



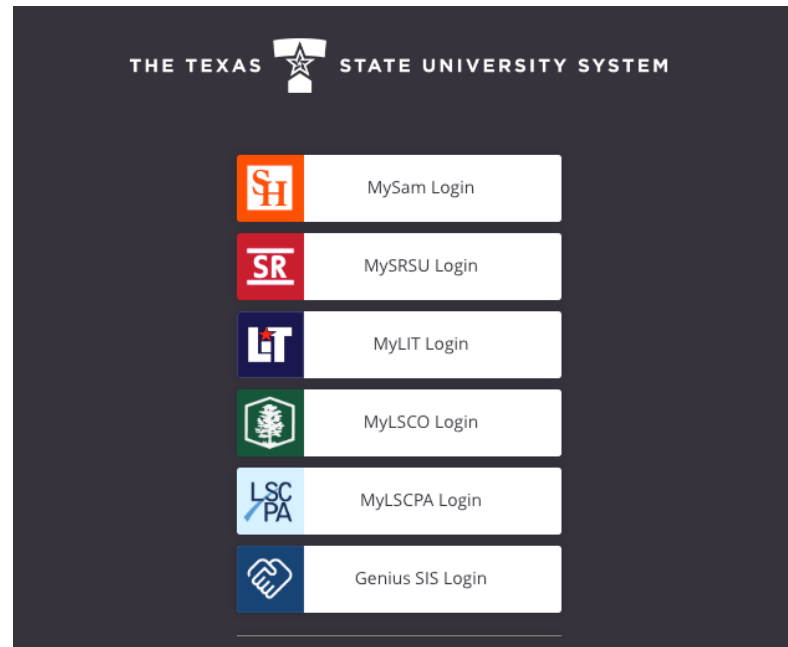
SRSU Office of Academic Affairs Eagle Pass Dual Credit Student Orientation

**SRSU Instructional Services / SRSU Blackboard Support
Tim Parsons**

SRSU Instructional Services / Blackboard Orientation
Wednesday, August 21st, 2024

