



**SRSU Office of Academic Affairs
Fall 2024**

Alpine Campus Brown Bag Event

WHAT: Fall 2024 Instructional Services at SRSU Update

WHEN: Friday, Sept 20, 2024, from Noon to 1:15pm





Welcome & Opening

Provost Bernie Canteñs

SRSU Office of Academic Affairs

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(...and some general housekeeping with Tim before
we get started...)



TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

SHSU Online Team



Dr. Ruth Chisum – Assistant Vice President for Online Operations

Ricki Lee Hodges Neri – TSUS Blackboard Master Administrator

Ray Scheel - Assistant Director for Course Development

Jacob Spradlin - Director of Online Instructional Development and Support

Daniel Walker - Director for Online Technology Support Operations

Rachel Scherer - Senior Instructional Designer

SRSU Blackboard Support Team



Tim Parsons & Rachel Carvajal – SRSU Blackboard Admins & Instructional Design Support



SRSU Office of Information Technology Team



Jacob Fuentes – Chief information Officer

George Hernandez - Director OIT Operations RGC

Paula Arredondo – Director of Networking Services

Paedric Rayburn – Network Specialist

Carlos Guzman – Network System Admin

Sarah Sheffield – Information Security Specialist

Dominick Percoco – Director of Academic Technology

Scott Polk – LTAC Helpdesk Coordinator

Santana taranga – Control Systems Technician

Juan Garza - Technical Support Specialist II RGC

Giselle Garcia- Technical Support Specialist II RGC

Sindy Ortiz -Technical Support Specialist II RGC

Manuel Martinez – Technical Support Specialist II ALP

Pedro-Alcario Garcia – Technical Support Specialist II ALP

Andrey Dubovik – Technical Support Specialist II ALP





SRSU OIT Update

Jacob Fuentes
OIT Chief Information Officer



SRSU Library Resources Update

Betsy Helesic

Director of Library and Archives



SRSU Current & New Grants Supporting Tech Update

Kendall Craig
Executive Grant Director



SRSU Fac/Staff Professional Development

Kayla Waggoner

Director of Institutional Assessment and Planning
Pack First Professional Development Initiative



SRSU Communications Spotlight

Bobby (BobbyG) Greeson
SRSU Media Specialist



Instructional Services / Blackboard Support Team
New SRSU Blackboard Features

Rachel Carvajal
SRSU PPOHA Instructional Designer & Team Blackboard



Instructional Services / Blackboard Support Team
Our Transition to Ultra Course View Going Forward

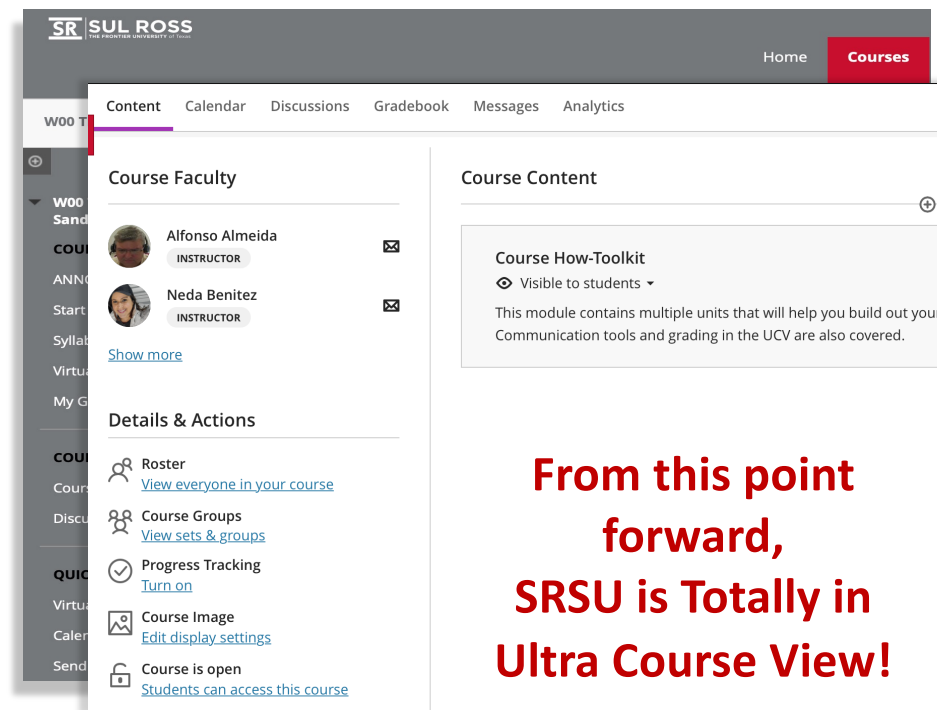
Tim Parsons
SRSU Instructional Services & SRSU Team Blackboard

