# SRSU Office of Academic Affairs
# Fall 2025
# Eagle Pass Campus Brown Bag Event

**WHAT:** Fall 2025 Instructional Services at SRSU Update
**WHEN:** Friday, October 3rd, 2025, from 11:50am to 1:15pm

# Welcome & Opening

**Vice President and Chief Operating Officer SRSU INTL**

**Dr. Jorge Garza**

(…and some general housekeeping with Tim before we get started…)

# TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

## SHSU Online Team

**Dr. Ruth Chisum** – Assistant Vice President for Online Operations

**Jacob Spradlin** – Executive Director of Online Instructional Development and Support
**Ricki Lee Hodges Neri** – TSUS Blackboard Master Administrator
**Daniel Walker** - Director for Online Technology Support Operations
**Ray Scheel** - Associate Director for Course Development
**Jason Woodall** - Associate Director of Online Instructional Development and Support
**Rachel Scherer** - Senior Instructional Designer

## SRSU Blackboard Support Team

**Tim Parsons & Rachel Carvajal** – SRSU Blackboard Admins & Instructional Design Support

# SRSU Office of Information Technology Team

**Patrick Stewart** – Chief information Officer (both **SRSU & Lamar**)

**George Hernandez** - Director OIT Operations RGC
**Paula Arredondo** – Director of Networking Services
**Paedric Rayburn** – Network Specialist
**Carlos Guzman –** Network System Admin
**Sarah Sheffield –** Information Security Specialist
**Dominick Percoco** – Director of Academic Technology
**Scott Polk –** LTAC Helpdesk Coordinator
**Santana Taranga –** Control Systems Technician
**Juan Garza** - Technical Support Specialist II RGC
**Giselle Garcia-** Technical Support Specialist II RGC
**Pedro-Alcario Garcia** – Technical Support Specialist II ALP
**Andrey Dubovik** – Technical Support Specialist II ALP

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# SRSU OIT Security Update

**George Hernandez**
Director of OIT Operations DR/EP/UV

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# SRSU Library Resources Update

**Mike Fernandez**
Head of Library Systems & Access
Eagle Pass Campus

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# SRSU Advancement & Dual Credit Update

**Dr. Jorge Garza**
Vice President and Chief Operating Officer SRSU INTL
**Dr. John Klingemann**
Vice President of Development and Advancement

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# SRSU Current Grants Update

SRSU Executive Grant Director **Kendall Craig**
with SRSU Title V DHSI Culture of Care
Director of Student Services
**Cynthia Sifuentes**

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# SRSU Deans Update

**Dean Sally Roche**
College of Humanities & Sciences

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# SRSU Office of Communications Spotlight

**Isis Cardenas**
SRSU Publicist / Communications

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# AI Awareness & Quality Matters Update

**Dr. Jennifer Haan**
Director of the Online Learning and Distance Education Division

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# Instructional Services / Blackboard Development & Support

## SRSU Blackboard Ultra Faculty Update

**Tim Parsons**

SRSU Instructional Services & SRSU Team Blackboard

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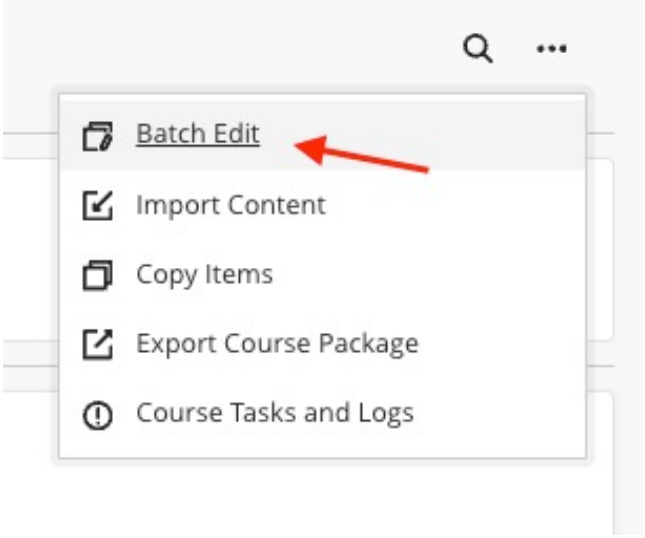
# Blackboard Under-Used Feature Spotlight: Batch Edit

**From the (...) at the top right of the Course Content screen choose "Batch Edit" from the menu to batch edit assignment dates, batch edit visibility, or batch delete items from one screen.**




**For more information on using the Batch Edit feature see your Brown Bag Handout or Contact a TSUS-SRSU Instructional Designer!**

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# SRSU Ultra Training & Support:

**SRSU 24/7 Blackboard Support - email:** blackboardsupport@sulross.edu **OR call toll-free -** 888.837.6055

**AVAILABLE TO ALL SRSU FACULTY:**

**SRSU Faculty Support email:**

**blackboardsupport@sulross.edu**

Goes to a pool of TSUS-SRSU/SHSU Support Desk & Instructional Designers!

