



**SRSU Office of Academic Affairs  
Fall 2025**

**Alpine Campus Brown Bag Event**

**WHAT:** Fall 2025 Instructional Services at SRSU Update

**WHEN:** Friday, September 19th, 2025, from 11:50am to 1:10pm





Welcome & Opening

**Provost Bernie Canteñs**

SRSU Office of Academic Affairs

<sup>d</sup>

(...and some general housekeeping with Tim before  
we get started...)



# TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

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## SHSU Online Team



**Dr. Ruth Chisum** – Assistant Vice President for Online Operations

**Jacob Spradlin** – Executive Director of Online Instructional Development and Support

**Ricki Lee Hodges Neri** – TSUS Blackboard Master Administrator

**Daniel Walker** - Director for Online Technology Support Operations

**Ray Scheel** - Associate Director for Course Development

**Jason Woodall** - Associate Director of Online Instructional Development and Support

**Rachel Scherer** - Senior Instructional Designer

## SRSU Blackboard Support Team



**Tim Parsons & Rachel Carvajal** – SRSU Blackboard Admins & Instructional Design Support



# SRSU Office of Information Technology Team

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**Patrick Stewart** – Chief information Officer (both **SRSU & Lamar**)

**George Hernandez** - Director OIT Operations RGC

**Paula Arredondo** – Director of Networking Services

**Paedric Rayburn** – Network Specialist

**Carlos Guzman** – Network System Admin

**Sarah Sheffield** – Information Security Specialist

**Dominick Percoco** – Director of Academic Technology

**Scott Polk** – LTAC Helpdesk Coordinator

**Santana Taranga** – Control Systems Technician

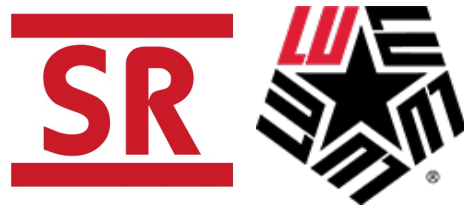
**Juan Garza** - Technical Support Specialist II RGC

**Giselle Garcia**- Technical Support Specialist II RGC

**Pedro-Alcario Garcia** – Technical Support Specialist II ALP

**Andrey Dubovik** – Technical Support Specialist II ALP





## SRSU OIT Update

**Dominic Percoco**

OIT Director of Academic technology



## SRSU Library Resources Update

**Taylor Moore**

Coordinator of Technical Services & Outreach



## SRSU Lobo Den/Tutoring Update

**Anthony Quintana**

Coordinator of Tutoring Services



## SRSU Grants Supporting Technology Update

**Kendall Craig**  
Executive Grant Director





# SRSU Division of Online Learning & Distance Education AI Academic Awareness & Quality Matters Update

**Dr. Jennifer Haan**

Director of the Online Learning and Distance Education Division



## SRSU Media & Communications Spotlight

**Bobby (BobbyG) Greeson**  
SRSU Media Specialist

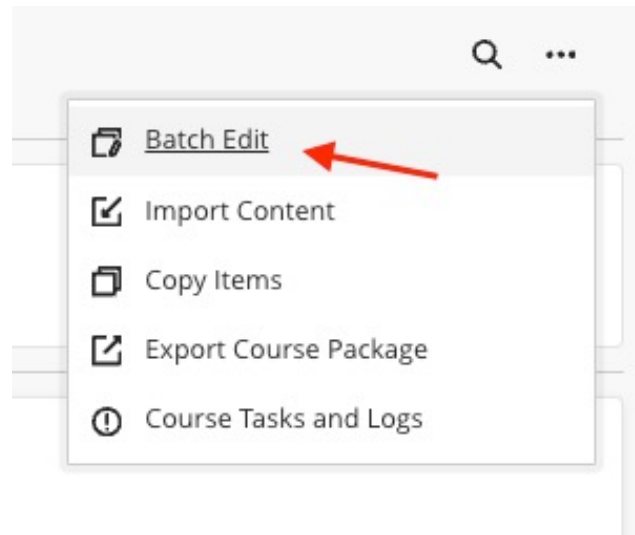


Instructional Services / Blackboard Instructional Designer  
**SRSU Technology Training Update**

**Rachel Carvajal**  
SRSU Instructional Technology Specialist

## Blackboard Under-Used Feature Spotlight: Batch Edit

From the (...) at the top right of the Course Content screen choose "Batch Edit" from the menu to batch edit assignment dates, batch edit visibility, or batch delete items from one screen.