QUESTION: Was SRSU's Move to Blackboard Ultra a Smooth & Successful transition?

ANSWER: Yes it was. SRSU made an early “soft launch” to Ultra in summer 2024, ahead of our other Partner schools, and this was a HUGE factor in our “hard launch” to Ultra this fall going as smoothly as it did.

Things we need to work on through the fall:

- 1) Get all our SRSU Org courses Ultra converted**
- 2) Master your Ultra Gradebook**
- 3) Convert your spring 2025 courses to Ultra**



**From this point
forward,
SRSU is Totally in
Ultra Course View!**

QUESTION: How can I start immediately transitioning my Organization courses and/or upcoming for spring/summer/fall 2025 Blackboard courses to the Ultra Course View?

ANSWER: Our Partnership procured the services of a company (K16) who converted copies of SRSU Bb online courses from previous semesters to Ultra W the original instructors re-added.

*Ask an ID to help you find/use a K16 course
OR create a sandbox for you to build out in.*

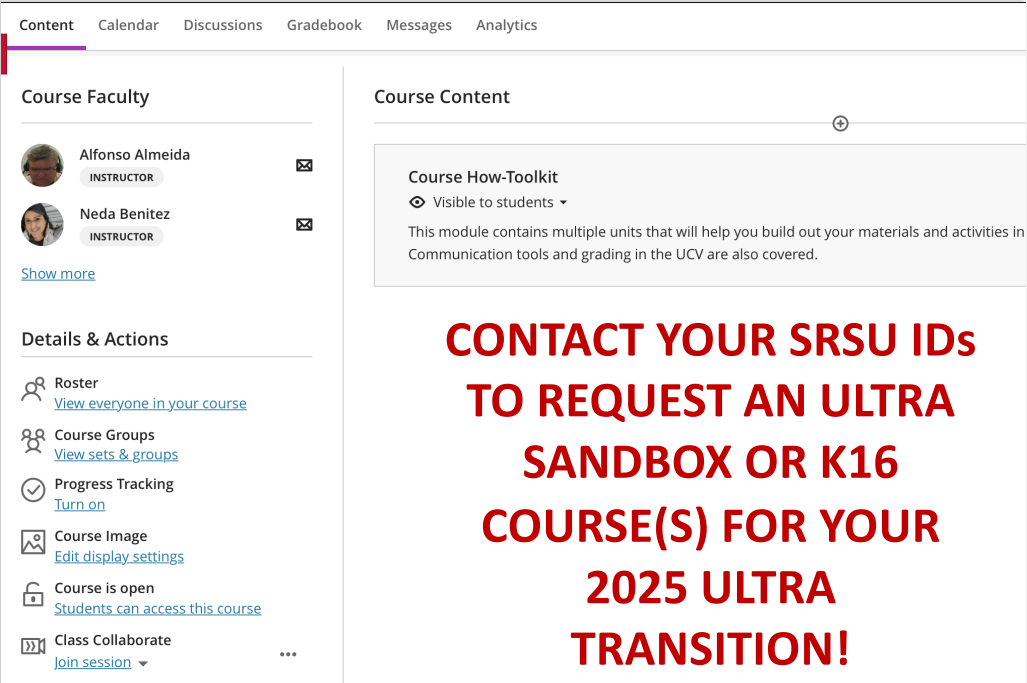
For Org courses, we can transition your OCV Org Site to an Ultra Org site immediately upon request.

