



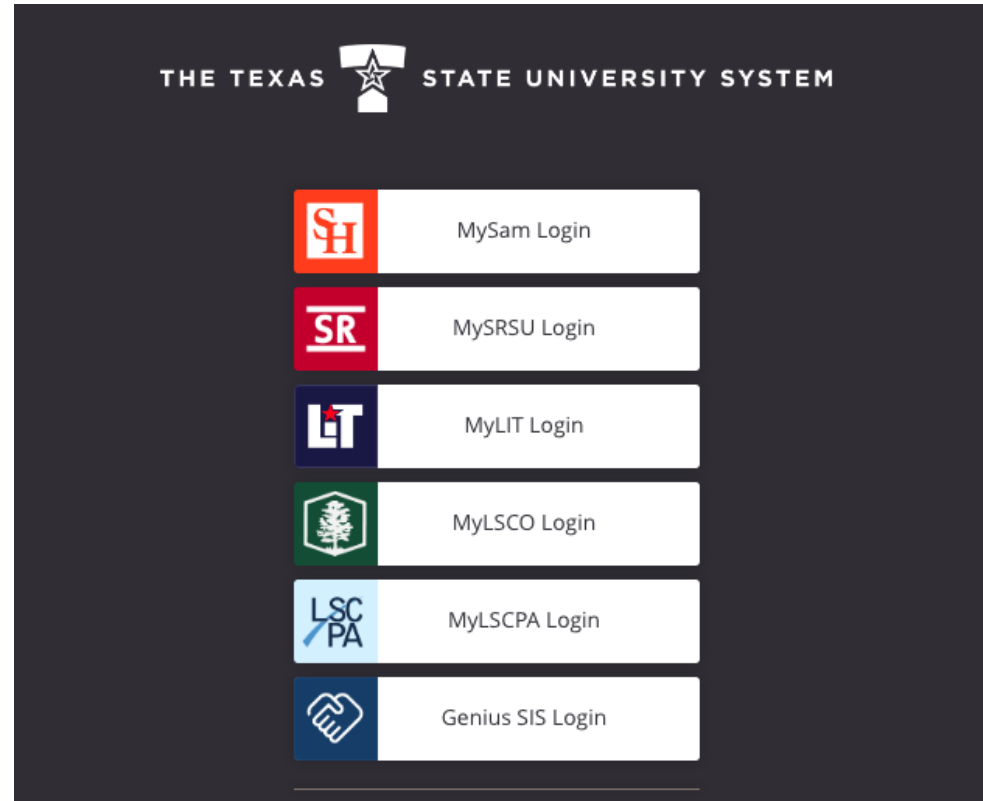
Lobo Onboarding – SR Technology Orientation

Tim Parsons & Dr. Jennifer Haan
SRSU Instructional Services / SRSU Blackboard Support

Thursday, August 20th, 2026



TSUS Shared Services Partnership



As of 2026 our current TSUS Partnership schools in the system are:
SHSU, SRSU, Lamar Institute of Technology, Lamar Port Arthur, and Lamar Orange.

TSUS Shared Services Partnership

Sul Ross State University and Sam Houston State University

SHSU Online Team



Dr. Ruth Chisum – Assistant Vice President for Online Operations

Jacob Spradlin – Executive Director of Online Instructional Development and Support

Ricki Lee Hodges Neri – TSUS Blackboard Master Administrator

Daniel Walker – Executive Director for Online Technology Support Operations

Ray Scheel - Associate Director for Course Development

Jason Woodall - Associate Director of Online Instructional Development and Support

SRSU Blackboard Support Team



Tim Parsons & Rachel Carvajal – SRSU Blackboard Admins & Instructional Design Support



Benefits of Shared Services for SRSU

Once SRSU entered the TSUS Shared Services Blackboard environment our faculty, staff and students gained access to resources previously unavailable to us. A few of the features, tools, and services now available to us thanks to our TSUS Partnership:

- **Access to all Blackboard webinars, workshops, conferences, etc. developed and offered by our TSUS-SHSU Partnership**
(Including our “Teaching Online with Blackboard” SRSU instructor resource area)
- **Kaltura Lecture Capture and My Media area** (a lecture capture solution that is simple, streamlined, and integrated with Blackboard that comes with a faculty & student custom media library integrated into SR Blackboard)
- **AI tools for Instructors** (Blackboard Ultra is currently the only LMS that includes AI features to assist instructors in creating content and student assignments)
- **Turnitin Studio & SafeAssign** (anti-plagiarism tools that can be integrated into Blackboard assignments)
- **Our TSUS Blackboard is expertly maintained and constantly updated**
(SRSU moved completely to Bb Ultra Course View in summer 2024)

Upgraded Faculty-Student Support

Because of our Shared Services Partnership, our SRSU online faculty and students gained improved support services & new resource areas.

24 x 7 Blackboard Support hotline for SRSU Faculty & Students

- SRSU 24x7 Blackboard Online Support Desk and toll-free hotline.

Lobo Technology Assistance Center (LTAC) for SRSU Faculty & Students

- SRSU LTAC Help Desk and toll-free hotline.

Who should I contact?

Online Support Desk

☎ 888.837.6055

✉ blackboardsupport@sulross.edu

Available: 24/7

- Logging into Blackboard
- Questions about Blackboard tools/software
- Trouble with tests/quizzes/assignments
- Error messages on Blackboard
- Online course video problems

Lobo Technology Assistance Center (LTAC)

☎ 432.837.8888

✉ ltac@sulross.edu

Available: Monday-Friday 8 a.m. - 5 p.m.

