



**There is about to be a minor change in the way you log into SRSU Blackboard!**

Previously, you logged into SRSU Blackboard using just your username (lobo ID) and password. **Starting Friday, February 26, 2026, you will log into SRSU Blackboard using your full Sul Ross email address and password.**

This is now the same as how you've been logging into your mySRSU area or SRSU email.

**Our SRSU Lobo Technology Assistance Center (LTAC)** is here to assist you if you are experiencing:

- SRSU Blackboard login issues
- Password setup or reset issues
- Help with Multi-factor authentication DUO MFA (see below)

Contact **SRSU LTAC** at email: [ltac@sulross.edu](mailto:ltac@sulross.edu) or call 432-837-8888

Our current LTAC hours are **Monday thru Friday from 7:30am to 6pm**, and **Saturday-Sunday from 12:30pm to 4pm**.

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SRSU has implemented a multi-factor authentication called **DUO MFA** as a security feature when logging into our SRSU areas (**including SRSU Blackboard**).



On the SRSU Homepage you can find the **“DUO MFA GUIDE” button** which will walk you thru a step by step for setting up your DUO Security in order to log into and access your mySRSU area or SRSU Blackboard (downloading the DUO mobile app to your mobile device is recommended).

**Duo Guide step by step webpage link:** [www.sulross.edu/oit/duo/](http://www.sulross.edu/oit/duo/)

**View the DUO FAQ page at:** <https://www.sulross.edu/oit/online-accounts/mfa-faq/>

**Contact our SRSU Lobo Technology Assistance Center** [ltac@sulross.edu](mailto:ltac@sulross.edu) or call 432-837-8888 **if you need any help** setting up your SRSU DUO multi-factor authentication!

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**You can also contact our 24/7 Online Blackboard Support Desk** for all Blackboard content/tool issues in your Bb courses **once you're logged into SRSU Blackboard!** Contact the 24/7 Online Support Desk at email: [blackboardsupport@sulross.edu](mailto:blackboardsupport@sulross.edu) or call toll-free- 888.837.6055