Ultra Course/Org Conversion Support:

Rachel Scherer - rachel.scherer@shsu.edu

Tim Parsons - tim.parsons@sulross.edu

Rachel Carvajal (Grad Bb Instructors) -
rachel.carvajal@sulross.edu



**CONTACT YOUR SRSU IDs
TO REQUEST AN ULTRA
SANDBOX OR K16
COURSE(S) FOR YOUR
2025 ULTRA
TRANSITION!**

SRSU Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

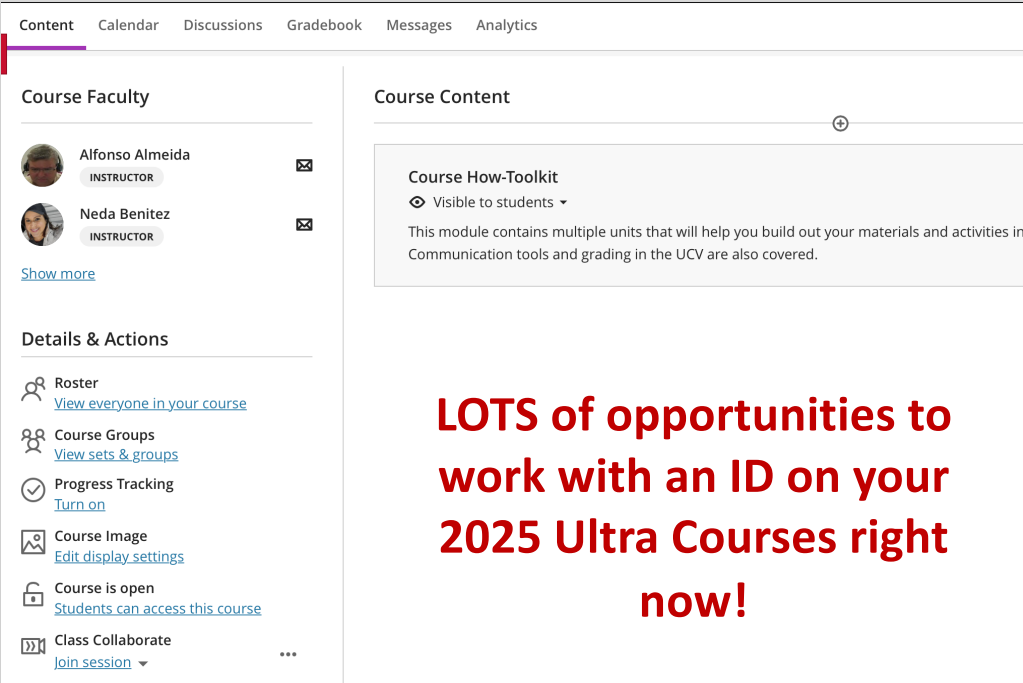
AVAILABLE TO ALL SRSU FACULTY:

SRSU Faculty Support email: IDSupport@sulross.edu

This SRSU faculty support email goes straight to a pool of TSUS-SHSU Instructional Designers and allows you to get a much faster one-on-one response to your SRSU Blackboard Ultra conversion & Instructional Design issues!

Digital Teaching How-to By Appointment

Schedule By Appointment Ultra sessions for yourself, your program, or even your entire department!



The screenshot displays a Blackboard Ultra course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an email icon. Below this is a 'Show more' link. The 'Details & Actions' section on the left includes links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate. The right column, titled 'Course Content', shows a 'Course How-Toolkit' module with a visibility toggle set to 'Visible to students' and a description of the module's content.

**LOTS of opportunities to
work with an ID on your
2025 Ultra Courses right
now!**

SRSU Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

SHSU Online Digital Teaching Webinars for Sept/Oct:

•Some of these new webinars are 30 minute "Ultra Express" mini-session!

