



SRSU Office of Academic Affairs
Fall 2024
Eagle Pass Campus Brown Bag Event

WHAT: Fall 2024 Instructional Services at SRSU Update

WHEN: Friday, Oct 18, 2024, from Noon to 1:30pm





Welcome & Opening

Dean Laura Payne

Dean of the College of Graduate Studies & Online Education

Dean of the Case College of Literature, Arts & Social Sciences (LASS)

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(...and some general housekeeping with Tim before
we get started...)



TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

SHSU Online Team



Dr. Ruth Chisum – Assistant Vice President for Online Operations

Ricki Lee Hodges Neri – TSUS Blackboard Master Administrator

Ray Scheel - Assistant Director for Course Development

Jacob Spradlin - Director of Online Instructional Development and Support

Daniel Walker - Director for Online Technology Support Operations

Rachel Scherer - Senior Instructional Designer

SRSU Blackboard Support Team



Tim Parsons & Rachel Carvajal – SRSU Blackboard Admins & Instructional Design Support



SRSU Office of Information Technology Team



Jacob Fuentes – Chief information Officer

George Hernandez - Director OIT Operations RGC

Paula Arredondo – Director of Networking Services

Paedric Rayburn – Network Specialist

Carlos Guzman – Network System Admin

Sarah Sheffield – Information Security Specialist

Dominick Percoco – Director of Academic Technology

Scott Polk – LTAC Helpdesk Coordinator

Santana Taranga – Control Systems Technician

Sindy Ortiz -Technical Support Specialist II RGC

Juan Garza - Technical Support Specialist II RGC

Giselle Garcia- Technical Support Specialist II RGC

Manuel Martinez – Technical Support Specialist II ALP

Pedro-Alcario Garcia – Technical Support Specialist II ALP

Andrey Dubovik – Technical Support Specialist II ALP





SRSU OIT Update

George Hernandez

Director of OIT Operations DR/EP/UV



SRSU Library Resources Update

Mike Fernandez

Head of Library Systems & Access
Eagle Pass Campus



SRSU Deans Update

Dean Laura Payne

Case College (LASS), Graduate Studies & Online Education

Dean Sally Roche

College of Humanities & Sciences



SRSU Grants Supporting Tech & Student Success Update

SRSU Executive Grant Director **Kendall Craig**

with SRSU Title V DHSI Culture of Care

Director of Student Services

Cynthia Sifuentes



SRSU Office of Communications Spotlight

Isis Cardenas

SRSU EP/DR/UV Publicist

Bobby (BobbyG) Greeson

SRSU Media Specialist



Instructional Services / Blackboard Support Team
New SRSU Blackboard Features

Tim Parsons
SRSU Instructional Services & SRSU Team Blackboard



Instructional Services / Blackboard Support Team
Our Transition to Ultra Course View Going Forward

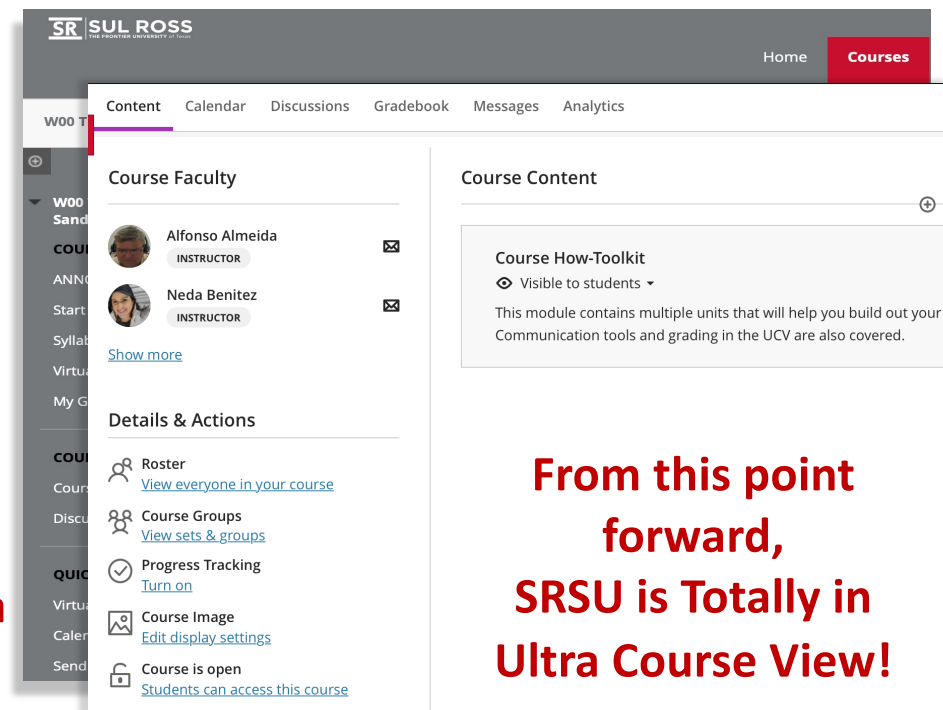
Tim Parsons
SRSU Instructional Services & SRSU Team Blackboard

