support Operations

Rachel Scherer - Senior Instructional Designer

SRSU Blackboard Support Team



Tim Parsons & Estella Vega – SRSU Blackboard Admins & Instructional Design Support



SRSU Office of Information Technology Team



Jacob Fuentes – Chief information Officer

George Hernandez - Director OIT Operations RGC

Paula Arredondo – Director of Networking Services

Paedric Rayburn – Network Specialist

Carlos Guzman – Network System Admin

Sarah Sheffield – Information Security Specialist

Dominick Percoco – Director of Academic Technology

Scott Polk – LTAC Helpdesk Coordinator

Juan Garza - Technical Support Specialist II RGC

Giselle Garcia- Technical Support Specialist II RGC

Sindy Ortiz -Technical Support Specialist II RGC

Manuel Martinez – Technical Support Specialist II ALP

John Chasteen – Technical Support Specialist II ALP

Cesar Sanchez – Technical Support Specialist II ALP





Instructional Services / Blackboard Support Team
Making the Transition to Ultra Course View in 2024

Tim Parsons

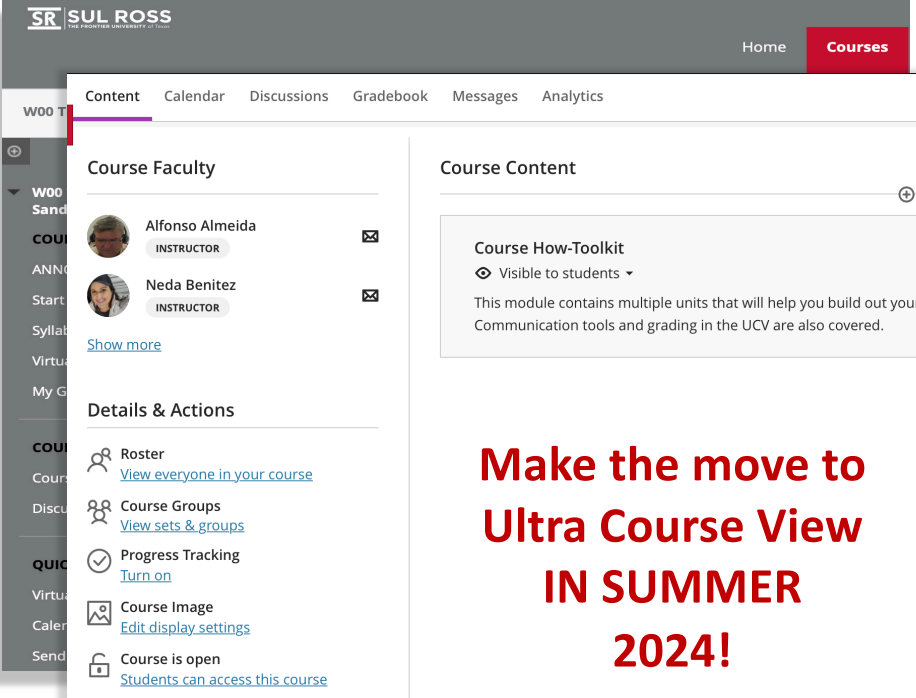
SRSU Instructional Services & SRSU Team Blackboard

QUESTION: How long do I have before SRSU moves completely to the Ultra in 2024?

ANSWER: Our TSUS Partnership would like for all partner schools to be completely in Ultra Course View by Fall 2024, **but SRSU would like to make a “soft launch” to Ultra for summer 2024 based on certain factors.**

Factors in making that call:

- 1) Are SRSU Online Faculty Ready?
- 2) Is Faculty Support Optimal for this Move?
- 3) Is Our Timing Right?