- Logging into your mySRSU/Banner/SRSU email
- Campus computer, computer lab, or campus Wi-Fi issues
- Security concerns with your SRSU or VPN account
- Questions about Office 365 or OneDrive

SR

SRSU Office of Information Technology Team



Patrick Stewart – Chief information Officer (both **SRSU & Lamar**)
Paula Arredondo – Executive Director of Information Technology Operations
Paedric Rayburn – Senior Network System Admin
George Hernandez - Director OIT Operations MRGC
Pedro-Alcario Garcia – Network Admin I
Santana Taranga – Network System Admin
Dominick Percoco – Manager of OIT Client Services
Sarah Sheffield – Information Security Specialist
Juan Garza - Technical Support Specialist II RGC
Dominique Portillo – Technical Support Specialist I ALP



Losing Zoom – Overview of MS Teams & Bb Collaborate

- Day-to-Day Internal Communication
- SRSU Departmental / Program / Office Meetings, etc.
- SRSU Committee / Organizational meetings
- Internal or Departmental Training
- Online Student Tutoring / Counseling
- SRSU Administrative / Business Uses



Integrated into SRSU Microsoft Office 365 Environment



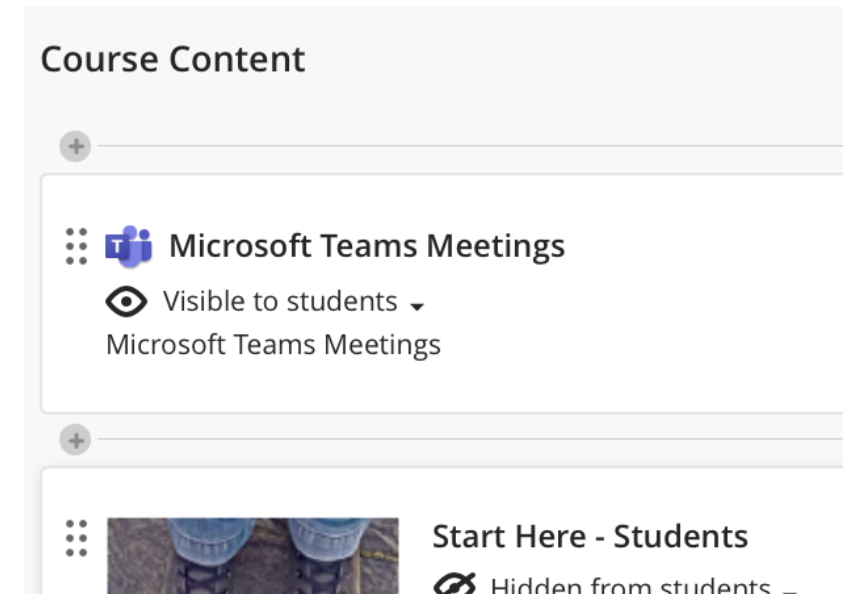
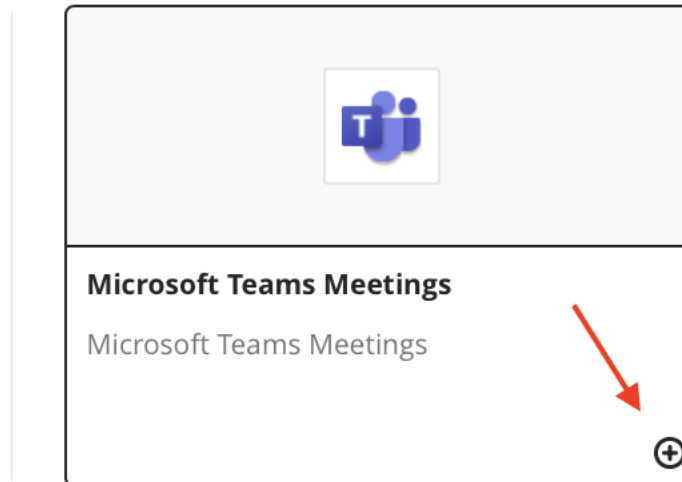
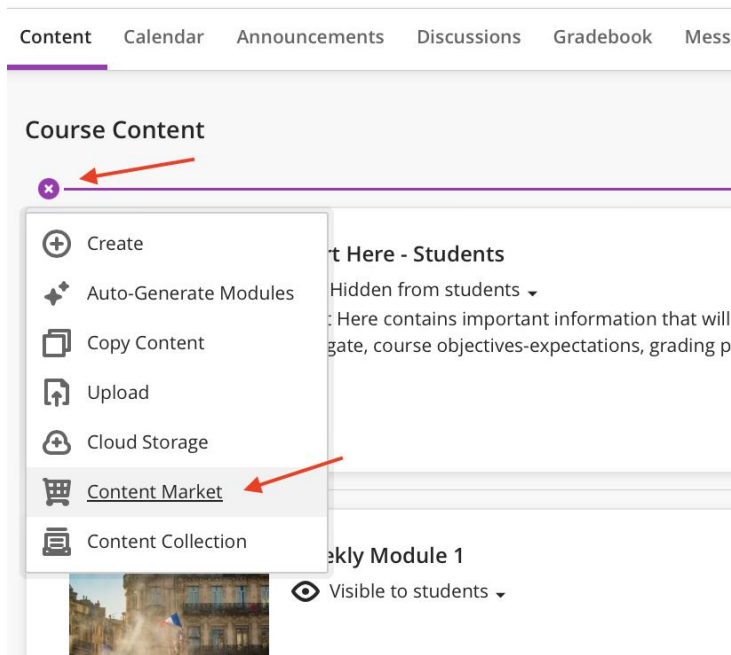
- Virtual Blackboard Class Meetings & Lectures
- Hybrid Course Lecture Component
- Remote Student Solutions for F2F