QUESTION: Was SRSU's Move to Blackboard Ultra a Smooth & Successful transition?

ANSWER: Yes it was. SRSU made an early “soft launch” to Ultra in summer 2024, ahead of our other Partner schools, and this was a HUGE factor in our “hard launch” to Ultra this fall going as smoothly as it did.

Things we need to work on through the fall:

- 1) Get all our SRSU Org courses Ultra converted**
- 2) Master your Ultra Gradebook**
- 3) Convert your spring/sum 2025 courses to Ultra**



**From this point
forward,
SRSU is Totally in
Ultra Course View!**

QUESTION: How can I start immediately transitioning my Organization courses and/or upcoming for spring/summer/fall 2025 Blackboard courses to the Ultra Course View?

ANSWER: Our Partnership procured the services of a company (K16) who converted copies of SRSU Bb online courses from previous semesters to Ultra W the original instructors re-added.

*Ask an ID to help you find/use a K16 course
OR create a sandbox for you to build out in.*

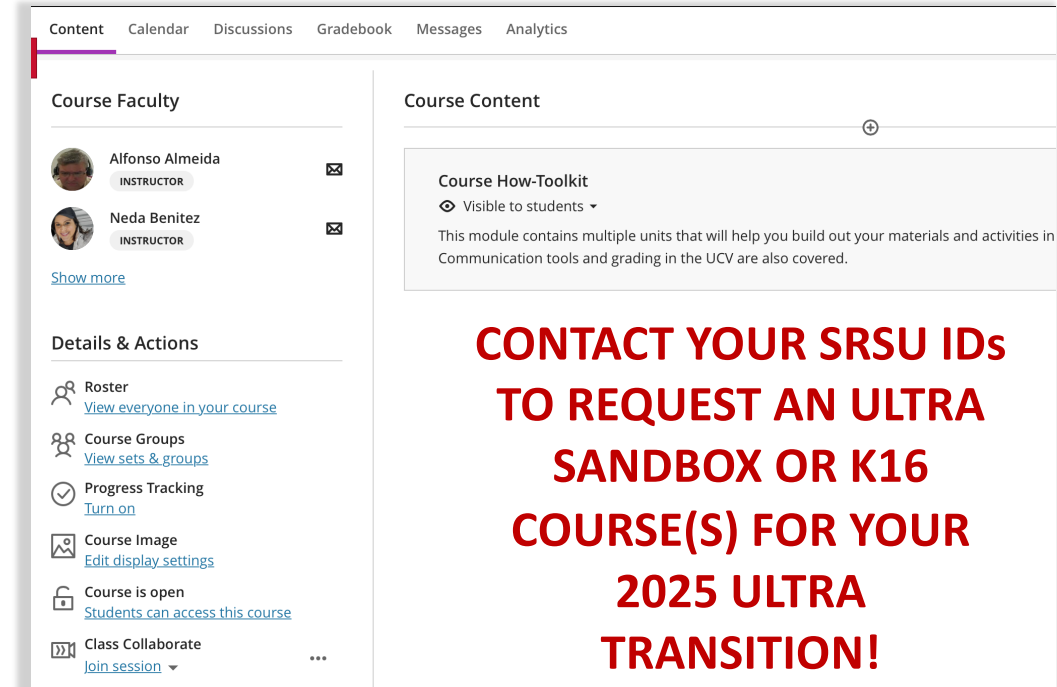
For Org courses, we can transition your OCV Org Site to an Ultra Org site immediately upon request.