The screenshot displays the Canvas LMS interface for a course. The top navigation bar includes 'Home' and 'Courses'. The main navigation menu shows 'Content', 'Calendar', 'Discussions', 'Gradebook', 'Messages', and 'Analytics'. The 'Course Faculty' section lists two instructors: Alfonso Almeida and Neda Benitez. The 'Details & Actions' section includes options for Roster, Course Groups, Progress Tracking, Course Image, and Course is open. The 'Course Content' section shows a 'Course How-Toolkit' module with a 'Visible to students' dropdown and a description: 'This module contains multiple units that will help you build out your Communication tools and grading in the UCV are also covered.'

**Make the move to
Ultra Course View
IN SUMMER
2024!**

QUESTION: How can I start immediately transitioning my upcoming Blackboard courses to the Ultra Course View so I can be ready for summer or fall 2024?

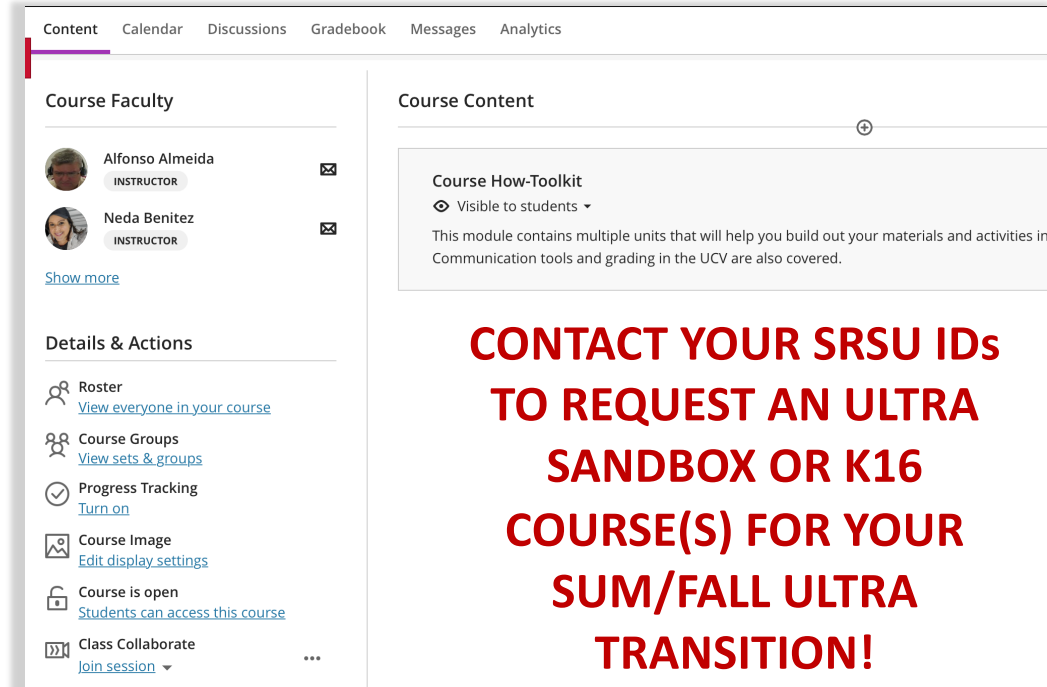
ANSWER: Our Shared Services Partners at SHSU Online have procured the services of a company (K16) who has converted copies of SR Bb online courses from Sum 2022 to Sum 2023 (a course rotation) and instructors are now being added into these Ultra converted course shells.

SRSU K16 Ultra Converted Course Support:

Rachel Scherer - rachel.scherer@shsu.edu

Tim Parsons - tim.parsons@sulross.edu

Rachel Carvajal (*Grad Bb Instructors*) - rachel.carvajal@sulross.edu



**CONTACT YOUR SRSU IDs
TO REQUEST AN ULTRA
SANDBOX OR K16
COURSE(S) FOR YOUR
SUM/FALL ULTRA
TRANSITION!**

Immediate Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSsupport@sulross.edu