Integrated into TSUS-SRSU Blackboard Environment

Blackboard New Feature Spotlight: MS Teams Meeting Tool

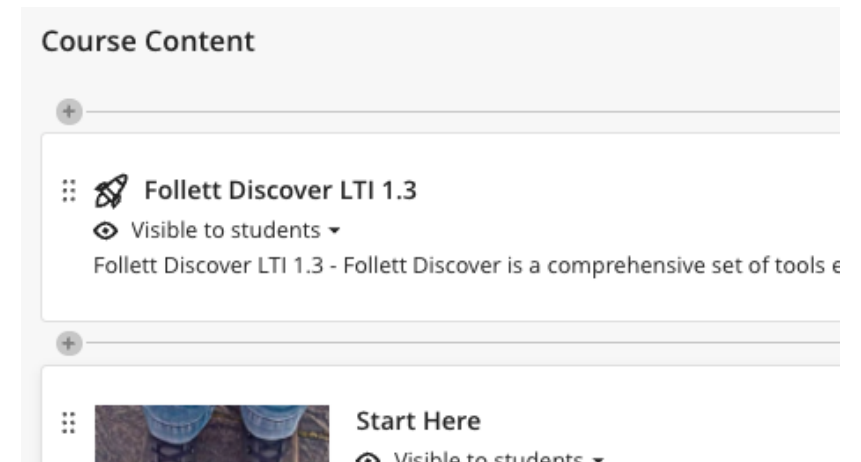
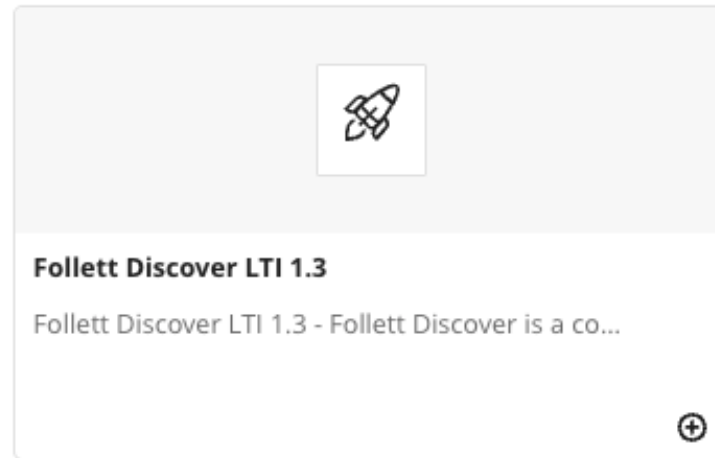
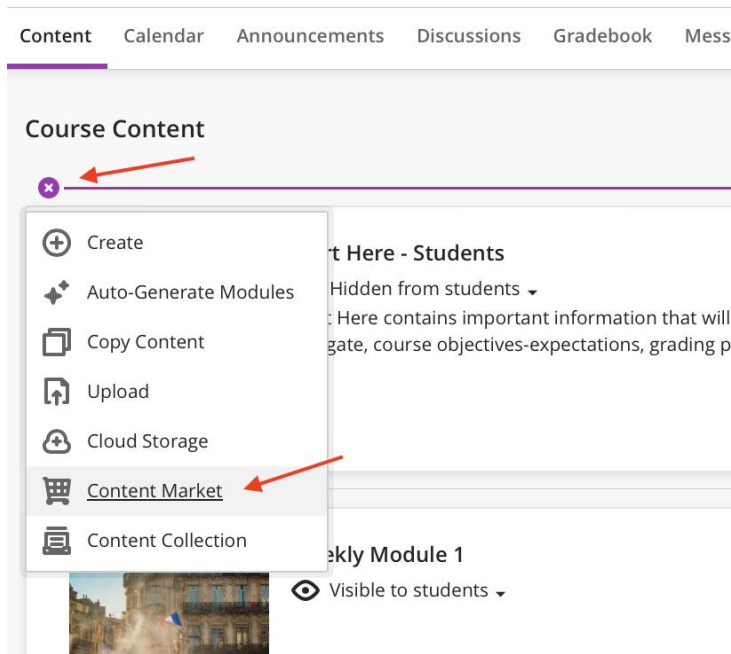
The MS Teams Meeting tool is now integrated into our TSUS-SRSU Blackboard and can be found in the “Books & Tools” Content Market area.



For information on adding/using the MS Teams Meeting feature in your Blackboard course content area Contact a TSUS-SRSU Instructional Designer!

Blackboard New Feature Spotlight: Follet Discovery Tool

The Follet Discovery tool is now integrated into our TSUS-SRSU Blackboard and can be found in the “Books & Tools” Content Market area.



For information on adding/using the Follett Discovery tool in your Blackboard course content area Contact a TSUS-SRSU Instructional Designer or email sullyshelf@follett.com!

SRSU-SHSU Shared Services Events

Sul Ross State University and Sam Houston State University



SRSU Instructional Services / Blackboard Events

Our major, year-round, SRSU Instructional Services all-campus event is our
live and virtual “Brown Bag” presentations and workshops.

Since 2003/2004, we have been providing these informational Brown Bags every semester as either live events on the **Alpine and Eagle Pass /Del Rio/Uvalde** campuses, or virtual events to all campuses.

Fall 2026 Brown Bag dates will be announced soon!



SRSU Blackboard Training & Support:

SRSU 24/7 Blackboard Support - email: blackboardsupport@sulross.edu **OR call toll-free - 888.837.6055**

AVAILABLE TO ALL SRSU FACULTY:

SRSU Faculty Training Center – ALP Campus BAB 319

Schedule a virtual one-on-one or FTC on-site training with your friendly SRSU Instructional Designer