**For more information on using the Batch Edit feature see your Brown Bag Handout or Contact a TSUS-SRSU Instructional Designer!**



# Instructional Services / Blackboard Development & Support

## SRSU Blackboard Ultra Faculty Update

**Tim Parsons**

SRSU Instructional Services & SRSU Team Blackboard

## SRSU Ultra Training & Support:

**SRSU 24/7 Blackboard Support - email:** [blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu) **OR call toll-free - 888.837.6055**

### AVAILABLE TO ALL SRSU FACULTY:

**SRSU Faculty Support email:**

**[blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu)**

Goes to a pool of TSUS-SRSU/SHSU Support Desk & Instructional Designers!

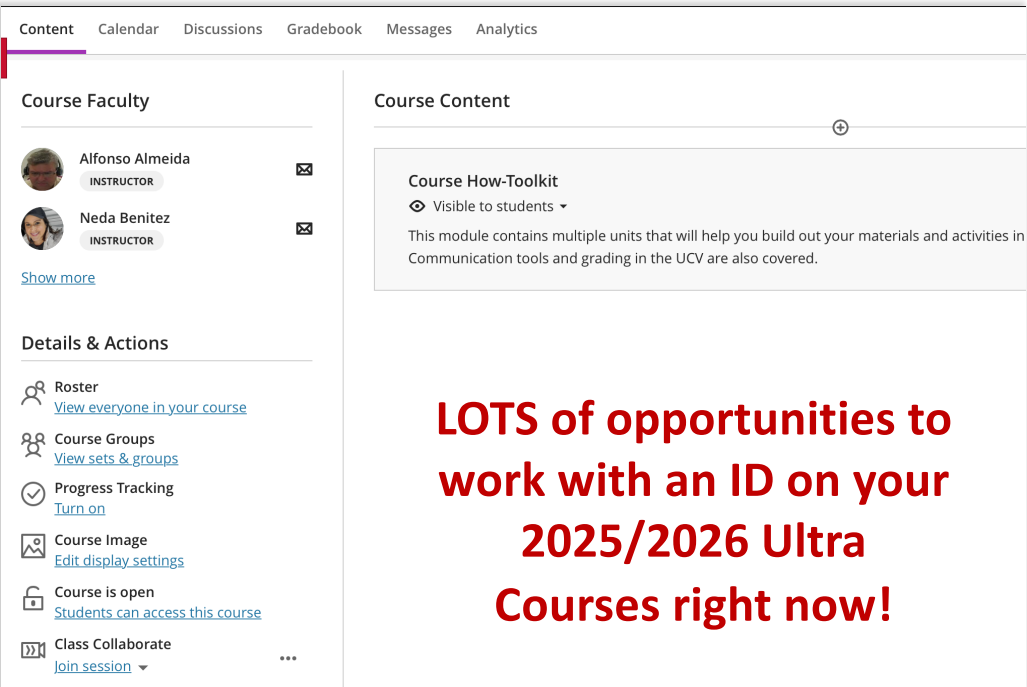
### Digital Teaching How-to By Appointment:

Schedule By Appointment Ultra sessions for yourself, your program, or even your entire department!

### SRSU Campus Faculty Support:

**Tim Parsons - [tim.parsons@sulross.edu](mailto:tim.parsons@sulross.edu)**

**Rachel Carvajal [rachel.carvajal@sulross.edu](mailto:rachel.carvajal@sulross.edu)**



The screenshot displays a Blackboard course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an email icon. Below this is a 'Show more' link. The right column, titled 'Course Content', shows a 'Course How-Toolkit' module with a 'Visible to students' toggle and a description: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' Below the faculty list is a 'Details & Actions' section with links for Roster, Course Groups, Progress Tracking, Course Image, Course is open, and Class Collaborate.

**LOTS of opportunities to  
work with an ID on your  
2025/2026 Ultra  
Courses right now!**

# SRSU Ultra Training & Support – Using AI Tools in Ultra:

**SRSU 24/7 Blackboard Support - email:** [blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu) **OR call toll-free - 888.837.6055**