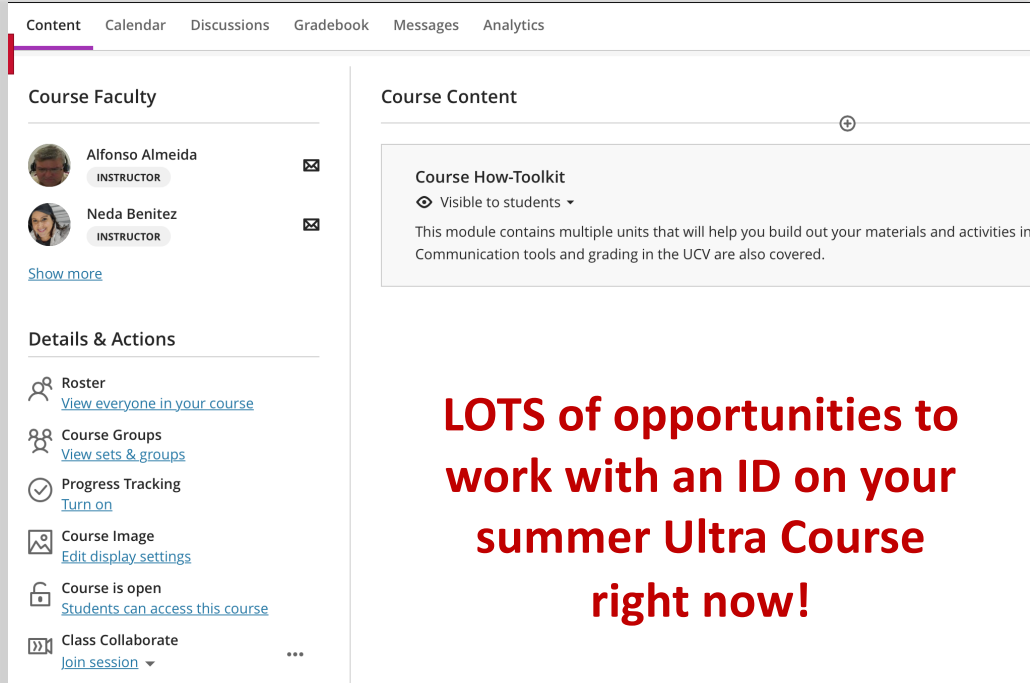
AVAILABLE TO ALL SRSU FACULTY:

Digital Teaching How-to By Appointment

Schedule By Appointment Ultra sessions for yourself, your program, or even your entire department!

Bb Ultra Course View Transition Drop-ins

The Online Instructional Development team will be hosting Bb Ultra Course View Transition Drop-In sessions **starting soon and going throughout the summer** to help instructors get a handle on their content and activities in Blackboard Ultra Course View.



The screenshot displays the Blackboard Ultra Course View interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content is divided into three sections: Course Faculty, Course Content, and Details & Actions. The Course Faculty section lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an email icon. Below this is a 'Show more' link. The Course Content section shows a 'Course How-Toolkit' module with a visibility icon and the text 'Visible to students'. The Details & Actions section includes several options: Roster (View everyone in your course), Course Groups (View sets & groups), Progress Tracking (Turn on), Course Image (Edit display settings), Course is open (Students can access this course), and Class Collaborate (Join session).

LOTS of opportunities to work with an ID on your summer Ultra Course right now!

Immediate Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSsupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

SHSU Online Digital Teaching Webinars for April:

Some of these new March webinars are 30 minute "Ultra Express" mini-session!