9/24 at 3pm – Groups & Group Work in Bb Ultra

10/2 at 2pm - Spicing up Your Ultra Course with Images and Multimedia

10/7 at 3pm - What's New in Blackboard for October

10/10 at 3pm - Using the Bb Ultra Gradebook for In-Person Courses

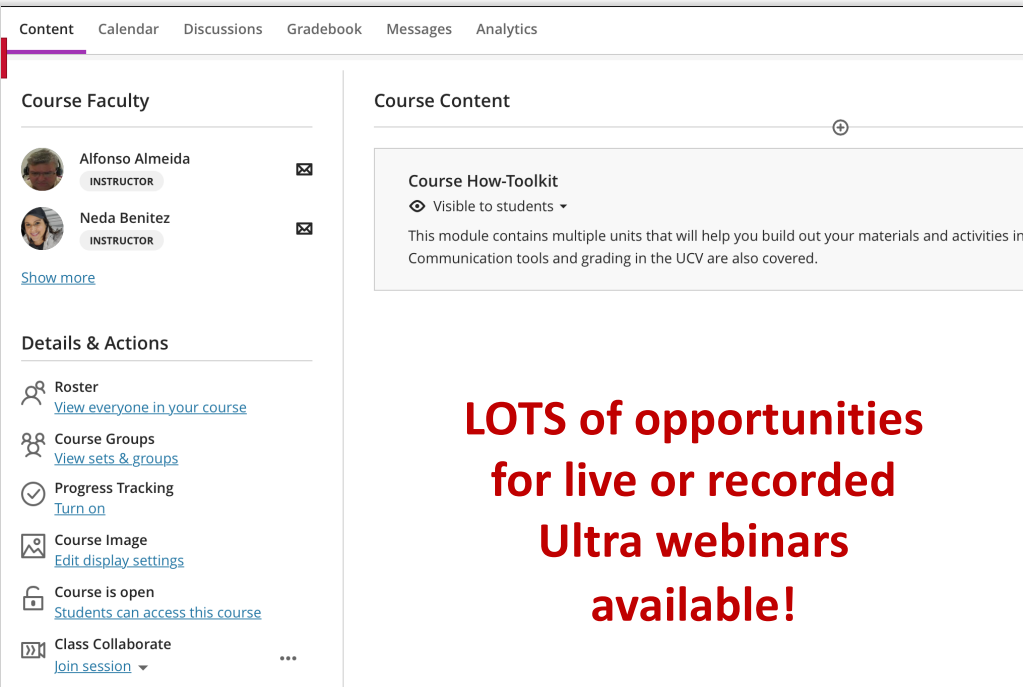
•**10/15 at 2pm** - *Bb Ultra Express*: Adding Content

•**10/17 at 3pm** - *Bb Ultra Express*: Communication Tools

•**10/21 at 2pm** - Bb Ultra Express: Grading Student Work

10/24 at 3pm - Release Conditions in Ultra: Controlled Release of Course Content

10/28 at 2pm - Supporting Face-to-Face Courses with Bb Ultra



The screenshot displays the Blackboard Ultra course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The left sidebar shows the 'Course Faculty' section with two instructors: Alfonso Almeida and Neda Benitez, each with a 'Show more' link. Below this is the 'Details & Actions' section with various course management options like Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate. The main content area on the right is titled 'Course Content' and features a 'Course How-Toolkit' module with a 'Visible to students' toggle and a description of the module's content.

**LOTS of opportunities
for live or recorded
Ultra webinars
available!**

SRSU Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:
Ultra Resources Available in the Faculty Central
"Teaching Online with Blackboard" Organization Site

SPOTLIGHT: In the "Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:
- **Ultra 5 Pack of digital teaching webinars**

SPOTLIGHT: In the "TSUS Faculty Development Day" folders for 2023 & 2024 you'll find resources and all ULTRA session recordings from both events!

LOTS of opportunities for live or recorded
Ultra webinars available!