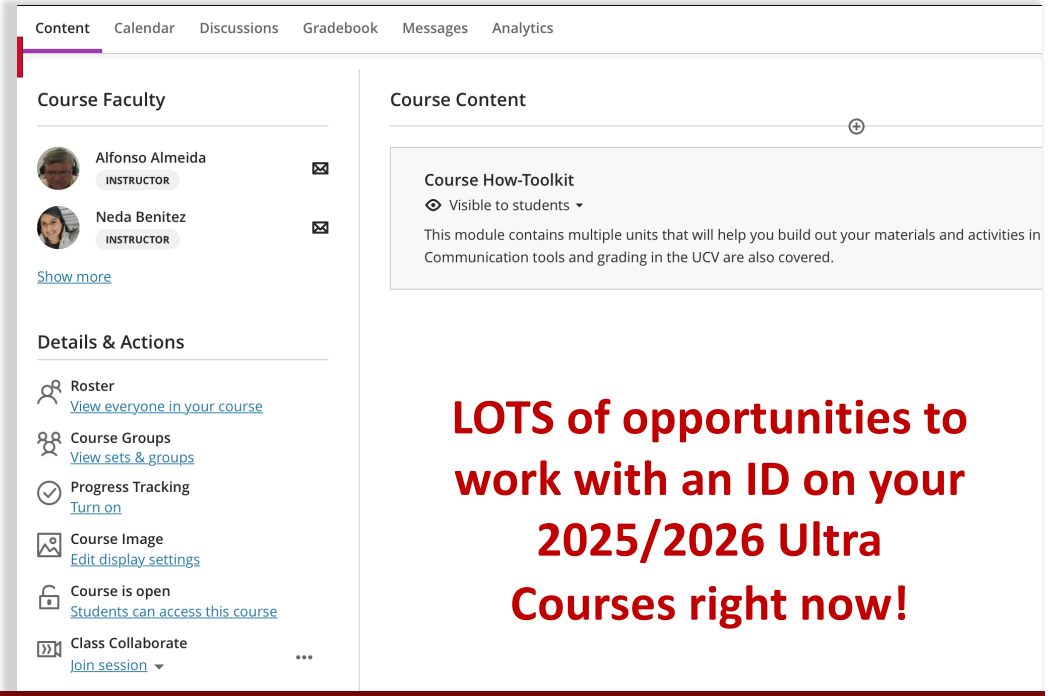
**Digital Teaching How-to By Appointment:**

Schedule By Appointment Ultra sessions for yourself, your program, or even your entire department!

**SRSU Campus Faculty Support:**

Tim Parsons - tim.parsons@sulross.edu

Rachel Carvajal rachel.carvajal@sulross.edu




**LOTS of opportunities to work with an ID on your 2025/2026 Ultra Courses right now!**

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# SRSU Ultra Training & Support – Using AI Tools in Ultra:

**SRSU 24/7 Blackboard Support - email:** blackboardsupport@sulross.edu **OR call toll-free -** 888.837.6055

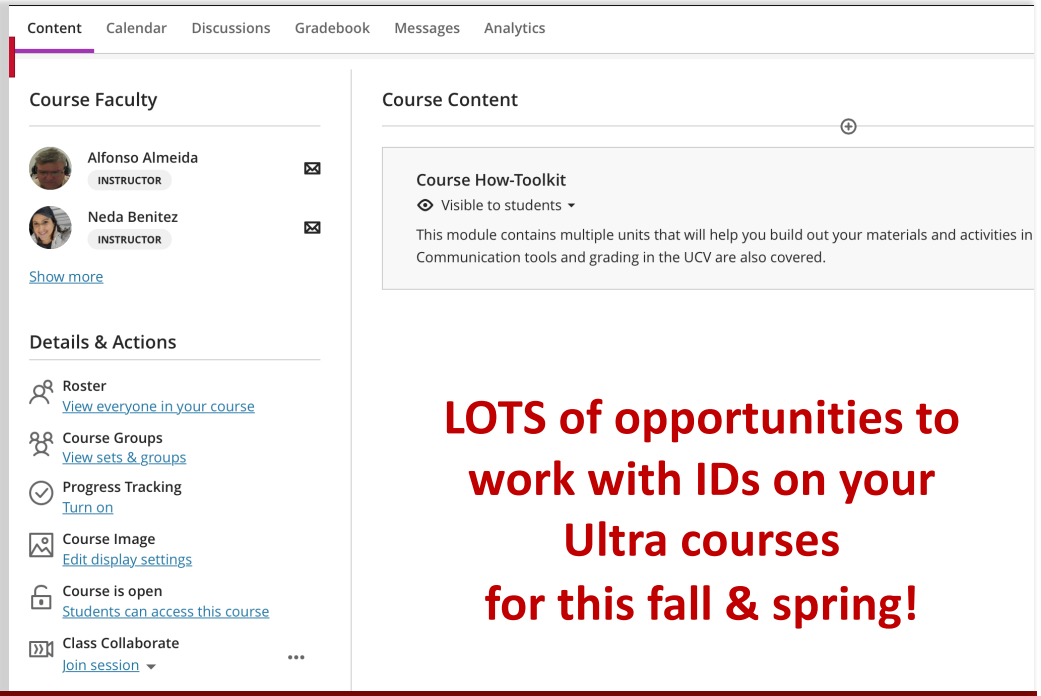
## AVAILABLE TO ALL SRSU FACULTY:

### SHSU Online Fall 2025 AI Certification Cohort:
### *Using Generative AI in Teaching & Learning*

**The Program** delves into the applications of AI in educational settings, exploring how AI can enhance instructional methods, foster personalized learning experiences, and contribute to the development of critical thinking skills in students.

**-Fall 2025 Cohort:** 10/13/25 - 11/07/25
(**4 SRSU seats available**)

**This 6-week cohort is fully online and asynchronous**, so interact with the course and complete activities at a time of day that is convenient for you. **Enroll NOW (see your weekly Faculty Blackboard Newsletter)!**




**LOTS of opportunities to work with IDs on your Ultra courses for this fall & spring!**

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# SRSU Ultra Training & Support:

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**AVAILABLE TO ALL SRSU FACULTY:**

## SHSU Online Digital Teaching Webinars for Oct:

These FREE webinars are about 45 min to an hour in length.

**10/7 @ 2pm** - **AI in Practice - Part 1**: AI 101 for Real Life

**10/8 @ 2pm** - Enhancing Your Course with Video: Blackboard & Kaltura in Action

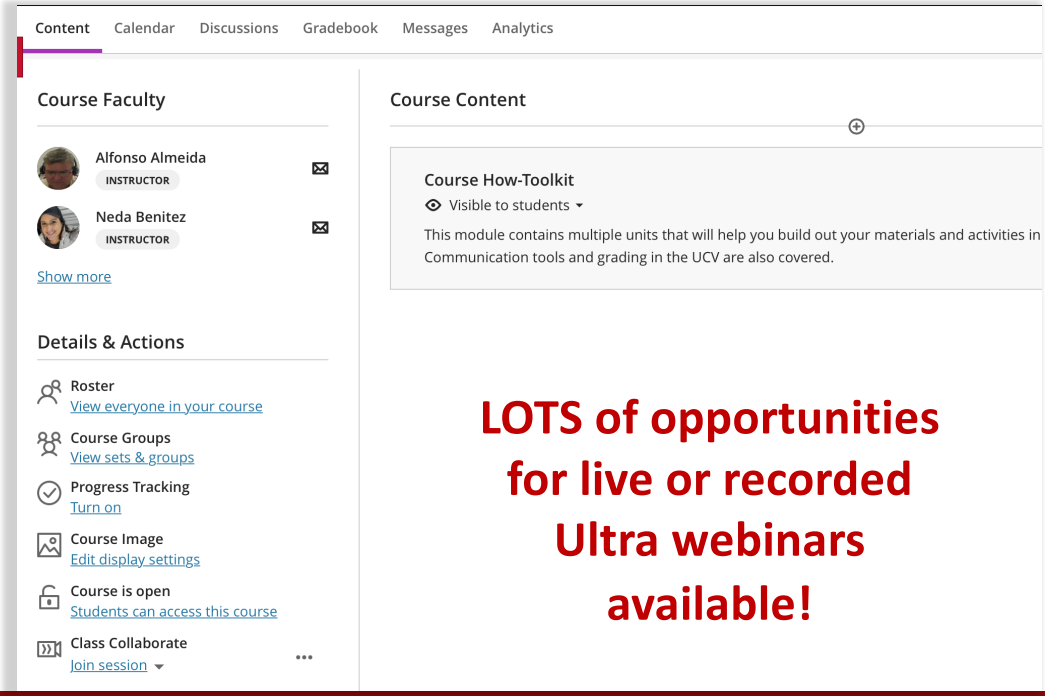
**10/9 @ 2pm** - **Bb AI Design Assistant Series - Session 1**: Designing & Building Your Course with AI