4/23/24 3-3:30 pm - Bb Ultra Express - Grading

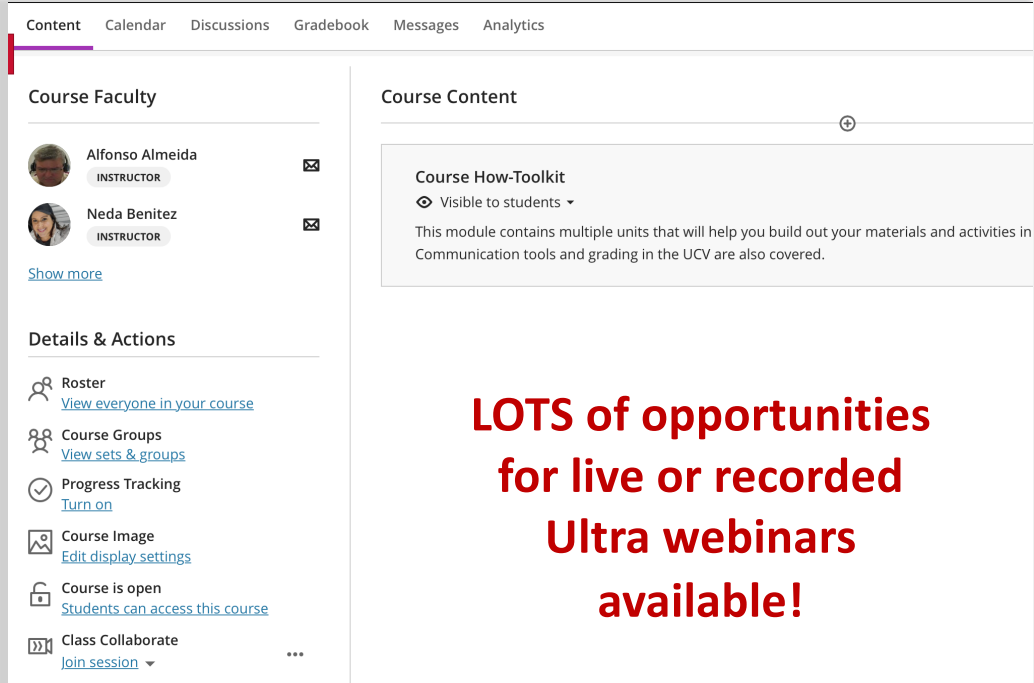
4/24/23 @ 3-4 pm - Fostering Academic Integrity in Ultra Courses

Ultra Resources Available in the Faculty Central

"Teaching Online with Blackboard" Organization Site

SPOTLIGHT: In the "Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

- Ultra 5 Pack of digital teaching webinars



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**LOTS of opportunities
for live or recorded
Ultra webinars
available!**

Ultra Training & Support Coming This Summer:

SRSU Faculty Instructional Designer Support email: IDSsupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