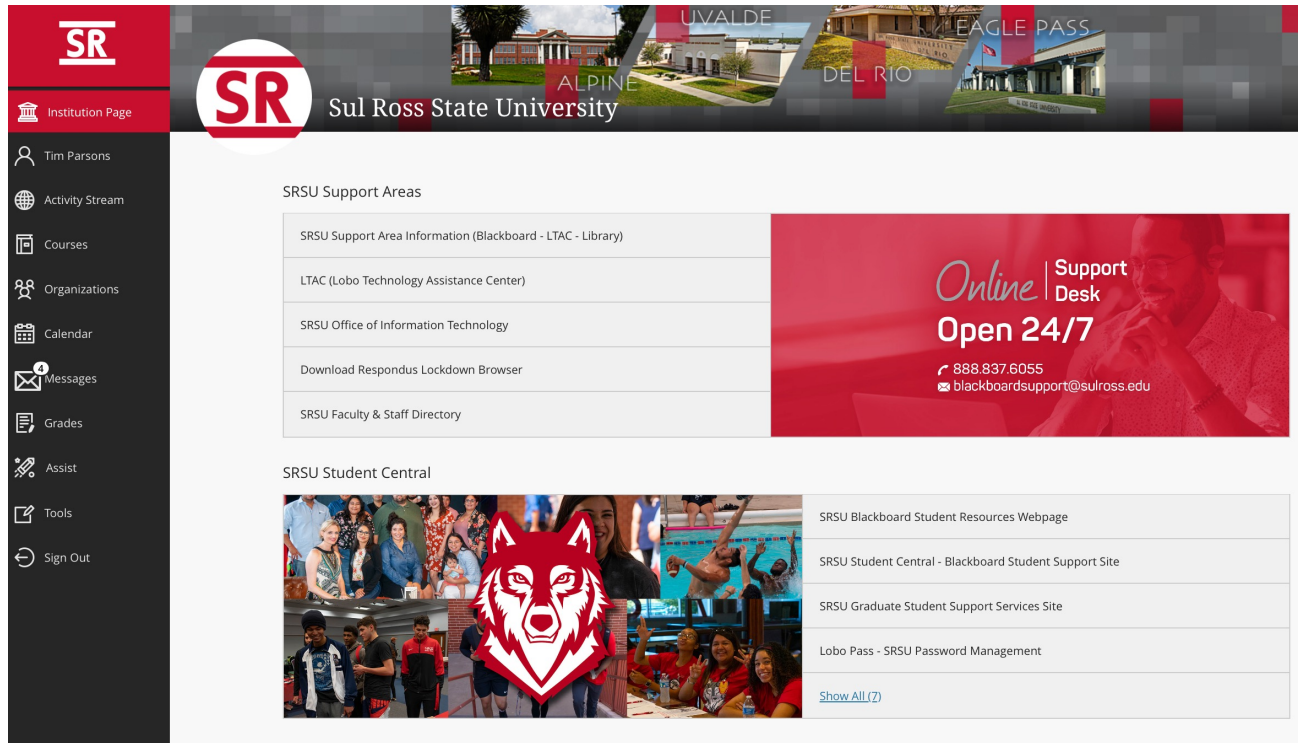


TSUS Shared Services Partnership



As of 2024 our current TSUS Partnership schools in the system are:
SHSU, SRSU, Lamar Institute of Technology, Lamar Port Arthur, and Lamar Orange.

TSUS-SRSU Blackboard Landing Page



The screenshot displays the Blackboard landing page for Sul Ross State University (SRSU). The interface includes a left-hand navigation menu with icons for Institution Page, User Profile (Tim Parsons), Activity Stream, Courses, Organizations, Calendar, Messages, Grades, Assist, Tools, and Sign Out. The main header features the SRSU logo and a banner with images of university campuses labeled UVALDE, ALPINE, DEL RIO, and EAGLE PASS. Below the header, the 'SRSU Support Areas' section lists links for SRSU Support Area Information, LTAC, SRSU Office of Information Technology, Download Respondus Lockdown Browser, and SRSU Faculty & Staff Directory. To the right of this list is a red 'Online Support Desk' banner stating 'Open 24/7' with contact information: 888.837.6055 and blackboardsupport@sulross.edu. The 'SRSU Student Central' section features a collage of student photos with a large red Lobo mascot head overlay. To the right of the collage is a list of links: SRSU Blackboard Student Resources Webpage, SRSU Student Central - Blackboard Student Support Site, SRSU Graduate Student Support Services Site, and Lobo Pass - SRSU Password Management, followed by a 'Show All (7)' link.

SRSU Support Areas

- SRSU Support Area Information (Blackboard - LTAC - Library)
- LTAC (Lobo Technology Assistance Center)
- SRSU Office of Information Technology
- Download Respondus Lockdown Browser
- SRSU Faculty & Staff Directory

Online Support Desk
Open 24/7
888.837.6055
blackboardsupport@sulross.edu

SRSU Student Central

- SRSU Blackboard Student Resources Webpage
- SRSU Student Central - Blackboard Student Support Site
- SRSU Graduate Student Support Services Site
- Lobo Pass - SRSU Password Management

[Show All \(7\)](#)

Landing Page Student Support Info

Upgraded Student Support

With the addition of our Shared Services Partnership, our SRSU online faculty and students gained improved support services & new resource areas.

24 x 7 Blackboard Support hotline for SRSU Faculty & Students

- SRSU 24x7 Blackboard Online Support Desk and toll-free hotline.

Lobo Technology Assistance Center (LTAC) for SRSU Faculty & Students

- SRSU LTAC Help Desk and toll-free hotline.

Who should I contact?

Online Support Desk

☎ 888.837.6055

✉ blackboardsupport@sulross.edu

Available: 24/7

- Logging into Blackboard
- Questions about Blackboard tools/software
- Trouble with tests/quizzes/assignments
- Error messages on Blackboard
- Online course video problems

Lobo Technology Assistance Center (LTAC)

☎ 888.837.2882

✉ techassist@sulross.edu

Available: Monday-Friday 8 a.m. - 5 p.m.