Ultra Course/Org Conversion Support:

Rachel Scherer - rachel.scherer@shsu.edu

Tim Parsons - tim.parsons@sulross.edu

Rachel Carvajal (Grad Bb Instructors) -
rachel.carvajal@sulross.edu



**CONTACT YOUR SRSU IDs
TO REQUEST AN ULTRA
SANDBOX OR K16
COURSE(S) FOR YOUR
2025 ULTRA
TRANSITION!**

SRSU Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

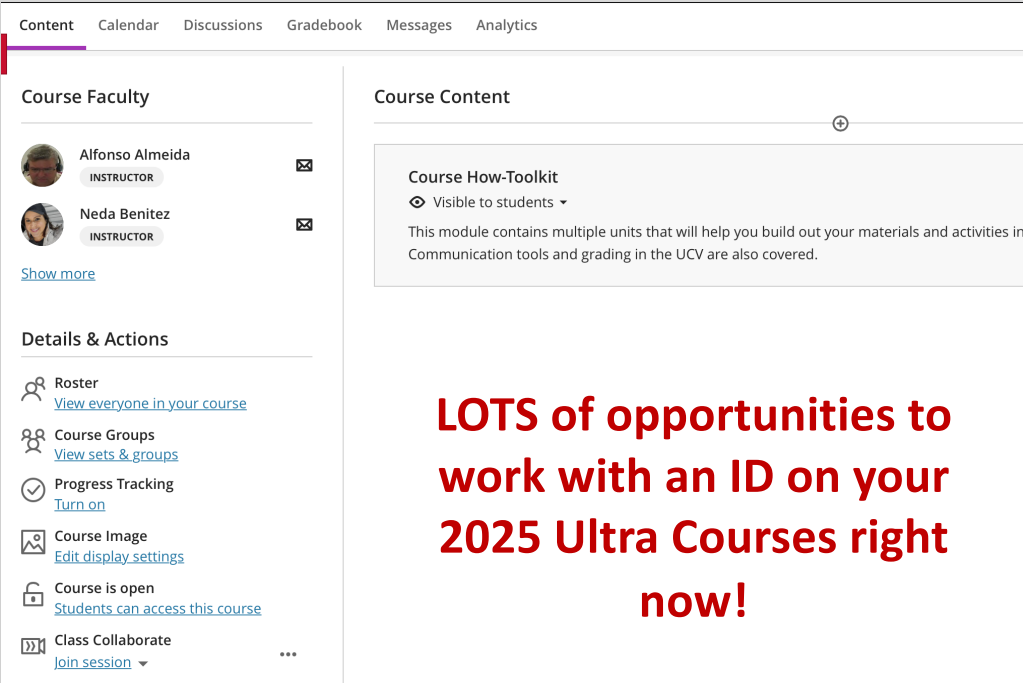
AVAILABLE TO ALL SRSU FACULTY:

SRSU Faculty Support email: IDSupport@sulross.edu

This SRSU faculty support email goes straight to a pool of TSUS-SHSU Instructional Designers and allows you to get a much faster one-on-one response to your SRSU Blackboard Ultra conversion & Instructional Design issues!

Digital Teaching How-to By Appointment

Schedule By Appointment Ultra sessions for yourself, your program, or even your entire department!



The screenshot displays a Blackboard Ultra course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The left sidebar contains sections for Course Faculty (listing Alfonso Almeida and Neda Benitez as instructors), Details & Actions (with links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate), and a Show more link. The main content area shows Course Content with a plus icon to add new items. A 'Course How-Toolkit' module is visible, indicating it is visible to students and contains multiple units for building materials and activities, including communication tools and grading in the UCV.

**LOTS of opportunities to
work with an ID on your
2025 Ultra Courses right
now!**

SRSU Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

**Ultra Resources Available in the Faculty Central
"Teaching Online with Blackboard" Organization Site**

SPOTLIGHT: In the "Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

- **Ultra 5 Pack of digital teaching webinars**

SPOTLIGHT: In the "TSUS Faculty Development Day" folders for 2023 & 2024 you'll find resources and all ULTRA session recordings from both events!