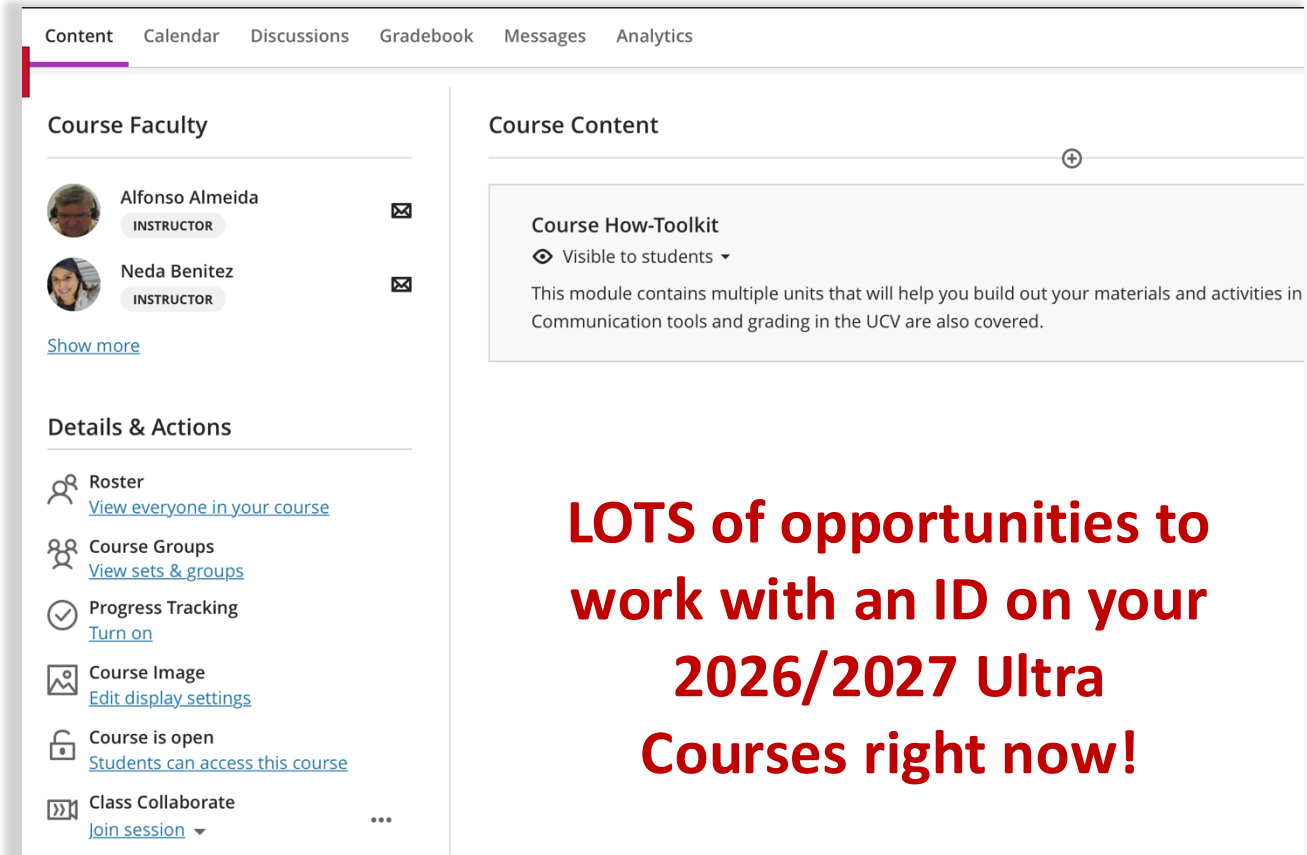
Rachel Carvajal at rcarvajal@sulross.edu

Digital Teaching How-to By Appointment:

Schedule By Appointment Bb sessions with an SHSU ID for yourself, your program, or even your entire department! (see *Tim's weekly Bb newsletter*)

You can contact me directly with any questions:

Tim Parsons - tim.parsons@sulross.edu



The screenshot displays a Blackboard course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into three sections: Course Faculty, Course Content, and Details & Actions. The Course Faculty section lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture, name, role (INSTRUCTOR), and an email icon. A 'Show more' link is present below the list. The Course Content section shows a 'Course How-Toolkit' module with a visibility icon and the text 'Visible to students'. Below this, a description states: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' The Details & Actions section contains several items: Roster (with a link 'View everyone in your course'), Course Groups (with a link 'View sets & groups'), Progress Tracking (with a link 'Turn on'), Course Image (with a link 'Edit display settings'), Course is open (with a link 'Students can access this course'), and Class Collaborate (with a link 'Join session').

**LOTS of opportunities to
work with an ID on your
2026/2027 Ultra
Courses right now!**

Area 319

FACULTY TRAINING CENTER



BAB 319

**By Appointment
Only**

Mon – Fri
9am – 5pm

Rachel Carvajal
rcarvajal@sulross.edu

SRSU Blackboard Training & Support:

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AVAILABLE TO ALL SRSU FACULTY:

SHSU-SRSU Digital Educator Certification Cohort

PERFECT for designing a 2027 spring/summer/fall Ultra course!

