



SRSU Office of Academic Affairs Eagle Pass Dual Credit Instructor/Proctor Orientation

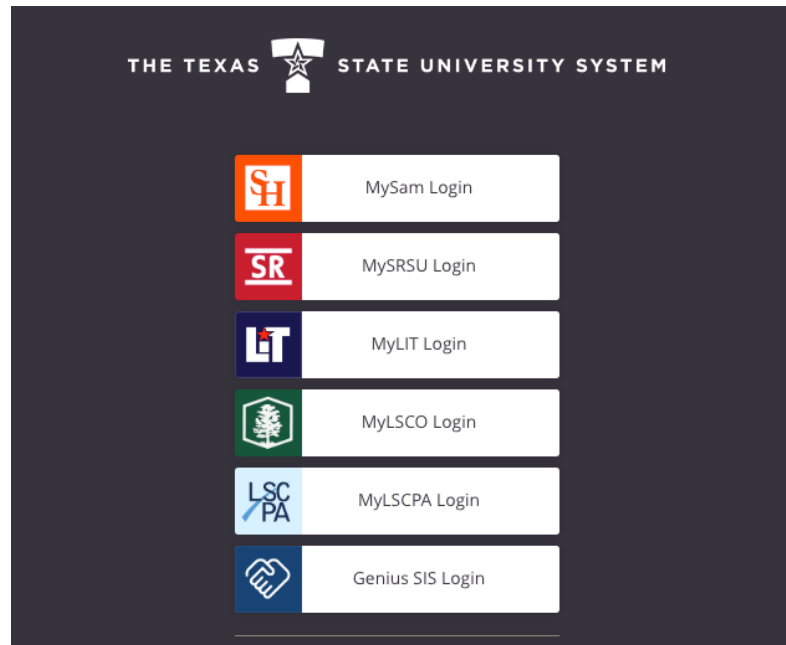
**SRSU Director of Academic Development for Dual Credit Programs
Julie Vega**

**SRSU Instructional Services / SRSU Blackboard Support
Tim Parsons**

Thursday, August 22th, 2024



TSUS Shared Services Partnership



As of 2024 our current TSUS partnership schools are:

SHSU, SRSU Lamar Institute of Technology, Lamar Port Arthur, and Lamar Orange.

Benefits of Shared Services for SRSU

Once SRSU entered the TSUS Shared Services Blackboard environment our faculty, staff and students gained access to resources previously unavailable to us. A few of the features, tools, and services now available to us thanks to our TSUS Partnership:

- **Access to all Blackboard webinars, workshops, conferences, etc. developed and offered by our TSUS-SHSU Partnership**
(Including our “Teaching Online with Blackboard” SRSU instructor resource area)
- **Kaltura Lecture Capture and My Media area** (a lecture capture solution that is simple, streamlined, and integrated with Blackboard that comes with a faculty & student custom media library integrated into SR Blackboard)
- **Tutor.com** (online Tutoring covering all disciplines – **a Tutor.com link is in all fall EPDC courses**)
- **Turnitin Studio & SafeAssign** (anti-plagiarism tools that can be integrated into Blackboard assignments)
- **Our TSUS Blackboard is expertly maintained and upgraded**
(SRSU has moved completely to Bb Ultra Course View as of summer 2024 – all EPDC courses have been in Ultra Course View since spring.)

SRSU Instructor Ultra Training & Support:

Eagle Pass ISD instructors have their SRSU course developers as TAs in their courses – They are your BEST support contact.

AVAILABLE TO ALL SRSU FACULTY:

SHSU Online Digital Teaching Webinars for August:

•Some of these new webinars are 30 minute "Ultra Express" mini-session!

8/26 from 2 - 4pm - Bb Ultra Course View Transition Drop-in

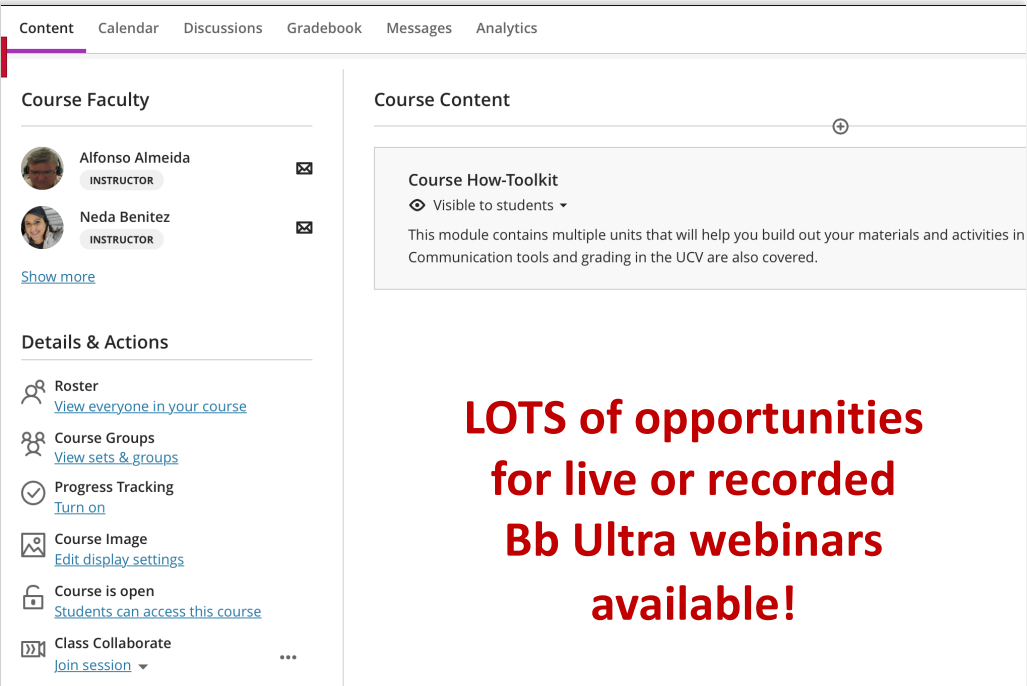
•8/27 at 2pm - Bb Ultra Express - Grading Student Work