**LOTS of opportunities for live or recorded
Ultra webinars available!**

The screenshot displays the Blackboard Ultra Faculty Central site interface. At the top is a banner with the SR logo and images of Sul Ross University campuses (Alpine, Uvalde, Del Rio, Eagle Pass). Below the banner, the interface is divided into two main columns. The left column, titled "Organization Faculty", lists two organization leaders: Rachel Carvajal and Tim Parsons, each with a profile picture and an email icon. Below this is a "Show more" link and a "Details & Actions" section containing links for "Roster" (with a sub-link "View everyone in your organization"), "Progress Tracking" (with a sub-link "On"), "Class Collaborate" (with a sub-link "Join session"), and "Attendance" (with a sub-link "View your attendance"). The right column, titled "Organization Content", shows a folder named "Faculty & Staff Services_" with a description: "The Faculty/Staff Services folder is where SR Faculty and Staff can access LinkedIn Learning areas, while SR instructors can also connect with Instructional Designers, enroll in a Digital Teaching Online course, or participate in the SRSU Quality Matters initiative." Below this is another folder named "Ultra Webinar Recordings" with a description: "This content area contains the recordings and resources for the Digital Teaching Webinars on". At the bottom right, there is a circular "Quick Start Resources" icon and a section titled "Blackboard Ultra Quick Start Resources" with a description: "This Module contains Quick Start Guides, Videos, and Walkthroughs for Blackboard Ultra".

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SRSU Ultra Training & Support:

SRSU Faculty Instructional Designer Support email: IDSupport@sulross.edu

AVAILABLE TO ALL SRSU FACULTY:

SHSU Online Digital Teaching Webinars for Oct:

10/21 at 2pm - Bb Ultra Express: Grading Student Work

10/24 at 3pm - Release Conditions in Ultra: Controlled Release of Content

10/28 at 2pm - Supporting Face-to-Face Courses with Bb Ultra

November webinars announced soon!

FALL24 Ultra Redesign & Certification Cohorts

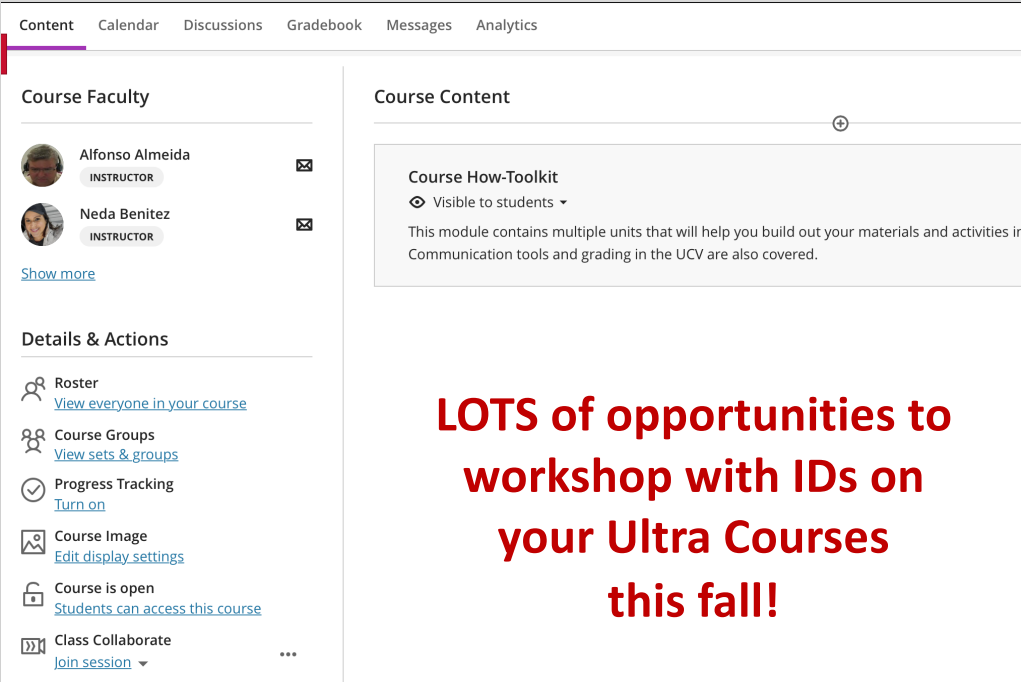
****\$500 completion stipend & 25 professional development hours for 2024**

- Cohort 1:** 09/09/24 - 10/11/24 (**Cohort Completed**)
- Cohort 2:** 10/21/24 - 11/22/24 (**No SRSU Seats Available**)

FALL24 Using Generative AI in Teaching & Learning Cohorts

- Cohort 1:** 09/30/24 - 11/08/24 (**Cohort Underway**)
- Cohort 2:** 10/14/24 - 11/22/24 (**Cohort Underway**)

Spring 2025 Cohorts Announced in Late Nov/Early Dec!



