

Fall 2025 Brown Bag Event - Eagle Pass

SRSU Instructional Services Update



EVENT HANDOUT

Presentation Information

SRSU Brown Bags are hosted by the SRSU Office of Academic Affairs:

Contact SRSU Executive Vice President & Provost Dr. Bernie Canteñs

at bernie.cantens@sulross.edu or call ext.8866

Contact SRSU INTL Vice President for Admin Services and COO Dr. Jorge Garza

at jorge.garza@sulross.edu or call ext.5017

SRSU OIT Update:

Our Director of OIT Operations MRGC George Hernandez will update us on the Windows 11 rollout & more! Contact George Hernandez at ghernandez2@sulross.edu or call ext.3045

For OIT support contact the Lobo Technology Assistance Center at: ltac@sulross.edu or call at 432-837-8888 DUO Enrollment Step-by-Step Walkthrough

SRSU Library Update:

Our Head of Library Systems & Access Mike Fernandez (Eagle Pass) will update us on new/current SRSU library projects and resources (esp the Eagle Pass library wing).

Contact Mike Fernandez at mxf20wy@sulross.edu or call ext. 5035 / website: https://library.sulross.edu/

SRSU Dual Credit / Advancement Update:

Our VP for Administrative Services & COO Dr. Jorge Garza & our VP of Development and Advancement **Dr. John Klingemann** will provide updates on exciting developments in many SRSU areas.

Contact Dr. John Klingemenn at john.klingemann@sulross.edu or call ext.8145 / See above for Dr. Jorge Garza

SRSU Grants Supporting Tech & Student Success Update:

Our Executive Director of Title III STEM LTS and Title V DHSI FSE Kendall Craig will provide us a current overview of where all SRSU grants now stand and their impacts on all campuses.

Contact Kendall Craig at kcraig@sulross.edu or call ext. 8595

Our Title V DHSI: Culture of Care Director of Student Services Cynthia Sifuentes will also be on hand.

Contact Cynthia Sifuentes at cxs23la@sulross.edu or call ext. 5029

SRSU Dean's Update:

Our Dean of Humanities & Sciences Dr. Sarah Roche will update us on academic areas at SRSU INTL Contact Dean Sarah Roche at smoreman@sulross.edu or ext. 4837

SRSU Communications Update:

Our Office of Communications Publicist Isis Cardenas will discuss the services offered for the INTL campuses. Contact Isis Cardenas - maria.cardenas@sulross.edu ext.3040

Contact Media Specialist Bobby Greeson at robert.greeson@sulross.edu or call ext.8453 for SRSU video services.

SRSU Division of Online Programs and Distance Education (OPDE) Update:

Our Director of the Online Programs and Distance Education Division, Dr. Jennifer Haan, will update us on Al Awareness, the SRSU Quality Matters initiative & more. For more information: Contact Dr. Jennifer Haan at jennifer.haan@sulross.edu OPDE/SRSU Online Courses website: https://www.sulross.edu/online/

SRSU Instructional Services/Blackboard Ultra Support:

Reach out to one of our SRSU Instructional Designers this fall or contact our 24/7 Online Support Desk at blackboardsupport@sulross.edu & you can call the support desk toll-free anytime day or night at 888.837.6055

Questions about Ultra features? Contact SRSU Blackboard Support/ID - Tim Parsons - tim.parsons@sulross.edu OR SRSU Instructional Technology Specialist Rachel Carvajal - rcarvajal@sulross.edu

Digital Teaching How-to By Appointment

Sign up for a "By Appointment" session with an Instructional Development team member! Schedule By Appointment sessions for yourself, your program, or even your entire department! **Register for a By Appointment session TODAY!**

FOR MORE INFO AND RECORDED WEBINAR SESSIONS ON NEW ULTRA TOOL/FEATURES (AND FUTURE RELEASES): Visit our newly updated "Teaching Online with Blackboard" Instructor Resource Site! To access our "Teaching Online with Blackboard" instructor resource site within Blackboard, go to the SRSU Faculty Central module on Blackboard landing page and choose the "SRSU Faculty Central - Teaching Online with Blackboard" link from the menu. In the TOWB course you will find the following resources:

- AI Design Assistant for Ultra Guides & Resources
- What's New in Ultra Ultra new features & tools info and release schedule
- Bb Ultra Quickstart Guides, Blackboard Original & Ultra Help from A-Z
- **Webinar Recordings** In the "Webinar Recordings" folder you'll find the latest recorded Ultra webinars including all of the latest recordings from our digital teaching webinars.
 - o **NEW SRSU Only-** Mastering Bb Gradebook for Faculty Success
 - o **NEW** Effective Assessment in the Age of AI
 - o NEW Insightful Grading & Feedback

SRSU Technology Training Update:

One of our most underused Blackboard Ultra features (and easily one of the most useful) is **the Batch Edit screen!**For more information on Batch Edit: Contact Rachel Carvajal at rcarvajal@sulross.edu

Blackboard video link on how to use your Batch Edit area in Ultra