•8/28 at 2pm - What's New in Blackboard Ultra

•8/29 at 2pm - Bb Ultra Gradebook for In-Person Courses

Bb Ultra Course View Transition Drop-in Sessions

During 'Transition Drop-In' sessions, ***instructors can get one-on-one assistance*** with any Bb Ultra questions and in transitioning & restructuring your Ultra courses to make sure they're ready to go.



The screenshot displays the Blackboard Ultra course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two sections: Course Faculty and Course Content. The Course Faculty section lists two instructors: Alfonso Almeida and Neda Benitez, both with email icons and a 'Show more' link. The Course Content section shows a 'Course How-Toolkit' module with a 'Visible to students' toggle and a description: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' Below the Course Faculty section, there is a 'Details & Actions' section with links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate.

**LOTS of opportunities
for live or recorded
Bb Ultra webinars
available!**

Online Bb Ultra Training & Support:

AVAILABLE TO ALL SRSU INSTRUCTORS:
Ultra Resources Available in the Faculty Central
"Teaching Online with Blackboard" Organization Site

SPOTLIGHT: In the "Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

- **Ultra 5 Pack of digital teaching webinars**

SPOTLIGHT: In the "TSUS Faculty Development Day " folders for 2023 & 2024 you'll find resources and all ULTRA session recordings from both events!

LOTS of opportunities for live or recorded
Ultra webinars available!

The screenshot displays the Blackboard Ultra Organization Site for SR SUL ROSS. The header features a banner with the SR logo and images of various campus locations including Alpine, Uvalde, Eagle Pass, and Del Rio. The main content area is divided into two columns. The left column, titled "Organization Faculty", lists two organization leaders: Rachel Carvajal and Tim Parsons, each with a profile picture and a "Show more" link. Below this is a "Details & Actions" section with links for "Roster" (View everyone in your organization), "Progress Tracking" (On), "Class Collaborate" (Join session), and "Attendance" (View your attendance). The right column, titled "Organization Content", shows a folder structure with "Faculty & Staff Services_" and "Ultra Webinar Recordings". A description for the "Faculty & Staff Services_" folder states: "The Faculty/Staff Services folder is where SR Faculty and Staff can access LinkedIn Learning areas, while SR instructors can also connect with Instructional Designers, enroll in a Digital Teaching Online course, and participate in the SRSU Quality Matters initiative." Below the "Ultra Webinar Recordings" folder, a description states: "This content area contains the recordings and resources for the Digital Teaching Webinars on". At the bottom right, there is a "Blackboard Ultra Quick Start Resources" section with a "Quick Start Resources" icon and a description: "This Module contains Quick Start Guides, Videos, and Walkthroughs for Blackboard Ultra".

Upgraded Faculty-Student Support

Because of our Shared Services Partnership, our SRSU online faculty and students gained improved support services & new resource areas.

24 x 7 Blackboard Support hotline for SRSU Faculty & Students

- SRSU 24x7 Blackboard Online Support Desk and toll-free hotline.

Lobo Technology Assistance Center (LTAC) for SRSU Faculty & Students

- SRSU LTAC Help Desk and toll-free hotline.

Who should I contact?

Online Support Desk

☎ 888.837.6055

✉ blackboardsupport@sulross.edu

Available: 24/7

- Logging into Blackboard
- Questions about Blackboard tools/software
- Trouble with tests/quizzes/assignments
- Error messages on Blackboard
- Online course video problems

Lobo Technology Assistance Center (LTAC)

☎ 888.837.2882

✉ techassist@sulross.edu

Available: Monday-Friday 8 a.m. - 5 p.m.