- Logging into your mySRSU/Banner/SRSU email
- Campus computer, computer lab, or campus Wi-Fi issues
- Security concerns with your SRSU or VPN account
- Questions about Office 365 or OneDrive



SRSU Student Account & Login Info

A#	LoboID
Starts with 'A' followed by numbers ONLY i.e A00123456 Goes with a 6-digit PIN that can be reset by contacting Enrollment Services or LTAC, and can be changed later in LoboOnline	A 3 letter, 2 number, 2 letter username i.e abc12xy Goes with a complex eight-character password that you set up thru LoboPass

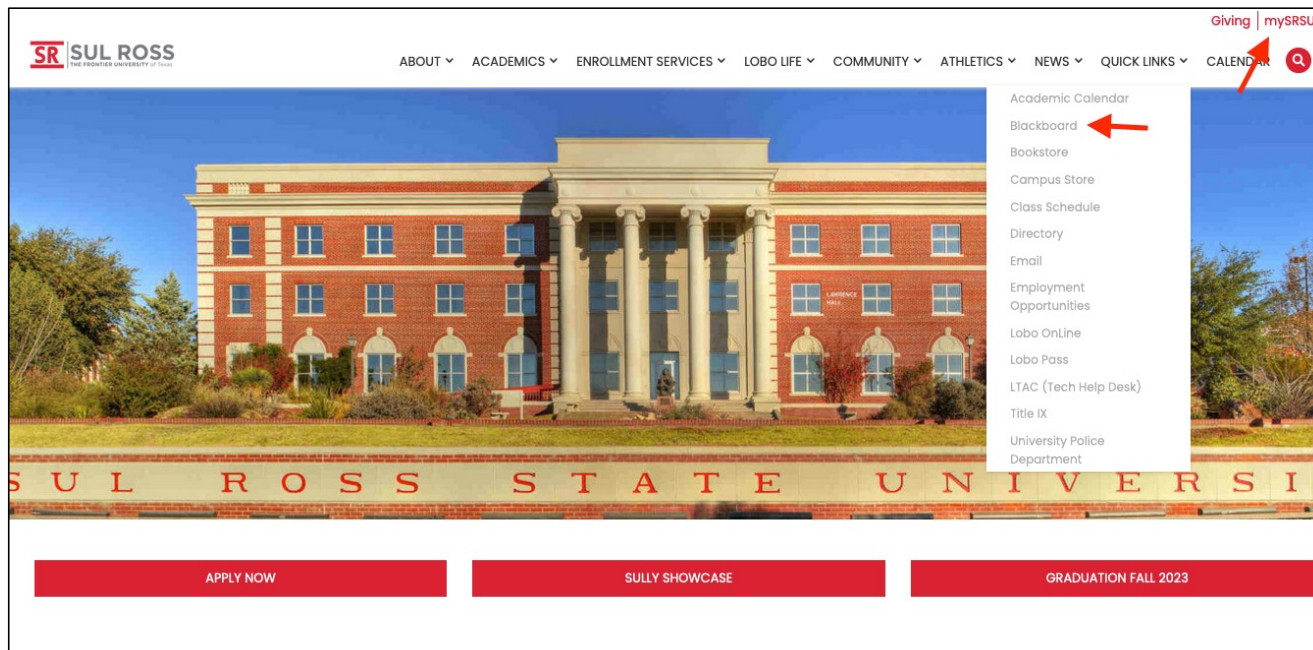
Use Your Lobo ID & Password to Login to your:

mySRSU portal - SRSU email - SRSU Blackboard - Lobo Online - **Lobo Pass**

Use you're A# & Pin for:

Student Account Identification Purposes – Set or Reset Your Password in **Lobo Pass**

mySRSU Portal & SRSU Blackboard



Let's go to the SRSU Website!



SRSU Office of Academic Affairs
Eagle Pass ISD Dual Credit Student Orientation

THANK YOU!