The screenshot displays the Blackboard Ultra Organization Site for SRSU. The top banner features the SR logo and a collage of campus photos from various locations including Alpine, Uvalde, Del Rio, and Eagle Pass. The main content area is divided into two columns. The left column, titled 'Organization Faculty', lists two organization leaders: Rachel Carvajal and Tim Parsons, each with a profile picture and an email icon. Below this is a 'Show more' link and a 'Details & Actions' section containing links for 'Roster' (with a sub-link 'View everyone in your organization'), 'Progress Tracking' (marked 'On'), 'Class Collaborate' (with a 'Join session' link), and 'Attendance' (with a 'View your attendance' link). The right column, titled 'Organization Content', shows a folder named 'Faculty & Staff Services_' with a description about LinkedIn Learning and a 'Digital Teaching Webinars' folder. Below these is a 'Blackboard Ultra Quick Start Resources' section with a description and a 'Quick Start Resources' icon.

SRSU Fall 2024 Brown Bag Event

Ultra Training/Support/Events Coming This Fall:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

FALL 2024 Ultra Redesign & Certification Cohorts

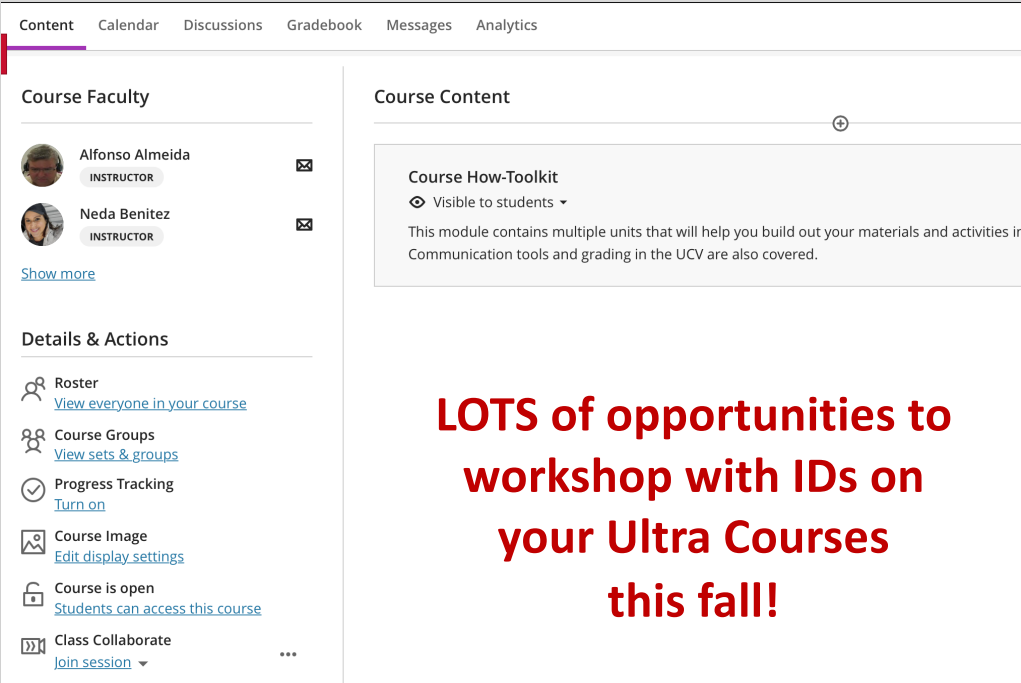
PERFECT for redesigning a 2025 spring, summer, or Fall course in Ultra!

- ~~Cohort 1: 09/09/24 - 10/11/24~~ (Currently Underway)
- **Cohort 2: 10/21/24 - 11/22/24 (7 SRSU seats available)**
**\$500 stipend & 25 professional development hours for the year 2024 upon completion.

SHSU Online Fall AI Certification Cohorts:

Using Generative AI in Teaching & Learning

- **Cohort 1: 09/30/24 - 11/08/24 (6 SRSU seats available)**
- **Cohort 2: 10/14/24 - 11/22/24 (8 SRSU seats available)**



The screenshot displays the Ultra LMS interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two panels. The left panel, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, both with 'INSTRUCTOR' roles and email icons. Below this is a 'Show more' link. The right panel, titled 'Course Content', shows a 'Course How-Toolkit' module with a visibility icon and the text 'Visible to students'. Below this, a description states: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' The bottom section of the interface, 'Details & Actions', contains several links: 'Roster' (View everyone in your course), 'Course Groups' (View sets & groups), 'Progress Tracking' (Turn on), 'Course Image' (Edit display settings), 'Course is open' (Students can access this course), and 'Class Collaborate' (Join session).