The screenshot displays a Blackboard Ultra course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an 'INSTRUCTOR' role. Below this is a 'Show more' link. The right column, titled 'Course Content', shows a 'Course How-Toolkit' section with a 'Visible to students' toggle and a description: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' Below the faculty list is a 'Details & Actions' section with icons and links for Roster (View everyone in your course), Course Groups (View sets & groups), Progress Tracking (Turn on), Course Image (Edit display settings), Course is open (Students can access this course), and Class Collaborate (Join session).

**LOTS of opportunities to
workshop with IDs on
your Ultra Courses
this fall!**

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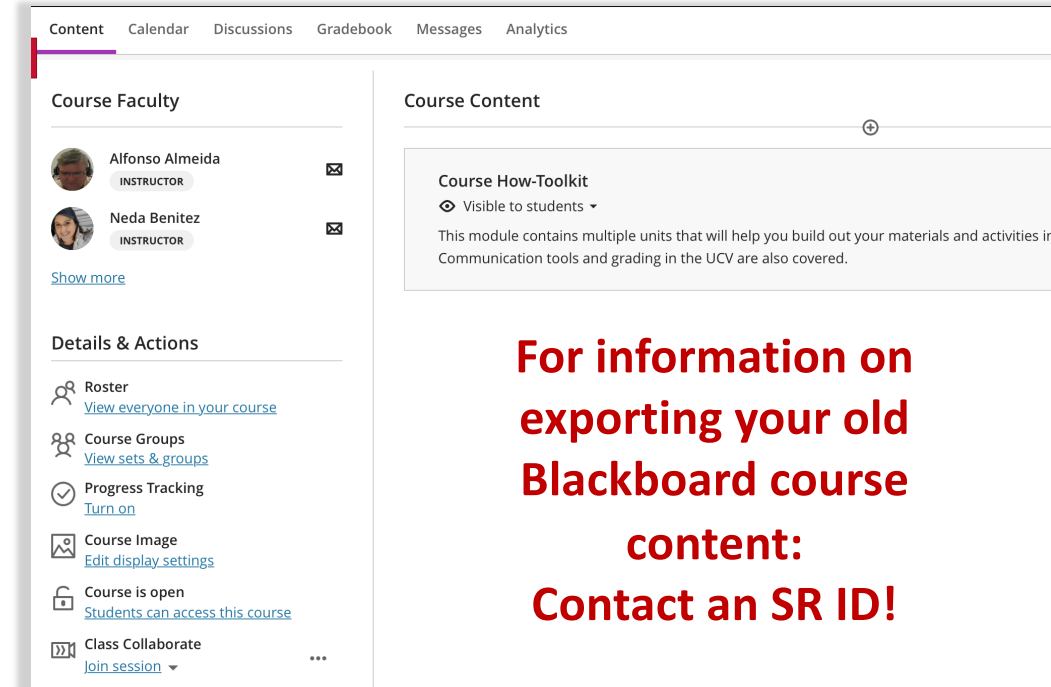
SRSU Blackboard Housekeeping Update:

**IN NOV WE WILL BE ANNOUNCING A PURGE OF
2018-2020 SRSU BLACKBOARD COURSES OFF OUR
TSUS-SRSU BLACKBOARD ENVIRONMENT**

**Don't worry! Before we do anything we'll have an
awareness campaign that will cover the following:**

- How we've already backed up these courses
- How to export your old course content
- How to import old course content into Ultra shells

**Keep an eye out for a November Virtual Brown Bag
covering this topic and much more for spring 2025!**



The screenshot displays a Blackboard course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an email icon. Below this is a 'Show more' link. The right column, titled 'Course Content', shows a 'Course How-Toolkit' module with a visibility icon and the text 'Visible to students'. Below this, a description states: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.'

**For information on
exporting your old
Blackboard course
content:
Contact an SR ID!**



SRSU Division of Online Learning & Distance Education Quality Matters Update

Dr. Jennifer Haan

Director of the Online Learning and Distance Education Division



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Instructional Services at SRSU Update**

THANK YOU!