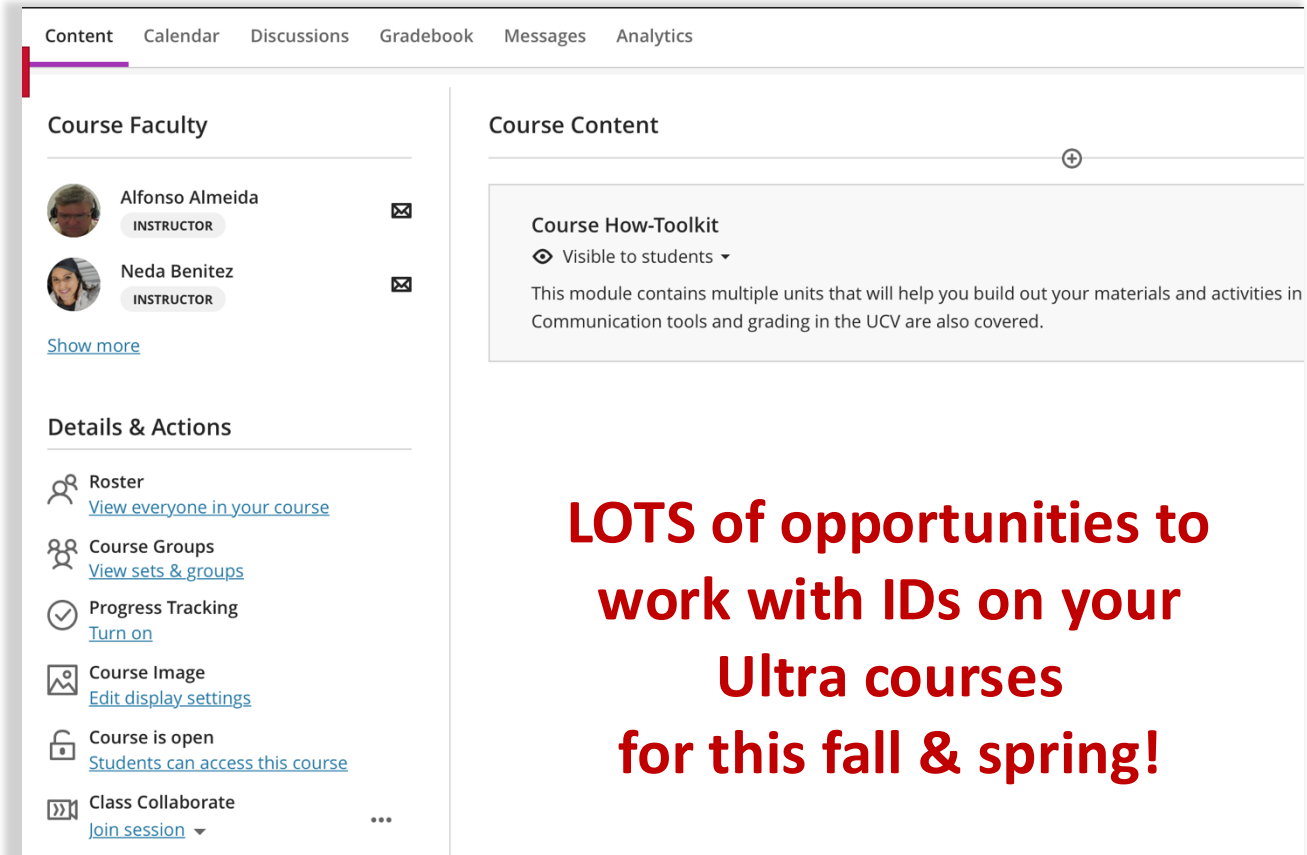
- Build organized and navigable courses that support student success.
- Apply effective instructional design principles to promote active learning.
- Foster meaningful communication and collaboration among students.
- Create multimedia-rich content that enhances engagement.
- Design assessments aligned with clear learning objectives.

FALL 2026 COHORT DATES JUST ANNOUNCED:

The cohort will run from 09/28 to 11/13

This program is fully online and asynchronous, so interact with the course at times of the day that is convenient for you!

For more information & to enroll - see your weekly Faculty Blackboard Newsletter! **Must take **BEFORE** SRSU Quality Matters courses**



The screenshot displays a Blackboard course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into three sections: Course Faculty, Course Content, and Details & Actions. The Course Faculty section lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture, name, INSTRUCTOR role, and an email icon. A 'Show more' link is present. The Course Content section shows a 'Course How-Toolkit' module, which is visible to students and contains multiple units for building materials and activities. The Details & Actions section lists various course management options: Roster (View everyone in your course), Course Groups (View sets & groups), Progress Tracking (Turn on), Course Image (Edit display settings), Course is open (Students can access this course), and Class Collaborate (Join session).

LOTS of opportunities to work with IDs on your Ultra courses for this fall & spring!

SRSU Blackboard Training & Support:

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AVAILABLE TO ALL SRSU FACULTY:

NEW - Digital Educator Recertification Cohort

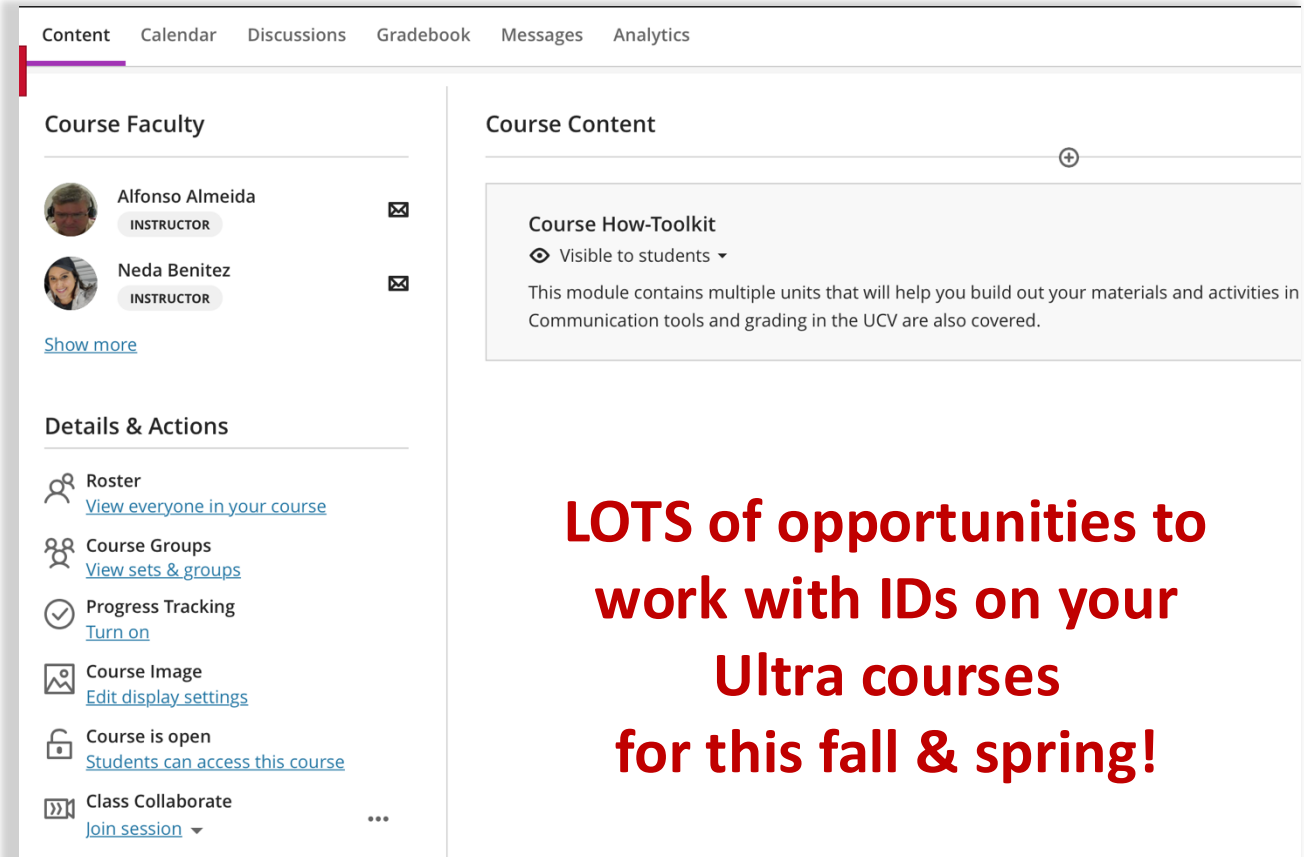
The **Digital Educator Recertification** program is designed for instructors who have earned certification to teach in an online, online-synchronous, or hybrid environment within the past three years and are seeking to renew and strengthen their digital teaching expertise.