SUMMER 2024 Ultra Redesign & Certification Cohorts

Cohort 1: 05/20/24 - 06/21/24

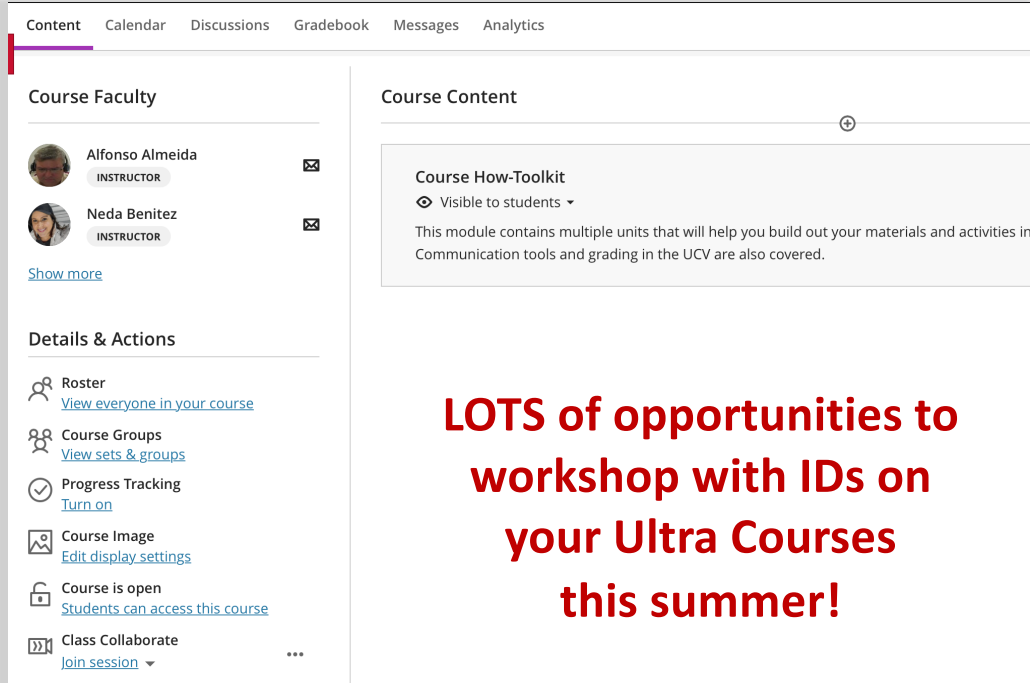
Cohort 2: 06/24/24 - 07/01/24

Enrollment is Now Open!

COMING JUNE 10-12: Meet In-Person with our TSUS-SHSU Faculty Development Team

SHSU Online team members will be on the **Alpine campus on Monday, June 10th, Del Rio (morning) / Eagle Pass (afternoon) campuses on Tuesday, June 11th, and Uvalde campus on Wednesday June 12th!**

Schedule to have one-on-one's with SHSU/SRSU Instructional Designers over any topic OR EVEN request a custom, in-person workshop session for you or your dept/program instructors!



The screenshot shows a Canvas LMS course page. The top navigation bar includes Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into three sections: Course Faculty, Details & Actions, and Course Content. The Course Faculty section lists two instructors: Alfonso Almeida and Neda Benitez. The Details & Actions section includes links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate. The Course Content section shows a module titled 'Course How-Toolkit' with a description: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.'

LOTS of opportunities to workshop with IDs on your Ultra Courses this summer!

QUESTIONS?
Q&A time with
TSUS-SRSU Blackboard
Support Team!



Instructional Services / Blackboard Support Team
New SRSU Blackboard Tools & Features &
Artificial Intelligence Certification in Blackboard Ultra

Tim Parsons

SRSU Instructional Services & Team Blackboard

SRSU Blackboard Tools & Features Update:

SHSU ONLINE SUMMER AI CERTIFICATION COHORT: Using Generative AI in Teaching & Learning

This 5-week cohort is fully online and asynchronous, so interact with the course and complete activities at a time of day that is convenient for you!

Summer 2024 Cohort: 6/03 - 07/12
(ENROLL NOW - SRSU SEATS CURRENTLY AVAILABLE)

Enrollment for the Summer 2024 “Using Generative AI in Teaching and Learning” certification cohort is **OPEN!**

The screenshot displays the Blackboard course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into three sections:

- Course Faculty:** Lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an email icon. A "Show more" link is present below the list.
- Details & Actions:** A list of course management options with icons: Roster (View everyone in your course), Course Groups (View sets & groups), Progress Tracking (Turn on), Course Image (Edit display settings), Course is open (Students can access this course), and Class Collaborate (Join session).
- Course Content:** Shows a "Course How-Toolkit" module with a visibility icon and the text "Visible to students". Below this, a description states: "This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered."

**Watch for your weekly
SR FACULTY Bb News
Newsletter for more
Updates!**



SRSU Blackboard / Student Support

[Tutor.com](https://www.tutor.com)

Anthony Quintana

Coordinator of Tutoring Services/Advisor

SRSU Lobo Den Tutoring Services

QUESTIONS?
Q&A with Anthony!



SRSU Library Resources Update

Betsy Helesic

Director of Library and Archives

QUESTIONS?
Q&A time with Betsy!



SRSU Division of Online Learning & Distance Education Quality Matters Update

Dr. Jennifer Haan
Director of OLDE

QUESTIONS?
Q&A time with Jennifer!



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THANK YOU!