**10/15 @ 3pm - AI in Practice - Part 2:** Prompt Power & Research

**10/16 @ 2pm** - **Bb AI Design Assistant Series - Session 2**: Enhancing Assessment with AI

**10/23 @ 1pm** - What's New in Blackboard?

**10/23 @ 2pm** - **Bb AI Design Assistant Series - Session 3:** Engaging Students & Boosting Productivity with AI




**LOTS of opportunities for live or recorded Ultra webinars available!**

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# Online Bb Ultra Training & Support:

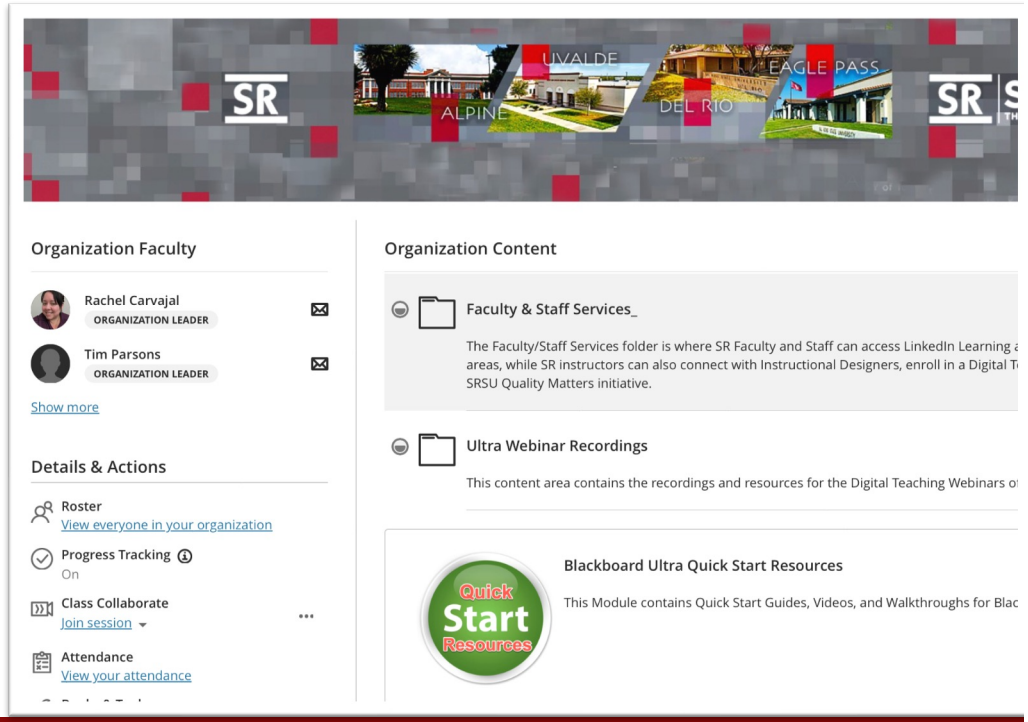
**SRSU 24/7 Blackboard Support - email:** blackboardsupport@sulross.edu **OR call toll-free -** 888.837.6055

**AVAILABLE TO ALL SRSU FACULTY:**
**Ultra Resources Available in the Faculty Central "Teaching Online with Blackboard" Organization Site**

**SPOTLIGHT:** In the ”Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

- **Ultra 5 Pack of digital teaching webinars**
- **NEW - Effective Assessment in the Age of AI**
- **NEW - Insightful Grading & Feedback**
- **NEW - Bb Ultra AI Tools - 2025 Webinar Recordings folder (all previous AI webinars under one folder)**

**LOTS of opportunities for live or recorded Ultra webinars available!**



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**THANK YOU!**