FALL TWO-WEEK COHORT DATES JUST ANNOUNCED:

The cohort will run from 10/02 to 10/23

This program is fully online and asynchronous, so interact with the course at times of the day that is convenient for you!

For more information & to enroll - see your weekly Faculty Blackboard Newsletter!



The screenshot displays a Blackboard course interface. At the top, navigation tabs include Content, Calendar, Discussions, Gradebook, Messages, and Analytics. The main content area is divided into three sections: Course Faculty, Course Content, and Details & Actions. The Course Faculty section lists two instructors: Alfonso Almeida and Neda Benitez, each with a profile picture, name, role (INSTRUCTOR), and an email icon. A 'Show more' link is present. The Course Content section shows a 'Course How-Toolkit' module with a visibility icon and a dropdown arrow, followed by a description: 'This module contains multiple units that will help you build out your materials and activities in Communication tools and grading in the UCV are also covered.' The Details & Actions section lists various course management options: Roster (with a link to 'View everyone in your course'), Course Groups (with a link to 'View sets & groups'), Progress Tracking (with a link to 'Turn on'), Course Image (with a link to 'Edit display settings'), Course is open (with a link to 'Students can access this course'), and Class Collaborate (with a link to 'Join session').

**LOTS of opportunities to
work with IDs on your
Ultra courses
for this fall & spring!**

SRSU Online Instructor Training & Support:

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AVAILABLE TO ALL SRSU FACULTY:

FREE SHSU Online Digital Teaching Webinars

Recently Completed August Schedule:

8/5 @ 12pm - AI Literacy for Educators 

8/10 @ 1pm - Blackboard's Updated Gradebook 

8/10 @ 2pm - Bb & Competency Based Education (Mastery Gradebook) 

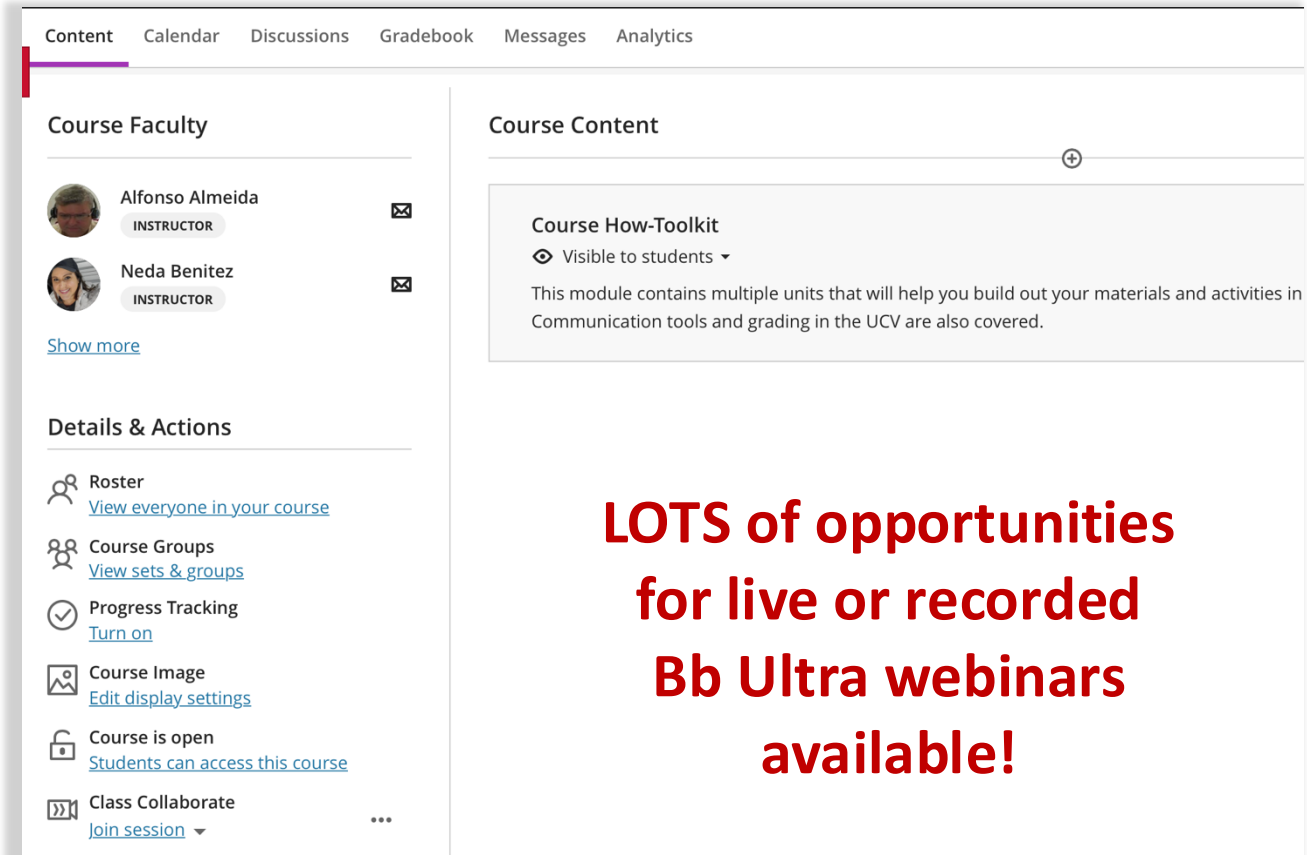
8/13 @ 10am - Bb Ultra Office Hours - Fall Course Prep

8/17 @ 10am - Blackboard's Updated Gradebook 

8/18 @ 3pm - Free Resources and Library Services for Teaching in Blackboard 

SEPTEMBER WEBINARS ANNOUNCED SOON!