- Logging into your mySRSU/Banner/SRSU email
- Campus computer, computer lab, or campus Wi-Fi issues
- Security concerns with your SRSU or VPN account
- Questions about Office 365 or OneDrive



SRSU Office of Information Technology Team



Jacob Fuentes – Chief information Officer

George Hernandez - Director OIT Operations RGC

Paula Arredondo – Director of Networking Services

Paedric Rayburn – Network Specialist

Carlos Guzman – Network System Admin

Sarah Sheffield – Information Security Specialist

Dominick Percoco – Director of Academic Technology

Scott Polk – LTAC Helpdesk Coordinator

Santana taranga – Control Systems Technician

Juan Garza - Technical Support Specialist II Eagle Pass

Giselle Garcia- Technical Support Specialist II Del Rio

Sindy Ortiz -Technical Support Specialist II Uvalde

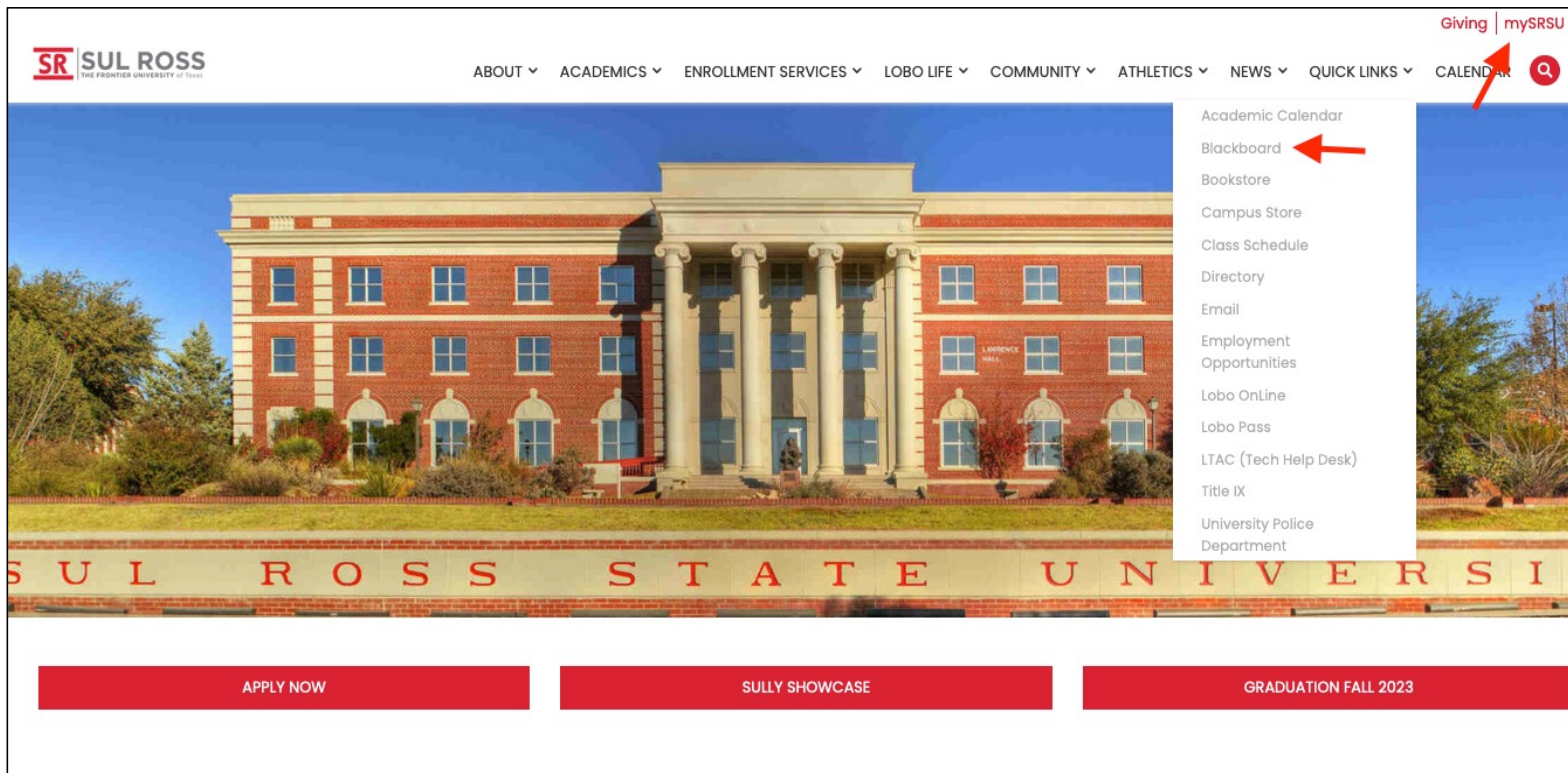
Manuel Martinez – Technical Support Specialist II ALP

Pedro-Alcario Garcia – Technical Support Specialist II ALP

Andrey Dubovik – Technical Support Specialist II ALP



mySRSU Portal & SRSU Blackboard





SRSU Office of Academic Affairs
Eagle Pass Dual Credit Instructor/Proctor Orientation

THANK YOU!