**LOTS of opportunities to
workshop with IDs on
your Ultra Courses
this fall!**

SRSU Fall 2024 Brown Bag Event

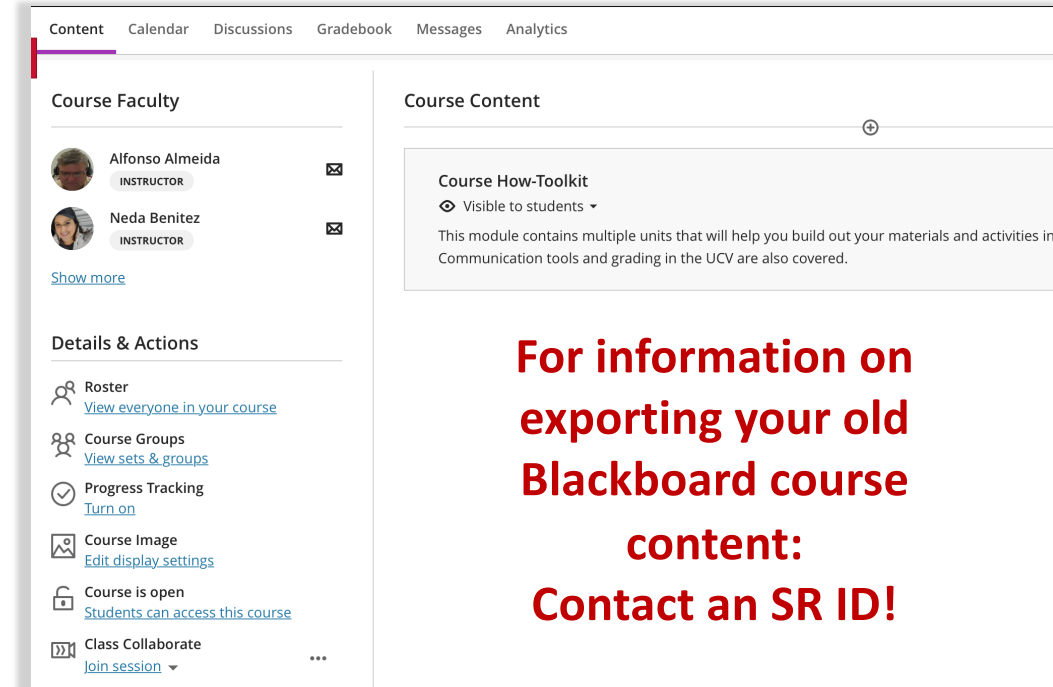
SRSU Blackboard Housekeeping Update:

**LATER THIS FALL WE WILL BE ANNOUNCING A
PURGE OF 2018 – 2020 SRSU BLACKBOARD
COURSES OFF OUR TSUS-SRSU BLACKBOARD
ENVIRONMENT**

**Don't worry! Before we do anything we'll have an
awareness campaign that will cover the following:**

- How we've already backed up these courses
- How to export your old course content
- How to import old course content into Ultra shells

**Keep an eye out for a November Virtual Brown Bag
covering this topic and much more for the spring!**



The screenshot displays a Blackboard course shell interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The left sidebar contains three main sections: 'Course Faculty' listing Alfonso Almeida and Neda Benitez as instructors with email icons and a 'Show more' link; 'Details & Actions' with links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate; and 'Course Content' showing a 'Course How-Toolkit' module visible to students. The right sidebar is currently empty.

**For information on
exporting your old
Blackboard course
content:
Contact an SR ID!**



SRSU Division of Online Learning & Distance Education Quality Matters Update

Dr. Jennifer Haan

Director of the Online Learning and Distance Education Division



**SRSU Office of Academic Affairs
Fall 2024 Virtual Brown Bag Event
Instructional Services at SRSU Update**

THANK YOU!