## AVAILABLE TO ALL SRSU FACULTY:

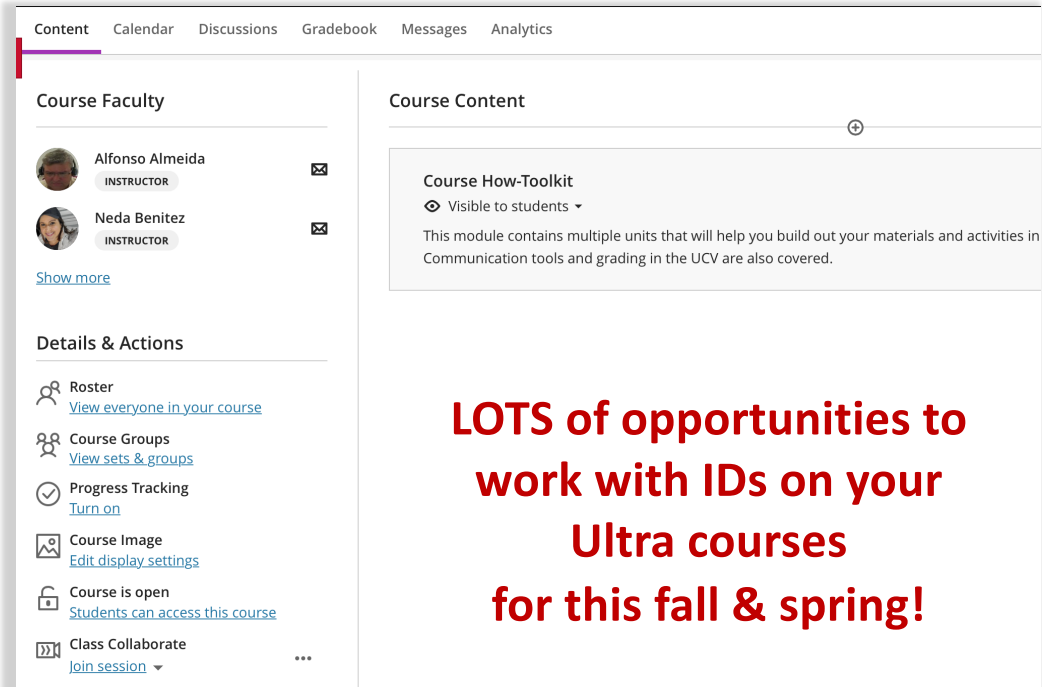
### SRSU Online Fall 2025 AI Certification Cohort:

#### *Using Generative AI in Teaching & Learning*

The Program delves into the applications of AI in educational settings, exploring how AI can enhance instructional methods, foster personalized learning experiences, and contribute to the development of critical thinking skills in students.

**-Fall 2025 Cohort:** 10/13/25 - 11/07/25  
(5 SRSU seats available)

This 6-week cohort is fully online and asynchronous, so interact with the course and complete activities at a time of day that is convenient for you. **Enroll NOW (see your weekly Faculty Blackboard Newsletter)!**



The screenshot shows a Blackboard Ultra course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The left sidebar contains sections for Course Faculty (listing Alfonso Almeida and Neda Benitez as instructors), Details & Actions (with links for Roster, Course Groups, Progress Tracking, Course Image, Course open status, and Class Collaborate), and a 'Show more' link. The main content area is titled 'Course Content' and features a 'Course How-Toolkit' section with a dropdown menu set to 'Visible to students' and a description of the module's content.

**LOTS of opportunities to  
work with IDs on your  
Ultra courses  
for this fall & spring!**

# SRSU Ultra Training & Support:

**SRSU 24/7 Blackboard Support - email:** blackboardsupport@sulross.edu **OR call toll-free - 888.837.6055**

## AVAILABLE TO ALL SRSU FACULTY:

### SHSU Online Digital Teaching Webinars for Sept:

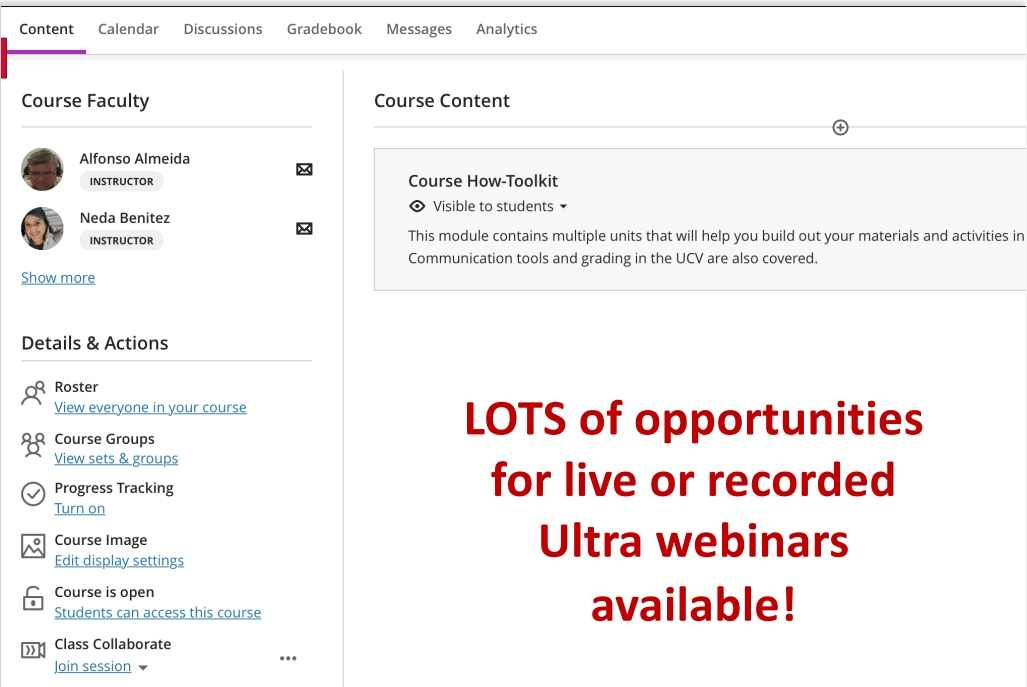
These FREE webinars are about 45 min to an hour in length.