Keep an eye on your weekly Faculty Blackboard Newsletter!



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**LOTS of opportunities
for live or recorded
Bb Ultra webinars
available!**

SRSU Online Instructor Training & Support:

SRSU 24/7 Blackboard Support - email: blackboardsupport@sulross.edu **OR call toll-free - 888.837.6055**

AVAILABLE TO ALL SRSU FACULTY:

**Ultra Resources Available in the Faculty Central
"Teaching Online with Blackboard" Organization Site**

SPOTLIGHT: In the "Ultra Webinar Recordings" folder you'll find the latest recorded SHSU Online Ultra webinars such as:

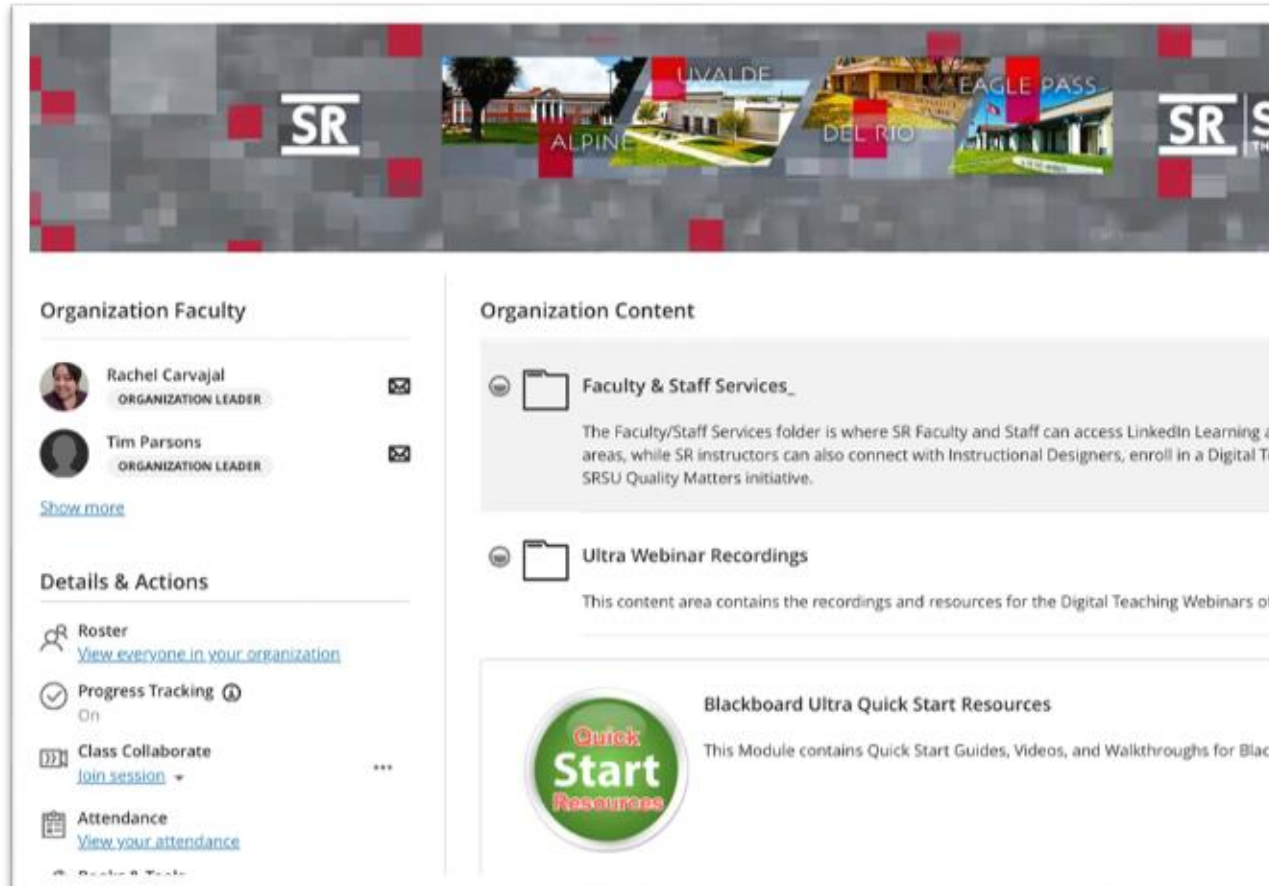
NEW - Blackboard's Updated Gradebook

NEW - What's New / 2026 Blackboard Conference Recap

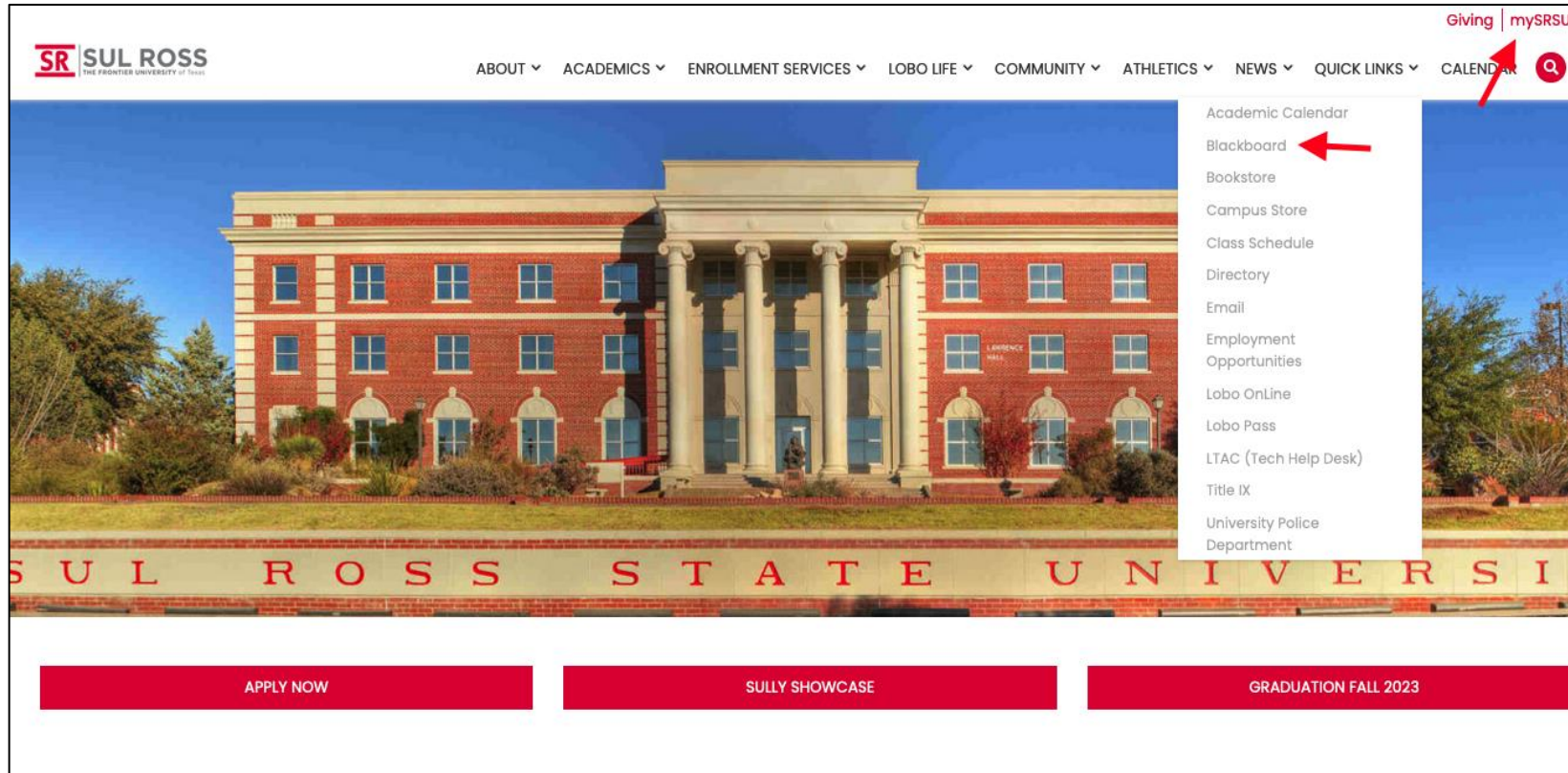
NEW - Effective Assessment in the Age of AI

NEW - Enhancing Your Course with Video: Blackboard & Kaltura in Action

**LOTS of opportunities for live or recorded
Ultra webinars available!**



mySRSU Portal & SRSU Blackboard



Let's go to the SRSU Blackboard!

Quality Matters Faculty Development

What is Quality Matters (QM)?

Subscription-based service

- QM Member Institutions/Organizations.

Resources provided with subscription

- The QM Rubric
- The peer review process
- Faculty development and support