**9/23 @ 2pm – Bb Ultra Express: Personalized & Collaborative Learning**

**9/25 @ 3pm – AI In Practice - Session 3: Prompt Power and Academic Research** NEW

**9/30 @ 2pm – Blackboard's AI Design Assistant**

**Session 3: Prompt Power and Academic Research**, equips faculty with advanced prompting strategies and introduces research-focused AI tools to support scholarly work, while also guiding the creation of AI-aware assignments and syllabus language.



The screenshot displays a Blackboard course interface. The top navigation bar includes links for Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into two columns. The left column, titled 'Course Faculty', lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture and an email icon. Below this is a 'Show more' link. The right column, titled 'Course Content', shows a 'Course How-Toolkit' module with a visibility icon and the text 'Visible to students'. Below this, a description states: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' The bottom section, 'Details & Actions', contains several options: 'Roster' with a link 'View everyone in your course', 'Course Groups' with a link 'View sets & groups', 'Progress Tracking' with a link 'Turn on', 'Course Image' with a link 'Edit display settings', 'Course is open' with a link 'Students can access this course', and 'Class Collaborate' with a link 'Join session'.

**LOTS of opportunities  
for live or recorded  
Ultra webinars  
available!**



## Online Bb Ultra Training & Support:

**SRSU 24/7 Blackboard Support - email:** [blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu) **OR call toll-free - 888.837.6055**

### AVAILABLE TO ALL SRSU FACULTY:

**Ultra Resources Available in the Faculty Central  
"Teaching Online with Blackboard" Organization Site**

**SPOTLIGHT:** In the "Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

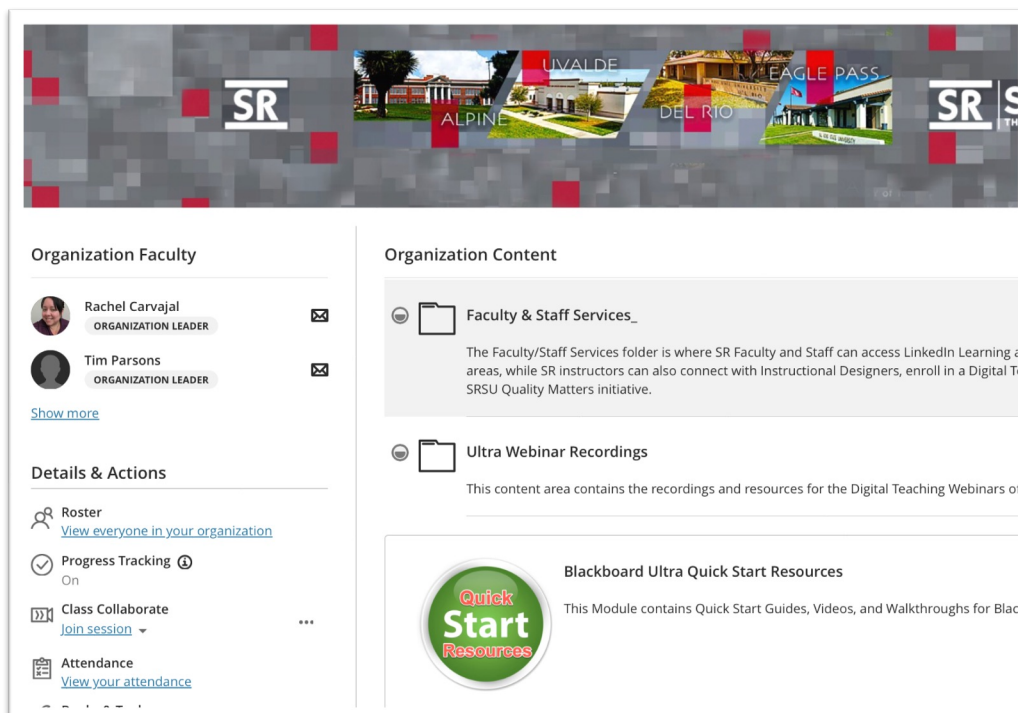
- Ultra 5 Pack of digital teaching webinars

**NEW** - Effective Assessment in the Age of AI

**NEW** - Insightful Grading & Feedback

**NEW** - Bb Ultra AI Tools - 2025 Webinar Recordings folder  
(all previous AI webinars under one folder)

**LOTS of opportunities for live or recorded  
Ultra webinars available!**





**SRSU Office of Academic Affairs  
Fall 2025 Brown Bag Event  
Instructional Services at SRSU Update**

**THANK YOU!**