Course Design

Course Delivery

Course Content

**Institutional
Infrastructure**

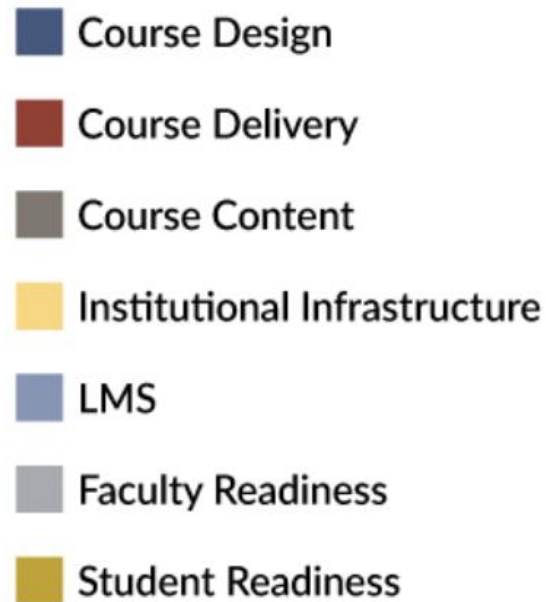
**Learning Management
System (LMS)**

Faculty Readiness

Learner Readiness

The forethought and planning that goes into an online course.

Online Quality Pie



Scaffolded Approach to Faculty Development

SHSU COURSE REDESIGN AND CERTIFICATION

APPLYING QM RUBRIC
(APPQMR) TRAINING

QM SELF-REVIEW COURSE

ONLINE TEACHING EXCELLENCE AWARD ELIGIBILITY (\$2,000.00)

Online Teaching Excellence Showcase 2024-2025



RUNNER-UP

DR. MELISSA WESNEY

Organizations

Search your organizations: OTE

Terms: All Terms

Filters: All orga

2 results

"OTE"

Others



SRSU_OTE_SHOWCASE02_ORG
2025 Online Teaching Excellence Award Runner Up
Open
[Multiple Leaders](#)



SRSU_OTE_SHOWCASE01_ORG
2025 Online Teaching Excellence Award Winner
Open
[Multiple Leaders](#)



FIRST PLACE:

DR. JESSICA VELASCO

Applying the Quality Matters Rubric (APPQMR) Training 2026- 2027



Interested??

WHO: All SRSU faculty – full or part-time – who have completed the SHSU Course Redesign certification between summer 2022 thru present are eligible.

WHEN: To be determined

INSTRUCTOR: Quality Matters Staff

QUESTIONS? Dr. Jennifer Haan
Jennifer.haan@sulross.edu